

CONNECT

What do I need?

- » A mobile device, earbuds & network connection
 - Wi-Fi network connection preferred
 - Standard data rates apply for data use

First-time user?

- » Download the VidyoConnect application from [Android](#) or [iOS App](#) store.
- » You do not need to open the app until you receive an email to join your video visit.

Need technical support?

- » Call **1-866-865-3464**

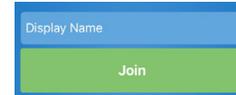
1. Click the link in the email from your provider

App will open through the link

2. A browser window will open

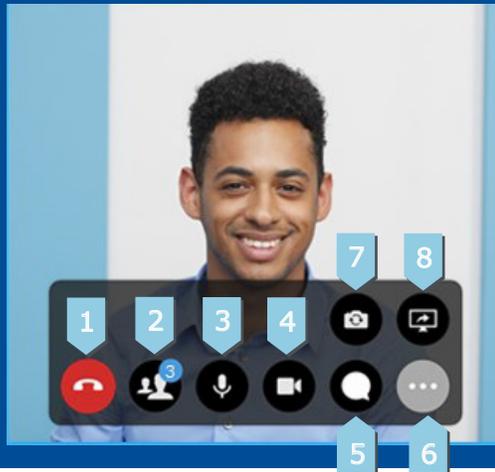
- Click **Join the call.** 
- If prompted, tell your device to open in VidyoConnect

3. Enter your **Name** and click **Join**



MEETING

1. Disconnect
2. Participant List
3. Mute/Unmute Microphone
4. Show/Hide Camera
5. Group Chat
6. Additional Controls
7. Camera Toggle
8. Share Screen
9. Remote Camera Control
10. Self-view



TIPS & TRICKS

- » **Opt for a Wi-Fi connection instead of a data connection**
 - Standard data rates apply.
- » **Allow App access to your microphone and camera**
 - This will allow us to see and hear you for the meeting
- » **Select meeting link from invite**
 - You do not need a portal address to join
- » **For the best positioning stabilize your device on a hard surface or use a device stand.**
- » **Ensure you are in a well-lit room.**
- » **Hold the device away and above you**