Carilion Clinic is a tax-exempt health system headquartered in Roanoke, Virginia. Through our comprehensive network of hospitals, primary and specialty physician practices, and complementary services, we provide exceptional care for nearly 1 million Virginians and West Virginians. Our enduring commitment is to a healthier region. We advance care through medical education and research, help our community stay healthy and inspire the region to grow stronger.

**Our Hospitals**
- Carilion Roanoke Memorial Hospital (CRMH)
- Carilion Children's Hospital
- Carilion Roanoke Community Hospital (CRCH)
- Carilion Franklin Memorial Hospital (CFMH)
- Carilion Giles Community Hospital (CGCH)
- Carilion New River Valley Medical Center (CNRV)
- Carilion Saint Albans Hospital
- Carilion Rockbridge Community Hospital (CRBH)
- Carilion Tazewell Community Hospital (CTCH)

**Our Service Area**
Carilion Clinic serves an approximately 20-county region in central and southwestern Virginia and southern West Virginia.

**Electronic Health Record:** Epic
- 788 physicians*
- 228,553 MyChart users (secure online patient portal)
- 75+ specialties
- 282 practice sites

*Additional 600 community physicians in private practice

**Clinical Expertise**
- Cancer
- Cardiology, Heart Surgery and Vascular Care
- Gastroenterology
- Neurology
- Neurosurgery
- Orthopaedics
- Primary and Preventive Care
- Pediatrics (including Level III NICU)
- Psychiatry and Behavioral Health
- Trauma (CRMH has the region's only adult and pediatric Level I trauma centers)
- Women's Health

**Community Benefit**
- $138.7 Million (includes $42.8 million in financial assistance)
- $92.5 Million uncompensated care
- $41 Million education
- $4.2 Million community outreach
- $1 Million research

Carilion gives back millions each year to strengthen our communities, build strong partnerships and improve health.

Fiscal Year 2019, as per Virginia Hospital and Healthcare Association guidelines

**Quick Stats**
- 13,580 employees
- 815,454 primary care visits
- 166,465 virtual visits
- 108,566 VelocityCare visits (urgent care)
- 260,092 prescriptions filled
- 46,956 hospice days
- 1,026 licensed beds*
- 41,426 admissions
- 150,076 Emergency Department visits
- 11,107 Wellness members
- 4,013 births
- $1.9 Billion net revenues

*Does not include 60 neonatal ICU beds

**Carilion Clinic Foundation**
The Carilion Clinic Foundation raises funds for equipment, programs and services to provide the highest-quality health care and experience for our patients.
Education

Virginia Tech Carilion (VTC) School of Medicine

- Graduated seven classes with 100 percent acceptance into residency programs
- Received first public ranking in U.S. News & World Report’s 2021 survey of graduate programs, ranking 81st among 122 medical schools for research
- In July 2020, expanded class size from 42 to 49 students
- Added health systems science to the curriculum, the third pillar of medical education taught at only 20 percent of medical schools

Radford University Carilion (formerly Jefferson College of Health Sciences)

- Celebrated one year as part of Radford University in July 2020
- 19 programs ranging from associate to doctoral level
- Family Nurse Practitioner graduates achieved perfect pass rate on national exams

Carilion Clinic – VTC School of Medicine Residency and Fellowship Programs

- 314 medical residents and fellows
- 13 accredited residency programs:
  - Dermatology, Emergency Medicine, Family Medicine, General Hospital Dentistry, Internal Medicine, Neurology, Neurosurgery, Obstetrics/Gynecology, Pediatrics, Plastic Surgery, Podiatry, Psychiatry, Surgery
- 15 accredited fellowship programs:
  - Addiction Medicine, Adult Joint Reconstructive Surgery, Cardiovascular Disease, Child and Adolescent Psychiatry, Emergency Medical Services, Gastroenterology, Geriatric Medicine, Geriatric Psychiatry, Hand Surgery, Hospice and Palliative Care, Infectious Disease, Interventional Cardiology, Pulmonary Critical Care, Rheumatology, Surgical Critical Care

Carilion Clinic

- Primary clinical training for hundreds of students per year in a range of health professions, including nursing, emergency medical technician and physician assistant
- Primary clinical training for medical students from the VTC School of Medicine and Edward Via College of Osteopathic Medicine
- Accredited pharmacy residency program
- Advanced Clinical Practitioner fellowships in acute care surgery, emergency medicine, hospitalist medicine, orthopaedic surgery, urgent care and rural health, wilderness medicine

Clinical Designations

Select list for fiscal year 2020

- Accreditation by The Joint Commission, the internationally recognized symbol of health care quality (all hospitals)
- Four-time Magnet designee for nursing excellence by the American Nurses Credentialing Center (Roanoke Campus, including CRMH, CRCH)
- Level 1 Trauma Center by the Commonwealth of Virginia and the American College of Surgeons (CRMH)
- Level 1 Pediatric Trauma Center by the Commonwealth of Virginia (Carilion Children’s Hospital)
- Primary PCI accredited Chest Pain Center by the American College of Cardiology
- Primary Stroke Center by The Joint Commission (CRMH)
- “Gold Seal of Approval” recertification for total hip and knee replacement surgery by The Joint Commission
- ACE accreditation for cardiac catheterization (CRMH)
- Shared Governance Accreditation by the Forum for Shared Governance (CRMH)
- Age-Friendly Health System Participant by the Institute for Healthcare Improvement (CRMH)
- We Honor Veterans Hospice Partner Level 5 Regional Mentor by the National Hospice and Palliative Care Organization (Hospice NRV)
- Center of Excellence designation by Cardiac Surgical Unit Advanced Life Support North America
- Ventricular Assist Device accreditation from DNV GL–Healthcare and Centers for Medicare & Medicaid Services (CMS)

Select Awards and Honors

- No. 5 hospital in Virginia by U.S. News & World Report (CRMH)
- Dick Davidson 2020 NOVA Award for Healthy Roanoke Valley by the American Hospital Association
- Silver Beacon Award for excellence in coronary critical care, medical ICU and intensive care by the American Association of Critical-Care Nurses (CRMH)
- Blue Distinction designation for bariatric surgery, cardiac care, knee and hip replacement, and spine surgery by Anthem (CRMH)
- Blue Distinction designation for maternity care by Anthem (CRMH, CNRV)
- 100 Hospitals and Health Systems with Great Orthopaedic Programs by Becker’s Hospital Review
- “Most Wired” by the College of Healthcare Information Management Executives
- 100 Great Hospitals in America by Becker’s Hospital Review (CRMH)
- Go Clear Gold Award by the Association of periOperative Registered Nurses (CFMH)

All data is from fiscal year 2020 unless otherwise noted.

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