

FAST FACTS 2019 AT A GLANCE



Carilion Clinic is a tax-exempt health system headquartered in Roanoke, Virginia. Through our comprehensive network of hospitals, primary and specialty physician practices, and complementary services, we provide exceptional care for nearly 1 million Virginians and West Virginians. Our enduring commitment is to a healthier region. We advance care through medical education and research, help our community stay healthy, and inspire the region to grow stronger.

OUR HOSPITALS

- Carilion **Roanoke Memorial** Hospital (CRMH)
- Carilion **Children's** Hospital
- Carilion **Roanoke Community** Hospital (CRCH)
- Carilion **Franklin Memorial** Hospital (CFMH)
- Carilion **Giles Community** Hospital (CGCH)
- Carilion **New River Valley** Medical Center (CNRV)
- Carilion Clinic **Saint Albans** Hospital
- Carilion **Stonewall Jackson** Hospital (CSJH)
- Carilion **Tazewell Community** Hospital (CTCH)

CLINICAL EXPERTISE

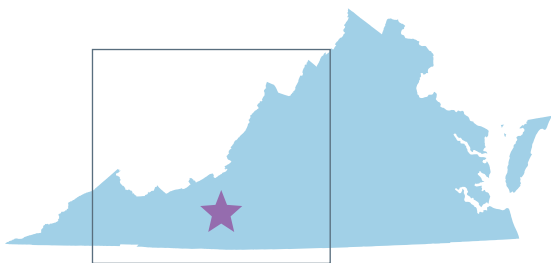
- Cancer**
- Cardiology, Heart Surgery and Vascular Care**
- Gastroenterology**
- Neurology**
- Neurosurgery**
- Orthopaedics**
- Primary and Preventive Care**
- Pediatrics** (including Level III NICU)
- Psychiatry and Behavioral Health**
- Trauma** (CRMH has the region's only adult and pediatric Level I trauma centers)
- Women's Health**

QUICK STATS

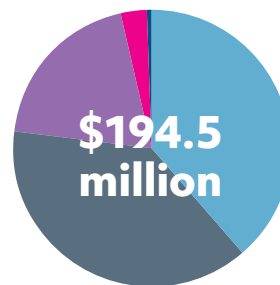
- Employees**
13,249
- Primary Care Visits**
954,500
- VelocityCare Visits (Urgent Care)**
117,867
- Prescriptions Filled**
260,773
- Hospice Care Days**
39,508
- Licensed Beds***
1,026
- Admissions**
50,182
- Emergency Department Visits**
175,114
- Wellness Members**
16,879
- Births**
4,125
- Life-Guard Flights**
1,358
- Net Revenues**
\$1.9 billion

OUR SERVICE AREA

Carilion Clinic serves an approximately 20-county region in central and southwestern Virginia and southern West Virginia.



COMMUNITY BENEFIT



Charity Care
\$75.1 million

Community Outreach
\$5.9 million

Other Uncompensated Care
\$74.7 million

Research
\$0.7 million

Education
\$38.1 million

Fiscal Year 2018, per Virginia Hospital and Healthcare Association guidelines

OUR PHYSICIANS*

732
Physicians

80+
Specialties

273
Practice Sites

ELECTRONIC HEALTH RECORD

EPIC

204,503
MyChart Users
(secure online patient portal)

CARILION CLINIC FOUNDATION

The Carilion Clinic Foundation raises funds for equipment, programs and services to provide the highest quality health care and experience for our patients.

*Additional 600 community physicians in private practice

*Does not include 60 neonatal ICU beds

EDUCATION

Virginia Tech Carilion (VTC) School of Medicine

805 Appointed Faculty

171 Enrolled Students

- Graduated six classes with 100 percent acceptance into residency programs
- Accepted 10th class from more than 4,400 applications for 43 seats

Radford University Carilion (formerly Jefferson College of Health Sciences)

85 Full-time Faculty

1,046 Students - **68%** Undergraduate, **32%** Graduate

- Associate, baccalaureate, master's and doctoral degrees
- Became part of Radford University July 2019

Carilion Clinic – VTC School of Medicine Residency and Fellowship Programs

294 Medical Residents and Fellows

13 Accredited Residency Programs

Dermatology, Emergency Medicine, Family Medicine, General Hospital Dentistry, Internal Medicine, Neurology, Neurosurgery, Obstetrics/Gynecology, Pediatrics, Plastic Surgery, Podiatry, Psychiatry, Surgery

14 Accredited Fellowship Programs

Addiction Medicine, Adult Joint Reconstructive Surgery, Cardiovascular Disease, Child and Adolescent Psychiatry, Emergency Medical Services, Gastroenterology, Geriatric Medicine, Geriatric Psychiatry, Hand Surgery, Hospice and Palliative Care, Infectious Disease, Interventional Cardiology, Pulmonary Critical Care, Surgical Critical Care

Carilion Clinic

- Primary clinical training for hundreds of students per year in a range of health professions, including nursing, emergency medical technician and physician assistant
- Primary clinical training for medical students from the VTC School of Medicine and Edward Via College of Osteopathic Medicine
- Accredited pharmacy residency program
- Advanced Clinical Practitioner fellowships in acute care surgery, emergency medicine, hospitalist medicine, orthopaedic surgery, urgent care and rural health, wilderness medicine

CLINICAL DESIGNATIONS

Select list for fiscal year 2019

- **Accreditation by The Joint Commission**, the internationally recognized symbol of health care quality (all hospitals)
- **Four-time Magnet designee** for nursing excellence by the American Nurses Credentialing Center (Roanoke Campus including CRMH, CRCH)
- **Level 1 Trauma Center** by the Commonwealth of Virginia and the American College of Surgeons (CRMH)
- **Level 1 Pediatric Trauma Center** by the Commonwealth of Virginia (Carilion Children's)
- **Nationally accredited Chest Pain Center** by the Society of Cardiovascular Patient Care
- **Primary Stroke Center** by The Joint Commission (CRMH)
- **"Gold Seal of Approval" recertification** for total hip and knee replacement surgery by The Joint Commission
- **ACE accreditation** for cardiac catheterization (CRMH)
- **Shared Governance Accreditation** by the Forum for Shared Governance (CRMH)
- **Age-Friendly Health System Participant** by the Institute for Healthcare Improvement (CRMH)

SELECT AWARDS AND HONORS

- **Ranked No. 3 hospital in Virginia** by U.S. News & World Report (CRMH)
- **Stroke Gold Plus Achievement Award** by American Heart Association and American Stroke Association
- **Silver Beacon Award for Excellence in coronary critical care** by the American Association of Critical Care Nurses (CRMH)
- **"Blue Distinction" designation** for bariatric surgery, cardiac care, knee and hip replacement, maternity care, and spine surgery by Anthem (CRMH)
- **"Most Wired"** by the College of Healthcare Information Management Executives
- **100 Great Hospitals in America** by Becker's Hospital Review (CRMH)
- **Next Generation Innovator** by the National Quality Forum
- **150 Top Places to Work in Healthcare** by Becker's Hospital Review (CRMH)
- **Go Clear Gold Award** by the Association of periOperative Registered Nurses (CFMH)
- **Gold Governor's Environmental Excellence Award** by the Virginia Departments of Environmental Quality and Conservation and Recreation
- **Top 125 Training Organization** by Training Magazine

All data is from fiscal year 2019 unless otherwise noted.