

# Roanoke Area Care Connection for Children



Resource Guide

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## **Adoption and Foster Care**

### **Child Welfare Information Gateway | How to Adopt?**

Website:

<https://www.childwelfare.gov/topics/adoption/adoptive/>

Find basic resources about who can adopt, things to consider before adoption and explanation of the many adoption choices available.

### **Commonwealth Catholic Charities**

541 Luck Avenue SW  
Suite 118  
Roanoke, VA 24016  
Phone: 540-342-7561

Adoption services: <https://www.cccofva.org/adoption>

Website: <https://www.cccofva.org/connect>

Services:

- Adoption
- Citizenship instruction
- Food pantry
- Foster care
- Housing & financial counseling
- Immigration instruction
- Interpreter services
- Pregnancy counseling
- Refugee employment services
- Refugee resettlement

### **DePaul Family Services**

5650 Hollins Road  
Roanoke, VA 24019  
Phone: 1-888-233-7285 or 540-265-8932

Website: <http://www.depaulcr.org/>

Adoption services: <http://www.depaulcr.org/adoption>

Locations: <http://www.depaulcr.org/contact/>

Services:

- Adoption
- Foster care
- Adoption
- Independent living
- Community based services
- Other services

### **International Adoption Clinic UVA Health Services**

Battle Building  
1204 W. Main St.  
Charlottesville, VA 22903  
Phone: 434-924-9130

Website: <https://med.virginia.edu/pediatrics/about/clinical-and-patient-services/international-adoption-clinic/>

Services:

- Review medical records, photos and videotapes before you adopt
- Perform a complete medical evaluation of your adopted child
- Initiate a vaccination schedule
- Complete blood work profiles to screen for illnesses



	<ul style="list-style-type: none"> <li>• Address growth and development issues</li> <li>• Schedule follow-up visits as needed for your child's situation</li> </ul>
<b>Lutheran Family Services of Virginia</b> 2609 McVitty Road Roanoke, VA 24018-3513 Phone: (540) 774-7100 or Toll Free: 1 (800) 359-3834  Website: <a href="http://lfsva.org/">http://lfsva.org/</a> Foster care / Adoption: <a href="http://lfsva.org/children-in-foster-care/">http://lfsva.org/children-in-foster-care/</a>	<p>Lutheran Family Services of Virginia provides foster care and adoption services. LFSVA offers adoption competent counseling services to families in the Richmond, Piedmont and Tidewater areas.</p> <p>Also the home of Minnick Schools and other services as: counseling, supported employment, day treatment, along with Minnick School.</p>
<b>Medline Plus   Adoption</b>  Website: <a href="https://medlineplus.gov/adoption.html">https://medlineplus.gov/adoption.html</a>	<p>Medline Plus offers various information on the topic of adoption.</p>
<b>Virginia Department of Social Services</b> Roanoke City Department of Social Services 1510 Williamson Road NE, 3rd Floor Roanoke, VA 24012 Phone: 540-853-2591  Website: <a href="http://www.dss.virginia.gov/">http://www.dss.virginia.gov/</a>  Adoption Website: <a href="https://www.dss.virginia.gov/family/ap/index.cgi">https://www.dss.virginia.gov/family/ap/index.cgi</a>	<p>The purpose of adoption is to place children who have been permanently and legally separated from their birth parents with a new family. It is a social and legal process which gives new parent(s) the same rights and obligations as biological parents.</p>



## **Assistive Technology**

Assistive technology is any device, piece of equipment, or system that helps bypass, work around, or compensate for an individual's specific learning deficits.

### **Ability Unlimited**

P.O. Box 427  
Front Royal, VA 22630  
Phone: 1-800-511-9471

Website: <http://www.abilityunlimited.net/>

Ability Unlimited provides assistive technology to people with special needs through Medicaid and private funding means. They help you to navigate Medicaid and the assistive technology approval process, to give clients unlimited access to portable specialized medical equipment, supplies, devices, controls, and appliances.

### **Accessible Instructional Material (AIM-VA)**

AIM VA Help Desk  
4400 University Drive, MS 1F2  
Fairfax, VA 22030  
Phone: 866-926-1879

Website: <https://aimva.org/>

AIM-VA provides accessible instructional materials to eligible Virginia K-12 students who have an Individualized Education Program (IEP) and are unable to access traditional print.

### **Assistive Technology: Essential Tips | A parent's guide to assistive technology**

Website: <https://www.greatschools.org/gk/articles/parents-guide-to-assistive-technology/>

An overview of current technologies to help parents select the right tools for their children with learning problems. (Can download guide after clicking on website – 21 pages).

### **Assistive Technology Loan Fund Authority**

1602 Rolling Hills Drive  
Suite 107  
Richmond, Virginia 23229  
Telephone: (804) 662-9000 Toll-Free: (866) 835-5976

Website: <https://atlfa.org/>

The Assistive Technology Loan Fund Authority (ATLFA) is a Commonwealth of Virginia State Authority created with public funds to help Virginians with disabilities obtain assistive technology.

<p><b>Center on Technology and Disability</b></p> <p>Website: <a href="https://www.ctdinstitute.org/">https://www.ctdinstitute.org/</a></p>	<p>Find a wealth of free, high-quality resources and events on all aspects of assistive technology!</p> <p>Assistive Technology and the IEP  <a href="https://www.ctdinstitute.org/library/2017-08-29/assistive-technology-and-iep">https://www.ctdinstitute.org/library/2017-08-29/assistive-technology-and-iep</a></p>
<p><b>Children’s Assistive Technology Service Virginia</b>  PO Box 121  Union Hall, VA 24176  Phone: SW &amp; Central Virginia (540) 493-2285  Phone: Hampton Roads (757) 763- 8905</p> <p>Website: <a href="https://hr.atdevicesforkids.org/">https://hr.atdevicesforkids.org/</a></p>	<p>The mission of CATS is to improve the lives of children with disabilities through assistive technology re-use. Families help families by passing on gently used pediatric adaptive devices and mobility equipment to meet immediate needs at no cost.</p>
<p><b>Virginia Assistive Technology System (VATS)</b>  Commonwealth of Virginia  2001 Maywill Street, Suite 202  Richmond, Virginia 23230  VATS Phone: (804) 662-9990 or Toll Free: (800) 552-5019  TTY Toll Free: (800) 464-9950</p> <p>Website: <a href="http://www.vats.org/">http://www.vats.org/</a></p>	<p>Mission of the Virginia Assistive Technology System (VATS) is to ensure that Virginians of all ages and abilities can acquire the appropriate, affordable assistive and information technologies and services they need to participate in society as active citizens.</p> <p>Through VATS Information and Assistance System, callers can access information on assistive technology products, funding options, and resources that range from therapists to service providers to vendors of assistive technology devices and services.</p>

<p><b>Virginia Department for the Deaf and Hard of Hearing (VDDHH)</b>  1602 Rolling Hills Drive, Suite 203  Henrico, Virginia 23229-5012  Phone: 804-662-9502 V/TTY or Toll Free: 800-552-7917 V/TTY</p> <p>Website: <a href="http://www.vddhh.org">www.vddhh.org</a></p> <p>Technology Assistance Program – (TAP)  <a href="http://www.vddhh.org/equipment.htm">http://www.vddhh.org/equipment.htm</a></p>	<p>The Virginia Department for the Deaf and Hard of Hearing (VDDHH) works to reduce the communication barriers between persons who are deaf or hard of hearing and those who are hearing, including family members, service providers, and the general public.</p> <p>Interpreters -  <a href="https://www.vddhh.org/interpreters.htm">https://www.vddhh.org/interpreters.htm</a></p> <p>Outreach Providers -  <a href="https://www.vddhh.org/apps/DDHHTAP/orproviders.aspx">https://www.vddhh.org/apps/DDHHTAP/orproviders.aspx</a></p>
<p><b>Virginia Department of Education’s Training and Technical Center (T/TAC)</b></p> <p>State Technical Assistance Centers</p> <ul style="list-style-type: none"> <li>• <a href="#">VCU (Regions 1 and 8)</a></li> <li>• <a href="#">ODU (Regions 2 and 3)</a></li> <li>• <a href="#">William &amp; Mary (Regions 2 and 3)</a></li> <li>• <a href="#">GMU (Region 4)</a></li> <li>• <a href="#">JMU (Region 5)</a></li> <li>• <a href="#">VA Tech (Regions 6 and 7)</a></li> <li>• <a href="#">Radford (Regions 6 and 7)</a></li> </ul>	<p><b>VDOE’s TTAC Online</b> is a resource for professionals and family members of children and youth with disabilities (birth to 22). The website offers a wide range of resources, events (trainings, conferences, and webinars/webcasts) and free online training opportunities.</p> <p>T/TAC Online @ <a href="http://ttaconline.org/">http://ttaconline.org/</a></p>
<p><b>Virginia Relay</b></p> <p>Phone: 711</p> <p>Website: <a href="https://www.varelay.org/">https://www.varelay.org/</a></p>	<p>A free public service, Virginia Relay enables people who are deaf, hard of hearing, Deaf Blind or have difficulty speaking to communicate with standard telephone users.</p> <p>Relay services are available 24 hours a day, 365 days per year, with no limit on the number or length of calls a user may make.</p>



## **Benefits**

Find out about Medicaid, Commonwealth Coordinated Care Plus, Dental, Social Security and other benefits in this section.

### **211 Virginia**

Phone: 211 or 1-800-230-6977

Website:

<https://www.211virginia.org/consumer/index.php>

2-1-1 Virginia is a free service that can help you find the local resources you need. We're here for you 24 hours a day, seven days a week.

Virginia's first stop for human needs services. In need of food, shelter, GED, job training, mental and physical health needs and more!

### **Benefits.gov**

<https://benefits.gov/>

Answer questions to find out which government benefits you **may** be eligible to receive such as: SNAP, WIC, energy assistance and more!

### **CommonHelp Virginia**

Website: <https://commonhelp.virginia.gov/access/>

CommonHelp is a web-based system that allows Virginia citizens 24/7

easy access to screen and apply for:

- Cash Assistance (TANF) - Child Care Services
- Energy Assistance (Fuel, Crisis and Cooling)
- Food Assistance (SNAP) - Medical Assistance
- Apply for health insurance

### **Commonwealth Coordinated Care Plus (CCC Plus)**

Website: <https://www.cceplusva.com/home>

Commonwealth Coordinated Care Plus (CCC Plus) is a Medicaid managed care program. Your plan will provide a Care Coordinator will work with you and your doctor to create a health care plan just for you to help with:

- Medical services
- Nursing
- Personal care
- Behavioral (mental) health services

<p><b>Cover Virginia   Health Coverage</b></p> <p>Phone: 1-855-242-8282</p> <p>Website: <a href="https://www.coverva.org/index.cfm">https://www.coverva.org/index.cfm</a></p>	<p>On this website you can learn about Virginia’s Medicaid and FAMIS programs for children, pregnant women and adults. You can also get information about health insurance options available through the Federal Marketplace. You can apply online or search for someone who can assist you with your application.</p>
<p><b>Health Insurance Premium Payment (HIPP) &amp; HIPP for Kids Programs</b></p> <p>Website: <a href="https://www.coverva.org/programs_hipp.cfm">https://www.coverva.org/programs_hipp.cfm</a></p>	<p>The Department of Medical Assistance Services (DMAS) administers two Medicaid programs that may reimburse part or a participant’s entire share of the employer sponsored group health insurance premiums. These programs are known as the Health Insurance Premium Program (HIPP) and HIPP for Kids.</p>
<p><b>Managed Care Health Plan Charts for Your Area</b></p> <p>Website: <a href="https://www.viriniamanagedcare.com/health-plan-charts">https://www.viriniamanagedcare.com/health-plan-charts</a></p>	<p>Managed Care plans for cities and counties in Virginia.</p>
<p><b>Smiles for Children   Dental</b></p> <p>Phone: 1-888-912-3456</p> <p>Website: <a href="https://www.coverva.org/programs_smiles.cfm">https://www.coverva.org/programs_smiles.cfm</a></p> <p>Find a dentist at: <a href="https://govservices.dentaquest.com/Router.jsp?component=Main&amp;source=Logon&amp;action=ProviderDirectory2&amp;state=VA&amp;locale=en">https://govservices.dentaquest.com/Router.jsp?component=Main&amp;source=Logon&amp;action=ProviderDirectory2&amp;state=VA&amp;locale=en</a></p>	<p>Virginia's Medicaid Smiles For Children program offers comprehensive dental services to children, through age 20. Smiles For Children also provides comprehensive services, except orthodontics, to pregnant women enrolled in Medicaid and FAMIS MOMS. Services for adults are limited to medically necessary treatments.</p>
<p><b>Virginia Department of Social Services   Energy Assistance</b></p> <p>Website: <a href="http://www.dss.virginia.gov/benefit/ea/">http://www.dss.virginia.gov/benefit/ea/</a></p>	<p>Offers the following assistance:</p> <ul style="list-style-type: none"> <li>• Crisis</li> <li>• Cooling</li> <li>• Fuel</li> <li>• Weatherization</li> </ul>

<p><b>Virginia Department of Medical Assistance (DMAS)</b></p> <p>Website: <a href="http://www.dmas.virginia.gov/#/index">http://www.dmas.virginia.gov/#/index</a></p> <p>Contact List:  <a href="http://www.dmas.virginia.gov/files/links/1169/DMAS%20Contact%20Information%20Document%20on%20WEB%20SITE%20July%202%202018.pdf">http://www.dmas.virginia.gov/files/links/1169/DMAS%20Contact%20Information%20Document%20on%20WEB%20SITE%20July%202%202018.pdf</a></p>	<p>The Department of Medical Assistance Services' (DMAS) homepage. DMAS is the agency that administers Medicaid and the State Children's Health Insurance Program (CHIP) in Virginia</p>
<p><b>United States Social Security Administration</b></p> <p>Website: <a href="https://www.ssa.gov/">https://www.ssa.gov/</a></p> <p><b>Adults (18 and older) -</b>  <a href="https://www.ssa.gov/disability/disability_starter_kits_adult_eng.htm">https://www.ssa.gov/disability/disability_starter_kits_adult_eng.htm</a></p> <p><b>Child Starter Kit (for children under 18) -</b>  <a href="https://www.ssa.gov/disability/disability_starter_kits_child_eng.htm">https://www.ssa.gov/disability/disability_starter_kits_child_eng.htm</a></p>	<p>Apply for a social security number, disability, SSI, check your claim, retirement and more!</p> <p>You can also open a my social security account @ <a href="https://www.ssa.gov/myaccount/">https://www.ssa.gov/myaccount/</a></p>
<p><b>Compassionate Allowances</b>  <a href="https://www.ssa.gov/compassionateallowances/index.htm">https://www.ssa.gov/compassionateallowances/index.htm</a></p> <p><b>List of Compassionate Allowances</b>  <a href="https://www.ssa.gov/compassionateallowances/conditions.htm">https://www.ssa.gov/compassionateallowances/conditions.htm</a></p>	<p>Social Security has an obligation to provide benefits quickly to applicants whose medical conditions are so serious that their conditions obviously meet disability standards.</p>
<p><b>Appeal a Decision</b>  <a href="https://www.ssa.gov/ssi/text-appeals-ussi.htm">https://www.ssa.gov/ssi/text-appeals-ussi.htm</a></p>	<p>You can appeal most determinations and decisions made about whether you can get Supplemental Security Income (SSI) or if there are changes to your benefit amount. That means you can ask us to look at your case again.</p>
<p><b>Expedited Payments</b>  <a href="https://www.ssa.gov/ssi/text-expedite-ussi.htm">https://www.ssa.gov/ssi/text-expedite-ussi.htm</a></p>	<p>Payments can be made more quickly than usual in four different types of situations.</p>

<p><b>Social Security   Ticket to Work</b></p> <p>Website: <a href="https://choosework.ssa.gov/about/how-it-works/index.html">https://choosework.ssa.gov/about/how-it-works/index.html</a></p>	<p>The Ticket program and Work Incentives allow you (Social Security Disability Beneficiaries) to keep your benefits while you explore employment receive vocational rehabilitation services and gain work experience.</p> <p>Your cash benefits and Medicaid or Medicare often continue throughout your transition to work, and there are protections in place to help you return to benefits, if you find you are unable to continue working due to your disability.</p>
<p><b>Virginia Department of Health   Women, Infants, and Children (WIC)</b></p> <p>Website: <a href="http://www.vdh.virginia.gov/wic/">http://www.vdh.virginia.gov/wic/</a></p> <p><b>Roanoke City Health Department for WIC</b> Phone: 540-283-5050</p> <p><b>Apply for WIC at your Local Health Department</b> <a href="http://www.vdh.virginia.gov/wic/">http://www.vdh.virginia.gov/wic/</a></p>	<p>The goal of Virginia WIC (Women, Infants, and Children) is to improve the health of pregnant women, infants and children (under 5 years) through better nutrition and access to health care.</p> <p>The Program provides nutrition education, breastfeeding promotion and support, supplemental nutritious foods, counseling at WIC clinics, and screening and referrals to other health and social services.</p> <p>Check your eligibility and income guide limits at: <a href="http://www.vdh.virginia.gov/wic-participants/new-participants/">http://www.vdh.virginia.gov/wic-participants/new-participants/</a></p>
<p><b>Virginia Department of Social Services (DSS)</b></p> <p>Website: <a href="http://www.dss.virginia.gov/">http://www.dss.virginia.gov/</a></p> <p>Find your local Department of Social Services at: <a href="http://www.dss.virginia.gov/localagency/index.cgi">http://www.dss.virginia.gov/localagency/index.cgi</a></p>	<p>DSS administers a variety of programs:</p> <ul style="list-style-type: none"> <li>• Temporary Assistance for Needy Families (TANF)</li> <li>• Child Support, Supplemental Nutrition Assistance Program, (SNAP)</li> <li>• Medicaid</li> <li>• Adoption</li> <li>• Child Care Assistance</li> <li>• Refugee Resettlement Services</li> <li>• Energy assistance</li> <li>• Child and Adult Protective Services</li> </ul>



## **Virginia Long-Term Care Services | Medicaid Waivers and Consumer Directed Services**

Website:

<http://www.dmas.virginia.gov/#/longtermwaivers>

### **Medicaid Provider Call Center Helpline**

Phone: 1-800-552-8627

### **Consumer and Agency Directed Models:**

The Consumer Directed Model - differs from AD services by allowing the individual to assume the employer responsibility for directly hiring, training, scheduling, and firing staff and monitoring the provision of services provided.

Agency Directed Model - services are provided by a Medicaid enrolled provider agency. To receive CD services, the individual or a designated individual must act as the employer of record (EOR). The EOR hires, trains, and supervises the attendant(s).

Consumer Directed Services - In select waivers, three services are available through either a consumer-directed (CD) model or agency-directed (AD) model. These services are: personal care, respite care, and companion care. Enrolled individuals with a demonstrated need for these services may elect to receive them through either the CD model of service delivery, the agency-directed (AD) model of service delivery, or a combination of both.

## **Commonwealth Coordinated Care Plus Waiver**

This waiver combines Elderly or Disabled with Consumer Direction (EDCD) and Technology Assisted (TECH) waivers. Apply at your local Department of Social Services @ <http://www.dss.virginia.gov/localagency/index.cgi>

### **Developmental Disability Waivers (DD)**

**Building Independence Waiver** - Formerly called the Day Support Waiver, the purpose of this Building Independence home and community-based 1915 (c) waiver is to provide support in the community rather than in an Intermediate Care Facility for Individuals with Intellectual Disability (ICF/IID). Adults and children who have a diagnosis of a Developmental Disability (DD).

**Family & Individual Support Waiver** - Formerly the Individual and Family Developmental Disabilities Support Waiver, the purpose of the Family and Individual Support home and community-based (1915(c)) waiver is to provide supports and services in the community rather than in an Intermediate Care Facility for Individuals with Intellectual Disabilities (ICF/IID) or related condition. Adults and children who have a diagnosis of a Developmental Disability (DD).

**Community Living Wavier** - Formerly the Intellectual Disability Waiver, the purpose of the Community Living home and community-based 1915 (c) waiver is to provide support in the community rather than in an Intermediate Care Facility for Individuals with Intellectual Disabilities (ICF/IID) or related condition.

Adults and children who have a diagnosis of a Developmental Disability (DD). Apply at your local Community Service Board @ <http://www.dbhds.virginia.gov/community-services-boards-csbs>



## **Behavioral / Mental Health, Neurology and Developmental Services**

### **Virginia Department of Behavioral Health & Developmental Services**

1220 Bank Street  
Richmond, VA, 23219  
Phone: 804-786-3921

Website: <http://www.dbhds.virginia.gov/>

### **Individual Family Support Program (IFSP)**

Website: <https://ifsponline.dbhds.virginia.gov/>

### **Virginia Department for Behavioral Health and Developmental Services Mission:**

Supporting individuals by promoting recovery, self-determination, and wellness in all aspects of life.

Provider Search System

<http://lpss.dbhds.virginia.gov/lpss.aspx>

### **The Individual and Family Support Program**

(IFSP) assists individuals with developmental disabilities and their families with accessing person-centered and family-centered resources, supports, services and other assistance. The program's primary target population is individuals on the waiting list for Virginia's Developmental Disabilities (DD) Medicaid waivers.

### **Community Services Boards | Virginia Department for Behavioral Health and Developmental Services**

#### **Blue Ridge Behavioral Healthcare**

611 McDowell Avenue  
Roanoke, VA 24016  
Phone: 540-343-3007

Website: [www.brbh.org](http://www.brbh.org)

**Link to all:** Community Service Boards Virginia

<http://www.dbhds.virginia.gov/community-services-boards-csbs>

A community services board (CSB) is the point of entry into the publicly funded system of services for mental health, intellectual disability, and substance abuse.

<p><b>Crisis Hotlines</b></p> <ul style="list-style-type: none"> <li>• Dial 911 for Emergencies</li> <li>• Blue Ridge Behavioral Healthcare – 24 Hour Crisis Line 540-981-9351</li> <li>• Carilion Connect – (540) 981-8181 or (800) 284-8898</li> <li>• Girls &amp; Boys Town National Hotline - (800) 448-3000</li> <li>• Lewis Gale Respond – (800) 541-9992</li> <li>• National Suicide Prevention Lifeline - (800) 273-TALK (8255)</li> <li>• Mental Health America - <b>Crisis Call:</b> 1-800-273-TALK (8255)</li> <li>• National Youth Crisis Hotline - (800) 442-4673</li> </ul>	<p>Dial 911 for Emergencies</p> <p>Crisis assistance for immediate help, support and information.</p>
<p><b>Governor’s Access Plan (GAP)</b></p> <p>Website for information and eligibility:  <a href="https://www.coverva.org/gap.cfm">https://www.coverva.org/gap.cfm</a></p>	<p><b>GAP</b> is a Medicaid plan that provides limited medical and behavioral health care coverage for low income individuals with Serious Mental Illness (SMI). It includes mental health and substance use disorder services, medical doctor visits, medications, access to a 24-hour crisis line, recovery navigation services, and case management.</p>
<p><b>Mental Health America of Roanoke Valley – Roanoke Valley Mental Health Collaborative</b>  10 East Church Avenue, Suite 300  Roanoke, VA 24011  Phone: 540-344-0931  Crisis Call: 1-800-273-8255</p> <p>Website: <a href="http://mharv.org/">http://mharv.org/</a></p>	<p><b>Mental Health America of Roanoke Valley</b> educates people about mental health and mental illness and connects them with community resources for treatment and support.</p> <p>The <b>Roanoke Valley Mental Health Care Collaborative</b> provides free mental health assessments, psychiatric care and medication management, access to medications and lab services, counseling, and wellness/disease self-management classes to eligible adults with mental illnesses who lack financial access to, or ineligible for services in any other system of care available in the community.</p>

<p><b>National Alliance on Mental Illness (NAMI)   Virginia</b>  PO Box 8260  Richmond, VA 23226-0260  Phone: (804) 285-8264 (not a crisis line)  Website: <a href="https://namivirginia.org/">https://namivirginia.org/</a></p> <p>NAMI Helpline:  1-888-486-8264</p>	<p>The mission of NAMI is to promote recovery and improve the quality of life of Virginians with serious mental illness through support, education, and advocacy. They envision a world where all people affected by mental illness get the help, hope, and support that they need.</p>
<p><b>National Alliance on Mental Illness (NAMI)   Roanoke</b>  NAMI-Roanoke Valley  P.O. Box 20864  Roanoke, VA 24018  Phone: 540-977-3470</p> <p>Website: <a href="http://www.namiroanokevalley.us/">http://www.namiroanokevalley.us/</a></p>	<p>Providing emotional support, fellowship, and information for parents, relatives, and friends of those with mental illness, as well as for consumers themselves. We continue to provide quality programs and events for our community through your support.</p>
<p><b>Carilion Children’s Pediatric Behavioral Medicine   Counseling</b></p>	
<p><b>Kristine A. Barton Ph.D., L.C.P.</b>  Carilion Clinic Physical Medicine New River Valley  2900 Lamb Circle Drive  Christiansburg, VA 24073  Phone: 540-731-2992</p>	
<p><b>Lori L. Dudley Ph.D.</b>  Carilion Children’s Pediatric Behavioral Medicine  902 S Jefferson St  Roanoke, VA 24015  Phone: 540-981-8785</p>	

<p><b>Tara A. Mitchell Ph.D.</b>  Carilion Children’s Pediatric Behavioral Medicine  902 S Jefferson St  Roanoke, VA 24015  Phone: 540-981-8785</p>	
<p><b>Angela C. Nardecchia Ph.D.</b>  Carilion Clinic Child &amp; Adolescent Psychiatry  2017 S Jefferson St, 2nd Floor  Roanoke, VA 24014  Phone: 540-853-0900</p>	
<p><b>Gregory L. Robinson Ph.D.</b>  Carilion Child Development  1030 S Jefferson St., Suite 201  Roanoke, VA 24016  Phone: 540-224-4520</p>	
<p><b>Victoria R. Rosenberg L.P.C</b>  Carilion Children’s Pediatric Behavioral Medicine  902 S Jefferson St  Roanoke, VA 24015  Phone: 540-981-8785</p>	
<p><b>Carilion Children’s Pediatric Behavioral Medicine   Psychiatry   Neurology</b></p>	
<p><b>Felicity A. Adams-Vanke M.D.</b>  Carilion Clinic Child &amp; Adolescent Psychiatry  2017 S Jefferson St, 2nd Floor  Roanoke, VA 24014  Phone: 540-853-0900</p> <p>Carilion Children’s Child Development  1030 S. Jefferson St., Suite 201  Roanoke, VA 24016  540-224-4520</p>	

<p><b>Katherine V. Liebesny M.D.</b>  Carilion Clinic Child &amp; Adolescent Psychiatry  2017 S Jefferson St, 2nd Floor  Roanoke, VA 24014  Phone: 540-853-0900</p>	
<p><b>Petronella T. Mbu M.D.</b>  Carilion Clinic Child &amp; Adolescent Psychiatry  2017 S Jefferson St, 2nd Floor  Roanoke, VA 24014  Phone: 540-853-0900</p>	
<p><b>Nnenna K. Okereke M.D.</b>  Carilion Clinic Psychiatry &amp; Behavioral Medicine – New  River Valley  2900 Lamb Circle  Christiansburg, VA 24073</p> <p>Carilion Clinic Child &amp; Adolescent Psychiatry  2017 S Jefferson St, 2nd Floor  Roanoke, VA 24014  Phone: 540-853-0900</p>	
<p><b>Anuradha Reddy M.D.</b>  Carilion Clinic Child &amp; Adolescent Psychiatry  2017 S Jefferson St, 2nd Floor Roanoke, VA 24014  Monday-Friday 8:00 AM to 5:00 PM  T: 540-853-0900</p>	
<p><b>John E. Vance M.D.</b>  Carilion Clinic Child &amp; Adolescent Psychiatry  2017 S Jefferson St, 2nd Floor  Roanoke, VA 24014  Phone: 540-853-0900</p>	
<p><b>Justin B. White M.D.</b>  Carilion Clinic Psychiatry &amp; Behavioral Medicine  2017 S Jefferson St., 2nd Floor  Roanoke, VA 24014  Phone: 540-853-0900</p>	

## **Carilion Children's Pediatric Neurology and Neurosurgery**

### **Mebratu H. Daba M.D. | Carilion Children's Pediatric Neurology**

102 Highland Ave, Suite 104

Roanoke, VA 24013

Phone: 540-985-8454

### **James T. Wilson, III M.D. | Carilion Children's Pediatric Neurology**

102 Highland Ave, Suite 104

Roanoke, VA 24013

Phone: 540-985-8454

### **Lisa S. Apfel M.D. | Carilion Clinic Neurosurgery - Roanoke**

2331 Franklin Rd

Roanoke, VA 24014

Phone: 540-224-5170

### **Eric A. Marvin D.O. | Carilion Clinic Neurosurgery - Martinsville**

901 Plantation Rd Suite 2

Blacksburg, VA 24060

Phone: 540-224-5170

### **Gary R. Simonds M.D. | Carilion Clinic Neurosurgery - Roanoke**

2331 Franklin Rd

Roanoke, VA 24014

Phone: 540-224-5170

## Additional Counseling and Support Services

### **Braley & Thompson, Inc.**

3800 Meadowdale Blvd.

Richmond, VA

Phone: (877) 886-4975

Website: <https://braleyandthompson.com/>

#### Office Locations

- [Charlottesville](#)
- [Hampton Roads](#)
- [Christiansburg](#)
- [Lynchburg](#)
- [Richmond](#)
- [Roanoke](#)
- [Woodbridge](#)

#### Services:

- Foster Care
- Prospective Foster Families
- Foster Families and Resources
- Parenting Classes
- Referrals Forms
- Independent Living
- Counseling
- Mental Health
- Life Skills Training & Coaching
- Intensive In-Home
- Mentoring

### **Comprehensive Counseling Services**

1115 First St.

Roanoke, VA 24016

Phone: 540-343-0004

Website:

[http://www.comprehensivecounselingservices.com/?\\_rdr](http://www.comprehensivecounselingservices.com/?_rdr)

#### Services:

- Children, Adolescent, Adult Therapy
- Couples and Domestic Partner Counseling
- Family Therapy
- Behavioral Disorders
- Custody- Related Services
- Step and Blended Family Counseling
- Separation and Divorce Counseling
- Collaborative Divorce Services
- Co-parenting Counseling
- Substance Abuse Evaluations
- Substance Abuse Group Therapy
- Mental Health Risk Assessments
- ADD/ADHD Evaluation and Treatment, along with other services

### **Family Insight, P.C.**

3433 Brambleton Ave.

Roanoke, VA 24018

Phone: 540-266-7550

Locations: <https://familyinsight.net/locations/>

Mission is to enhance the well-being of families and individuals through evidence-based counseling interventions.



<p><b>Family Services of Roanoke Valley</b>  360 Campbell Avenue SW  Roanoke, VA 24016  Phone: 540-563-5316</p> <p>Website: <a href="https://www.fsrv.org/">https://www.fsrv.org/</a></p>	<p>Services:</p> <ul style="list-style-type: none"> <li>• Anger Management</li> <li>• Domestic Violence</li> <li>• Faith Integrated Counseling</li> <li>• Grief and Loss Center</li> <li>• Guardianship</li> <li>• Life Skills Programs</li> <li>• Personal Affairs Management</li> <li>• Play Therapy</li> </ul>
<p><b>Intercept</b>  5673 Airport Road  Roanoke, VA 24012  540-344-7700</p> <p>Office Locations:  <a href="https://www.interceptyouth.com/contact">https://www.interceptyouth.com/contact</a></p>	<p>Services:</p> <ul style="list-style-type: none"> <li>• Crisis Services</li> <li>• Psych Services</li> <li>• Outpatient</li> <li>• Mentoring, Life Skills</li> <li>• Home &amp; School Based</li> <li>• Parenting</li> <li>• Treatment Foster Care</li> <li>• Assessment &amp; Diagnostic</li> <li>• Community Homes</li> <li>• Independent Living</li> </ul>
<p><b>Kathleen Bagby, MSW LCSW</b>  4220 Cypress Park Dr. Suite B  Roanoke, VA 24018  Phone: 540-772-1872</p> <p>Website: <a href="http://www.kathleenbagby.com/">http://www.kathleenbagby.com/</a></p>	<p>Services:</p> <ul style="list-style-type: none"> <li>• Abuse-related therapy</li> <li>• Anxiety issues</li> <li>• Depression</li> <li>• Child and adolescent counseling</li> <li>• Marriage counseling</li> <li>• Parenting help</li> <li>• Family therapy</li> </ul>
<p><b>National Counseling Group</b>  5540 Falmouth Street, Suite 200  Richmond VA 23230  Phone: 1-877-566-9624</p> <p>Website: <a href="https://ncgcommunity.com/">https://ncgcommunity.com/</a></p> <p><b>National Counseling Group – Roanoke</b>  3912 Electric Road , Building C  Roanoke, VA 24018  Phone: (540) 776-0716  Website: <a href="https://www.ncgcommunity.com/roanoke">https://www.ncgcommunity.com/roanoke</a></p>	<p>Services:</p> <ul style="list-style-type: none"> <li>• Crisis Services</li> <li>• Outpatient Services</li> <li>• Treatment Foster Care</li> <li>• Community Based Services</li> <li>• Request Services</li> <li>• Parent Education Class</li> </ul> <p>Other Care Locations:  <a href="https://ncgcommunity.com/CARE-locations">https://ncgcommunity.com/CARE-locations</a></p>

**Pathways | Virginia Family Preservation Services**

5335 Peters Creek Road

Roanoke, VA 24019

Phone: (540) 344-9501

Website: <http://www.pathways.com/>

Website: Other Locations:

<http://www.pathways.com/virginia-family-preservation-services/>

**Youth & Family Services**

- Autism Services
- Case Management
- Community-Based Surveillance
- Foster Care
- Home-Based & Intensive Home-Based Counseling
- In-Home Tutoring
- Intake, Assessment & Referral Services
- Monitoring Services
- Network Management
- School-Based Services
- Substance Abuse Services
- Therapeutic Foster Care
- Virtual Residential Program

See Adult services @

<http://www.pathways.com/adult-services>

**Radford University | Center for Assessment and Psychological Services**

5108 CHBS Building

P.O. Box 6946

Radford University

Radford, VA 24142

Phone: 540-831-5361

Website:

<https://www.radford.edu/content/chbs/home/psychology/services/counseling-services.html>

**Services:**

- Anxiety, depression, emotional difficulties, adjustment to life
- Cognitive, behavioral, and social skills deficits associated with ADHD, ASD or SLD
- Cognitive Behavioral Therapy (CBT) for ADHD, ASD, or GAD characteristics
- Cognitive/Neurocognitive difficulties associated with ADHD, ASD or SLD (e.g., cognitive processing speed, working memory, attention, executive functioning)
- Computerized CBT program to address children's anxiety issues
- Pharmacological Effectiveness Monitoring
- School Problems, Response to Intervention monitoring

<p><b>Strategic Therapy Associates, Inc. - Roanoke Office</b>  1402 Grandin Rd SW, Suite 207  Roanoke, VA 24015  Phone: 540.523.1673</p> <p>Website: <a href="http://s614510739.initial-website.com/">http://s614510739.initial-website.com/</a></p> <p>All Locations: <a href="http://s614510739.initial-website.com/contact-us/">http://s614510739.initial-website.com/contact-us/</a></p>	<p>Services:</p> <ul style="list-style-type: none"> <li>• Intensive In-Home</li> <li>• Crisis Intervention</li> <li>• Day Treatment</li> <li>• Mental Health Skill Building</li> <li>• Outpatient</li> <li>• Therapeutic Mentoring</li> <li>• Parent Education</li> </ul>
<p><b>Strengthening Our System (SOS)</b>  464 Christiansburg Pike NE  Floyd, VA  Phone: 540-585-4078  Website: <a href="http://www.strengtheningoursystem.com/">http://www.strengtheningoursystem.com/</a></p> <p>Richmond Phone: 804-823-3940</p>	<p>Services:</p> <ul style="list-style-type: none"> <li>• In-Home Residential</li> <li>• Mental Health Skill Building (Floyd, VA location only)</li> <li>• Therapeutic Consultation</li> </ul> <p><b>SPECIALTY AREAS</b></p> <ul style="list-style-type: none"> <li>• Autism spectrum Disorders</li> <li>• Life Skills Training</li> <li>• Independent living skills development</li> <li>• Community integration</li> <li>• Socialization/Circles of Support</li> <li>• Education</li> </ul>
<p><b>The Manassas Group</b>  3635 Manassas Drive  Roanoke, VA 24018  Phone: (540) 774-4686</p> <p>Website: <a href="http://www.manassasgroup.com/">http://www.manassasgroup.com/</a></p>	<p>Services:</p> <ul style="list-style-type: none"> <li>• Center for Women</li> <li>• Child and Family Center</li> <li>• Life Skills Coaching Center</li> <li>• Marriage Center</li> <li>• Mindfulness-Based Stress Reduction and Wellness</li> <li>• Trauma &amp; Loss Recovery Center</li> <li>• Work/Life Center</li> </ul>
<p><b>Virginia Tech Psychological Services</b>  3110 Prices Fork Road  Blacksburg VA 24061-0355  Phone: 540-231-6914  Website: <a href="https://www.psyc.vt.edu/outreach/psc">https://www.psyc.vt.edu/outreach/psc</a></p>	<p>Services :</p> <ul style="list-style-type: none"> <li>• Individual, couple, family, and group therapies</li> <li>• Assessment services for adults</li> <li>• Assessments for children and adolescents</li> </ul>



## Camps

Go to Roanoke Area Care Connection for Children @  
<https://www.carilionclinic.org/care-connection-children>



## Care Connection for Children Centers in Virginia

Care Connection or Children is a statewide network of centers of excellent for children and youth with special health care needs (CYSHCN) that provide leadership in the enhancement of specialty medical services; care coordination; medical insurance benefits evaluation and coordination; management of the CYSHCN Pool of Funds; information and referral to CYSHCN resources; family-to-family support; and training and consultation with community providers on CYSHCN issues. There is no charge for services.

### Eligibility:

- Is under the age of 21
- Lives in Virginia
- Has a diagnosed condition or physical disorder that is expected to last longer than 12 months

Examples of medical conditions: Diabetes, Cerebral Palsy, Spina Bifida, Deaf & Hard of Hearing, Cystic Fibrosis, along with many others.

Care Connection for Children provides:

- Care Coordination
- Information
- Educational support
- Referrals & more

Website: <http://www.vdh.virginia.gov/care-connection-for-children/>

### **Southwest Virginia Care Connection for Children**

Sandra Woodward, RN, BSN, Program Director  
Washington County Community Services  
15068 Lee Highway, Suite 900  
Bristol, VA 24202  
Phone: (276) 645-4900 or Toll Free: 1 -800-704-1285

Counties and cities served: Bland, Bristol city, Buchanan, Dickenson, Grayson, Lee, Norton city, Russell, Scott, Smyth, Tazewell, Washington, Wise, Wythe

### **Blue Ridge Care Connection for Children**

Sandra Woodward, RN, BSN, Program Director  
2205 Fontaine Ave., Suite 201  
Charlottesville, VA 22903  
Phone: 434-924-0222 or Toll Free: 1-866-596-9367

Counties and cities served: Albemarle, Augusta, Charlottesville city, Clarke, Culpeper, Fauquier, Frederick, Green, Harrisonburg city, Highland, Madison, Nelson, Orange, Page Rappahannock, Rockingham, Staunton city, Warren, Waynesboro city, Winchester city

Website: <https://childrens.uvahealth.com/patient-info/support-services/blue-ridge-care-connection>

<p><b>Care Connection for Children – Northern Virginia</b>  Jill Christiansen, Program Manager  2700 Prosperity Avenue, Suite 100  Fairfax, VA 22031  Phone: 703-698-2450 or Toll Free: 703-698-2450</p>	<p>Counties and cities served: Alexandria city, Arlington, Fairfax, Fairfax city, Falls Church city, Fredericksburg city, Loudoun, Manassas city, Manassas Park city Prince William, Spotsylvania, Stafford</p>
<p><b>Hampton Roads Care Connection for Children</b>  Children’s Hospital of the King’s Daughters  Cindi Fisher, R.N., MSN, CPNP, Program Director  601 Children’s Lane  Norfolk, VA 23507  Phone: 757-668-7132 or Toll Free: 1-800-864-8903</p> <p>Website: <a href="http://www.chkd.org/Our-Services/Specialty-Care-and-Programs/Support-Services/Care-Connection-for-Children/">http://www.chkd.org/Our-Services/Specialty-Care-and-Programs/Support-Services/Care-Connection-for-Children/</a></p>	<p>Counties and cities served: Accomack, Chesapeake city, franklin city, Gloucester, Hampton city, Isle of Wright, James City county, Mathews, Middlesex, Newport News city, Norfolk city, Northampton, Poquoson city. Portsmouth city, Southampton, Suffolk city, Surry, Sussex, Virginia city, Williamsburg city, York</p>
<p><b>Central Virginia Care Connection for Children</b>  Rebecca (Kiki) Larkin, RN, BSN, CCM, Program Director  730 East Broad Street, 3<sup>rd</sup> Floor  Richmond, VA 23219  Phone: 804- 827-1795 or Toll Free: 1-866-737-5965</p> <p>Website: <a href="https://careconnections.vcu.edu/">https://careconnections.vcu.edu/</a></p>	<p>Counties and cities served: Amelia, Brunswick, Buckingham, Caroline, Charles City count, Chesterfield, Colonial Heights city, Cumberland, Dinwiddie, Emporia city Essex, Fluvanna, Goochland, Greenville, Hanover, Henrico, Hopewell city, Kings and Queen, King George, King William, Lancaster Louisa, Lunenburg, Mecklenburg, New Kent, Northumberland, Nottoway, Petersburg city, Powhatan, Prince Edward, Prince Georg, Richmond, Richmond city, Westmoreland</p>
<p><b>Roanoke Area Care Connection for Children</b>  Tammy Campbell, MBA, Program Manager  1615 Franklin Road, SW  Roanoke, VA 24016  Phone: 540-985-8470 or Toll Free: 1-866-906-2999</p> <p>Website: <a href="https://www.carilionclinic.org/care-connection-children">https://www.carilionclinic.org/care-connection-children</a></p>	<p>Counties and cities served: Alleghany, Amherst, Appomattox, Bath, Bedford, Bedford city, Botetourt, Buena Vista city, Campbell, Carroll, Charlotte, Clifton Forge city, Covington city, Craig, Danville city, Floyd, Franklin, Galax city, Giles, Halifax, Henry, Lexington city, Lynchburg city, Martinsville city, Montgomery, Patrick, Pittsylvania, Pulaski, Radford city, Roanoke, Roanoke city, Rockbridge, Salem city, South Boston city</p>



## Centers for Independent Living

### **Virginia Association of Centers for Independent Living**

3210 Peoples Drive, Suite 220  
Harrisonburg, VA 22801  
Phone: 540-433-6513 or 540-438-9265 (tty)

Website: <http://www.vacil.org/About.htm>

All Locations in Virginia:

<http://www.ilru.org/projects/cil-net/cil-center-and-association-directory-results/VA>

Directory: [http://www.vacil.org/va\\_cils\\_directory.htm](http://www.vacil.org/va_cils_directory.htm)

Centers for Independent Living (CILs) provide services to individuals with significant disabilities as well as to the local community at large. CILs provide the following core services to individuals:

- Advocacy
- Peer Counseling
- Independent Living Skills Training
- Information and Referral

### **Blue Ridge Independent Living Center**

1502B Williamson Road NE  
Roanoke, Virginia 24012  
Phone: 540-342-1231 V/TTY

Website: <http://www.brilc.org/>

Services:

- Housing Assistance
- Employment Services
- Disability Rights
- Assistive Technology
- NewWell Fund
- Home Modifications
- Transition Services School
- Along with other services

### **New River Valley Disability Resource Center**

53 West Main Street, Suite A  
Christiansburg, VA 24073  
Phone Number: 540-266-1435

Website: <https://nrvdrc.org/>

The New River Valley Disability Resource Center assists individuals with disabilities to live independently. The center also serves the community at large by helping to create an environment that is accessible to all.



## **Childcare and Preschool**

### **211 Virginia**

Phone: 211

Website:

<https://www.211virginia.org/consumer/index.php>

Find resources, including childcare on 211 Virginia website or make a call to find needed resources.

Go to link, add zip or city and search child care.

### **Care.com**

Website: <https://www.care.com/>

Services:

- Childcare
- Adult and senior care
- Pet and Home care

### **Childcare Network #65**

4225 Brambleton Avenue

Roanoke, VA 24018

Phone: 540-440-5273

Website: <https://www.childcarenetwork.com/virginia-roanoke-va-65>

Serves children from 6 weeks to 12 years. Find hours by going to their website.

### **Childcare Aware of America**

Website: <http://www.childcareaware.org/>

Find childcare, information on how to pay for it and other resources. Search by state.

### **Children's Discovery Center**

3706 peters creek Road

Roanoke, VA 24019

Phone: 540-563-2632

Website: <http://thecdc.wixsite.com/cdc1>

Serving infants to 12 years.



<p><b>VA Child Care   Virginia Department of Social Services</b></p> <p>Website: <a href="http://childcareva.com/">http://childcareva.com/</a></p> <p><b>Local Department of Social Services:</b>  <a href="http://www.dss.virginia.gov/localagency/index.cgi">http://www.dss.virginia.gov/localagency/index.cgi</a></p> <p><b>Search for Childcare</b>  <a href="http://www.dss.virginia.gov/facility/search/cc.cgi">http://www.dss.virginia.gov/facility/search/cc.cgi</a></p>	<p>The Virginia Department of Social Services administers the Child Care Subsidy Program which provides financial assistance to eligible families to help pay a portion of the cost of child care so they can work or participate in education or training programs.</p> <p>Services:</p> <ul style="list-style-type: none"> <li>• Parents – search for providers, *pay for child care, learn about child development and other assistance</li> <li>• Providers – licensing requirements, become a subsidy provider and resources</li> <li>• Community – Types of childcare in Virginia, file a complaint, Virginia Child Care Plan</li> </ul>
<p><b>Greenvale School</b>  627 Westwood Blvd. NW  Roanoke, VA 24017  Phone: 540-342-4716</p> <p>Website: <a href="https://www.greenvale-school.org/">https://www.greenvale-school.org/</a></p>	<p>Serving:</p> <ul style="list-style-type: none"> <li>• Infants</li> <li>• Toddlers</li> <li>• Preschoolers</li> </ul> <p>Ages 6 weeks to 5 years.</p>
<p><b>Honeytree Early Learning Centers</b>  418 First Street  Roanoke, Virginia 24011  Phone: 540-344-4543</p> <p>Website: <a href="http://www.honeytreeelc.com/">http://www.honeytreeelc.com/</a></p>	<p>Serving:</p> <ul style="list-style-type: none"> <li>• Infant &amp; Toddler   6 weeks – 24 months</li> <li>• Twos   24 – 36 months</li> <li>• Preschools   3 – 4 years old</li> <li>• Private Pre-K   4 – 5 years old</li> <li>• After School   5-12 years old</li> <li>• Summer Camp   6-12 years old</li> </ul> <p>Open Monday to Friday from 6:15 am – 6:30 pm.</p>

<p><b>Melrose Adventist Child Development Center</b>  1601 Melrose Ave NW  Roanoke, VA 24017-4007  Phone: 540-685-4739</p> <p>Website: <a href="https://www.macdckids.com/">https://www.macdckids.com/</a></p>	<p>Offers:</p> <ul style="list-style-type: none"> <li>• Preschool</li> <li>• After School Care</li> <li>• Summer Camp</li> </ul> <p>Open 6:00 AM – 6:30 PM</p>
<p><b>Roanoke City Schools Preschool Programs</b></p> <p><b>Virginia Preschool Initiative</b>  540-853-2300</p> <p><b>REACH</b>  Phone: 540-853-1900</p> <p>Website:  <a href="https://www.rcps.info/departments/instructional_department/preschool_programs">https://www.rcps.info/departments/instructional_department/preschool_programs</a></p>	<ul style="list-style-type: none"> <li>• The Virginia Preschool Initiative (VPI) Program serves children who are four years old by September 30th of the school year. Children are accepted based on educational need and family factors such as income.</li> <li>• REACH provides special education services for children ages two through four with developmental delays or disabilities. To qualify, preschoolers must be eligible for special education and related services.</li> <li>• Free to eligible children and transportation provided.</li> </ul>
<p><b>Total Action for Progress   Head Start</b>  302 2nd Street, SW  Roanoke, VA  Phone: (540) 767-6093</p> <p>Website: <a href="https://tapintohope.org/program/head-start-and-early-head-start/">https://tapintohope.org/program/head-start-and-early-head-start/</a></p> <p><b>TAP Early Head Start</b></p> <p><b>Head Start</b></p> <p><b>Home Based Head Start</b></p>	<p>Early Head Start provides pregnant women and children from birth to age three can participate in the Early Head Start program. This program provides prenatal education, full-day childcare, and family development services for parents who are employed, in an employment training program, or in school.</p> <p>Head Start is a preschool program for children 3 and 4 years old.</p> <p>Home Based Head Start - provides weekly home visits with a Head Start representative to help parents learn ways to best encourage their child's development to prepare them for kindergarten.</p>

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<p><b>YMCA of Virginia's Blue Ridge   Y After School</b>  Kirk Family YMCA  520 Church Ave.  Roanoke, VA 24016  540-342-9622</p> <p>Website: <a href="http://ymcavbr.org/y-after-school/y-after-school/">http://ymcavbr.org/y-after-school/y-after-school/</a></p>	<p>Y After School is a fun, safe and supportive after school program for elementary-age children. Serving: Roanoke City, Salem City and Botetourt County and Lexington city.</p> <p>Y Spring Camp will be filled with indoor and outdoor activities where kids can play, make new friends, stay active and have fun. Will be held at the <b>Salem Family YMCA</b> @ <a href="http://ymcavbr.org/main/y-spring-camp/">http://ymcavbr.org/main/y-spring-camp/</a></p> <p><b>Y Summer Camp at this link:</b>  <a href="http://ymcavbr.org/summercamp">http://ymcavbr.org/summercamp</a></p>



## Day Support Services

### **DePaul Community Services | OPTIONS Program**

3029A Peters Creek Road

Roanoke, VA 24019

Phone: 540-562-2270

Website: <http://www.depaulcr.org/>

OPTIONS Website: <http://www.depaulcr.org/support-services/options-day-support-services/>

#### Other Locations:

- Lynchburg – 434-525-9060
- Madison Heights – 434-528-2538
- Fishersville – 540-712-2590

Opening People to Individual Opportunities in a Network Support (OPTIONS) day support services for adults 18 years and older with intellectual and developmental disabilities.

### **Didlake**

4504 Starkey Road, SW

Roanoke, VA 24018

Phone: 540-400-0548

Website: <http://www.didlake.org/>

Locations: <http://www.didlake.org/about/locations/>

Provides day support and both individual and group supported employment services that help people with disabilities find meaningful employment.

### **Dominion Services**

3023 Peters Creek Rd

Roanoke, VA 24019

Phone: (540) 798-5314

Group Day Services include a community and center-based day support program tailored for individuals with disabilities 18 years and older.

<p><b>It's About Time, Inc.</b>  7702B Plantation Road  Roanoke, VA 24019  Phone: 540-491-2010</p> <p>Website: <a href="http://itsabouttime1.com/">http://itsabouttime1.com/</a></p> <p>Website: <a href="http://itsabouttime1.com/services/day-support/">http://itsabouttime1.com/services/day-support/</a></p>	<p>It's About Time, Inc. provides skill building and supports in the areas of: motor skills, communication, socialization, personal self-care, activities of daily living, health and safety, and behavioral concerns.</p>
<p><b>Katie's Place Community Day Program</b></p> <p>Roanoke  1009 1st Street SW  Roanoke, VA 24016  Phone: 540-947-2777</p> <p>Lynchburg  Scruggs Cottage – HumanKind Campus  150 Linden Ave.  Lynchburg, VA 24503  Phone: 434-525-4790 ext. 218</p> <p>Website: <a href="http://katiesplacedaysupport.org/">http://katiesplacedaysupport.org/</a></p>	<p>Serve adults with intellectual and/or developmental disabilities in the Roanoke valley. Katie's place provides opportunities to learn and develop social skills and daily living skills through gardening, cooking, volunteering, community outings, and marketing the crafts made in the program.</p>
<p><b>Lutheran Family Services of Virginia</b>  2609 McVitty Road  Roanoke, VA 24018-3513  Phone: (540) 774-7100 or Toll Free: 1 (800) 359-3834</p> <p>Website: <a href="http://lfsva.org/day-support/">http://lfsva.org/day-support/</a></p> <p>Locations: <a href="http://lfsva.org/directions/">http://lfsva.org/directions/</a></p>	<p>Daytime activities are available to individuals with intellectual disabilities or developmental disabilities who are 18 years or older. Skill-building activities are provided in areas such as self, social and environmental awareness, sensory stimulation, fine and gross motor skills, personal care skill, communication, learning, problem-solving, and community-living skills.</p>
<p><b>Virginia Department of Behavioral Health &amp; Development Services   Provider Search System</b></p> <p>Website: <a href="http://lpss.dbhds.virginia.gov/lpss.aspx">http://lpss.dbhds.virginia.gov/lpss.aspx</a></p>	<p>Find Day Support Services by going to Service, Type and View Report.</p>



## Dental Services

### **American Dental Association**

Find a Dentist: <https://findadentist.ada.org/>

### **Carilion Pediatric Dentistry**

#### **Sharlene D. Amacher D.D.S.**

101 Elm Ave, 1st Floor  
Roanoke, VA 24013  
Phone: 540-224-4318

#### **Michael L. Jones D.D.S.**

101 Elm Ave, 1st Floor  
Roanoke, VA 24013  
Phone: 540-224-4318

Website:

<https://www.carilionclinic.org/locations/carilion-clinic-dental-care-pediatrics>

### **Commonwealth Dental Clinic**

1121 S. Jefferson Street  
Roanoke VA 24016  
Phone: (540) 685-0028

Website: <http://www.commonwealthdentalclinic.com/>

Serves adult Medicaid and reduced fee dental care for a population underserved. Provides exams, x-rays, extractions and dentures.

### **Community Health Centers in Virginia**

Website: <https://findahealthcenter.hrsa.gov/>

Check with the Community Health Center in your area for a dental services.

<p><b>Free Clinics in Virginia</b></p> <p>Website: <a href="https://www.vafreeclinics.org/find-clinic/">https://www.vafreeclinics.org/find-clinic/</a></p>	<p>Check with the Free Clinic in your area for a dental services.</p>
<p><b>Medicaid Dental Services for Adults</b></p> <p>Website: <a href="http://www.viriniamanagedcare.com/health-plan-charts">www.viriniamanagedcare.com/health-plan-charts</a>.</p>	<p>Dental services for most adults are limited to medically necessary emergency procedures. Comprehensive dental benefits, including preventive services, are available through age 20. Pregnant women also qualify for comprehensive dental services, except for orthodontics. For a full list of the benefits being offered, including dental, please go to the Medallion 4.0 comparison chart link to the left.</p>
<p><b>InsureKidsNow.gov</b></p> <p>Find a Dentist: <a href="https://www.insurekidsnow.gov/coverage/find-a-dentist/index.html">https://www.insurekidsnow.gov/coverage/find-a-dentist/index.html</a></p>	<p>Millions of children and teens qualify for free or low-cost health and dental coverage through Medicaid &amp; the Children's Health Insurance Program (CHIP).</p>
<p><b>UVA   Department of Dentistry</b></p> <p>P.O. Box 800740 Charlottesville, VA, 22908-0740 Phone: 434-924-1774</p> <p>Website: <a href="https://med.virginia.edu/dentistry/">https://med.virginia.edu/dentistry/</a></p>	<p>Provides a full range of dental services, ranging from preventive care, cosmetic dentistry and gum disease treatment to special care for patients with medical needs, such as head and neck cancers or bleeding disorders.</p>
<p><b>Virginia Department of Health   Dental</b></p> <p>Website: <a href="http://www.vdh.virginia.gov/oral-health/">http://www.vdh.virginia.gov/oral-health/</a></p> <p>Find a Dentist: <a href="http://www.vdh.virginia.gov/livewell/findadentist/">http://www.vdh.virginia.gov/livewell/findadentist/</a></p>	<p>Find resources, information and a special needs dentist.</p>



## Developmental Services and Resources

### **Virginia Department of Behavioral Health and Developmental | Infant and Toddler Connection of Virginia**

Virginia Department of Behavioral Health and Developmental Services  
1220 Bank Street, 9th Floor  
P.O. Box 1797  
Richmond, Virginia 23219-1797  
Phone: (804) 786-3710 or Toll Free: 1-800-234-1448

Website: <http://www.dbhds.virginia.gov/>

### **Early Intervention | Infant and Toddler Connection of Roanoke Valley**

1502 Williamson Road, NE  
2nd Floor Roanoke VA 24012  
Phone: (540)204-9699

Email: [janet.p.mcmillan@vdh.virginia.gov](mailto:janet.p.mcmillan@vdh.virginia.gov)

### **Find Infant and Toddler Connection in your area:**

<http://www.infantva.org/>

Early intervention for infants and Toddlers in Virginia.

A child and family may receive early intervention supports and services if the child is: up to three years old and has certain levels of developmental delay, differences in development and/or a diagnosed condition.

### **Child Development Services | Virginia Department of Health**

**Carilion Child Development Clinic**  
Carilion Medical Center for Children  
1030 S. Jefferson Street SW, Suite 201  
Roanoke, VA 24016  
Phone: 540-224-4520

Website: <http://www.vdh.virginia.gov/child-development-services/>

A specialized program for children and adolescents suspected of having:

- Developmental delays
- Developmental disorders associated with sensory or physical disabilities
- Disorders of attention and hyperactivity
- Learning problems
- Emotional and behavioral concerns
- Mental retardation or
- Combination of these problems



<p>Child Development Program Centers:  <a href="http://www.vdh.virginia.gov/child-development-services/">http://www.vdh.virginia.gov/child-development-services/</a></p>	<p>Eligibility:</p> <ul style="list-style-type: none"> <li>• Resident of Virginia</li> <li>• Under 21 years of age</li> <li>• All income levels are eligible</li> </ul>
<p><b>ARC of Virginia</b>  2247 Staples Mill Road  Richmond, VA 23230  Phone: (804)-649-8481</p> <p>Website: <a href="https://thearcofva.org/">https://thearcofva.org/</a></p> <p><b>Local ARC Chapters:</b> <a href="https://thearcofva.org/about-the-arc/local-chapters/">https://thearcofva.org/about-the-arc/local-chapters/</a></p>	<p>Mission: The Arc of Virginia promotes and protects the human rights of people with intellectual and developmental disabilities and actively supports their full inclusion and participation in the community throughout their lifetimes.</p>
<p><b>Center for Disease Control and Prevention   Learn the Signs Early</b></p> <p><a href="https://www.cdc.gov/ncbddd/actearly/index.html">https://www.cdc.gov/ncbddd/actearly/index.html</a></p>	<p>From birth to 5 years, your child should reach milestones in how he plays, learns, speaks, acts and moves. Track your child’s development and act early if you have a concern.</p>
<p><b>Centra Health   Centra Autism and Development Services</b>  693 Leesville Road  Lynchburg, VA 24502  Phone: 434-200-5750</p> <p>Website: <a href="https://www.centrahealth.com/services/autism-developmental-services">https://www.centrahealth.com/services/autism-developmental-services</a></p>	<p>Offers comprehensive psychological evaluations for ADHD, Learning Disabilities, and Autism.</p> <p>Also offers therapy for parents of children who have autism.</p>
<p><b>Easter Seals UCP   Greater Salem Community-Early Childhood Outreach Center</b>  201 E. Main Street  Salem, VA 24153  (540) 777-7325</p> <p>Website: <a href="http://www.easterseals.com/">http://www.easterseals.com/</a></p>	<p>Programs:</p> <p><a href="http://www.easterseals.com/our-programs/">http://www.easterseals.com/our-programs/</a></p>

<p><b>March of Dimes</b></p> <p>Website: <a href="https://www.marchofdimes.org/">https://www.marchofdimes.org/</a></p>	<p>March of Dimes fights for the lives of moms and babies. Some of their resources:</p> <ul style="list-style-type: none"> <li>• NICU Family Support®</li> <li>• Prematurity Campaign Collaborative</li> <li>• Info for your patients</li> <li>• Medical resources</li> <li>• Professional education</li> <li>• Awards, scholarships &amp; grants</li> </ul>
<p><b>UVA   Child Development and Rehabilitation Center</b>  1204 W. Main St. , Fourth Floor  Charlottesville, VA 22908  Phone: 434-924-5161</p> <p>Website: <a href="https://uvahealth.com/locations/profile/uva-child-development-and-rehabilitation-center">https://uvahealth.com/locations/profile/uva-child-development-and-rehabilitation-center</a></p>	<p>Pediatric services offered:</p> <ul style="list-style-type: none"> <li>• Developmental Disabilities and Delays</li> <li>• Dentistry</li> <li>• Diabetes and Endocrinology</li> <li>• Digestive Disorders</li> <li>• Neurology</li> <li>• Orthopedics</li> <li>• Rehabilitation</li> </ul>
<p><b>Virginia Tech   Child Study Center</b>  460 Turner St.  Suite 207  Blacksburg, VA 24060</p> <p>Website:  <a href="http://childstudycenter.wixsite.com/childstudycenter">http://childstudycenter.wixsite.com/childstudycenter</a></p> <p><b>Virginia Tech Autism Clinic</b></p> <p>Website: <a href="https://www.psyc.vt.edu/outreach/autism">https://www.psyc.vt.edu/outreach/autism</a></p>	<p>The Child Study Center a specialty research, service, and training facility devoted to the comprehensive assessment, treatment, prevention, and understanding of problems of childhood and adolescence.</p> <p>Mission: The Virginia Tech Autism Clinic is to improve the quality of life for individuals with autism and their families through assessment, intervention, education, and research directed towards effective treatment and prevention.</p>
<p><b>Radford University Autism Center</b>  Director: Diane Millar, Ph.D.  Phone: (540) 831-7635</p> <p>Website:  <a href="https://www.radford.edu/content/wchs/home/cosd/clinical-research-programs/autism-center.html">https://www.radford.edu/content/wchs/home/cosd/clinical-research-programs/autism-center.html</a></p>	<p>Radford University Autism Center is to serve as a resource for:</p> <ul style="list-style-type: none"> <li>• Individuals with autism spectrum disorder (ASD)</li> <li>• Families and Teachers</li> <li>• Speech-language pathologists and other professionals working with children and adults with autism</li> </ul>



## Durable Medical Equipment and Home Care

### **Advanced HomeCare**

72 Saint John Road  
Salem, VA 24153  
Phone: (800) 868-8822

Website: <https://shop.advhomework.org/index.htm>

Advanced Home Care is a resource for home medical service and equipment in North Carolina, South Carolina, Virginia, Tennessee and Georgia.

### **CareLookuup.com | Virginia Durable Medical Equipment**

Website: <http://www.carelookup.com/durable-medical-equipment-general-directory/virginia/providers.aspx>

Virginia Durable Medical Equipment General Directory, along with many other services.

### **Carilion Home Care**

1615 Franklin Road  
Roanoke, VA 24016  
Phone: 540-224-4800

Website and Locations:  
<https://www.carilionclinic.org/home-care>

Carilion Clinic offers home care services for patients of all ages, maintaining the area's only mother/baby care program and providing at-home care for pediatric patients. Offering:

- Heart and lung assessment
- Wound and catheter care
- Dietary and medication instruction
- Chronic disease management program
- IV therapy (hydration, antibiotics)
- Orthopaedic care

### **Foundation for Rehabilitation Equipment & Endowment (FREE)**

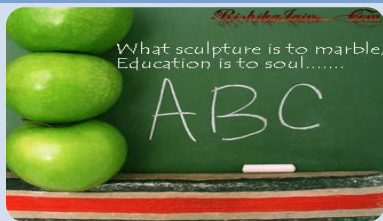
1489 East Main Street  
Salem, VA 24153

Richmond - 804-920-9828  
Roanoke - 540-777-4929  
South Hampton - 757-771-6183  
Lynchburg – 434-846-3733  
Northern Shenandoah Valley – 434-846-3733  
Williamsburg - 757-707-4741  
Virginia State Headquarters - 540-777-4929

Foundation for Rehabilitation Equipment & Endowment's mission is to acquire and provide mobility related rehabilitative equipment to maximize functional independence and improve quality of life.

F.R.E.E. collects, sanitizes, repairs and gifts donated mobility equipment to uninsured and underinsured adults in Virginia.

<p>Website: <a href="http://www.free-foundation.org/">http://www.free-foundation.org/</a></p>	
<p><b>Interim Healthcare Roanoke</b>  1013 E. Main St.  Salem, VA 24153  Phone:    Website: <a href="https://www.interimhealthcare.com/roanoke/home/">https://www.interimhealthcare.com/roanoke/home/</a></p>	<p>Providing these home care services:</p> <ul style="list-style-type: none"> <li>• Personal care</li> <li>• Nursing services</li> <li>• Therapy</li> <li>• Respite</li> </ul>
<p><b>Maxim Healthcare</b>  4502 Starkey Road SW  Suite 211  Roanoke, VA, 24018  Website: <a href="https://www.maximhealthcare.com/">https://www.maximhealthcare.com/</a></p>	<p>Providing the following home care services:</p> <ul style="list-style-type: none"> <li>• Personal care</li> <li>• Personal caregiving</li> <li>• Behavioral Care</li> </ul>
<p><b>Mobility Plus</b>  763 Union St.  Salem, VA 24153  Phone: 540-389-3400 or Toll Free: 1-800-448-8434    Email: <a href="mailto:mplusva@gmail.com">mplusva@gmail.com</a></p>	<p>Mobility Plus offers a diverse product line ranging from complete accessible full-size and minivans, wheelchair lifts, seats and driving controls to scooters, lift recliners, stairlifts and ramps for your home.</p> <p>Serving: Roanoke, Salem, Blacksburg, New River Valley, Central and Southwest VA, Smith Mountain Lake, Martinsville, Danville, Bluefield, Princeton, Beckley, Lewisburg and much of West Virginia.</p>
<p><b>Trustcare</b>  Southwest Virginia  1402 Williamson Rd NE  Roanoke, VA 24012  Phone: 540-409-4020 or Toll-Free: 1- 888-488-1950    Website: <a href="http://www.trustcarehme.com/">http://www.trustcarehme.com/</a></p>	<p>Trustcare is a provider of rehabilitation, mobility, and home accessibility equipment throughout Virginia, Maryland, and Washington DC.</p>



## **Education | Schools and Educational Resources**

### **Virginia Department of Education (VDOE) | Schools**

Website: <http://www.doe.virginia.gov/>

Virginia Public Schools Grouped by Alphabetical Order

<http://www.vadoeapp.com/PublicSchoolsAlphabetical.aspx?w=true>

### **Virginia Public Schools Grouped by Division**

<http://www.vadoeapp.com/PublicSchoolsByDivisions.aspx?w=true>

Mission: Virginia's public education system is to educate students in the fundamental knowledge and academic subjects that they need to become capable, responsible, and self-reliant citizens.

### **VDOE | Special Education**

Website:

[http://www.doe.virginia.gov/special\\_ed/index.shtml](http://www.doe.virginia.gov/special_ed/index.shtml)

"Special education" means specially designed instruction, at no cost to the parent(s), to meet the unique needs of a child with a disability, including instruction conducted in a classroom, in the home, in hospitals, in institutions, and in other settings and instruction in physical education.

### **VDOE | 2017 – 2018 Directory of Private Day and Residential Schools for Students with Disabilities**

Link for all regions:

[http://www.doe.virginia.gov/special\\_ed/day\\_residential\\_schools/private-schools-directory.docx](http://www.doe.virginia.gov/special_ed/day_residential_schools/private-schools-directory.docx)

Schools in Region 6: **Counties:** Alleghany Highlands, Botetourt, Craig, Floyd, Franklin, Henry, Montgomery, Patrick, Pittsylvania, Roanoke - **Cities:** Covington, Danville, Martinsville, Roanoke, Salem, South Boston

[Blue Ridge Autism and Achievement Center](#), [Minnick Schools-Roanoke](#), [Rivermont School-Roanoke](#), [Hope Tree Academy](#)

<p><b>Virginia School for the Deaf and Blind</b>  104 VSDB Drive  P.O. Box 2069  Staunton, VA 24402  Phone: 540-332-9000 or Toll Free: 800-522-8732</p> <p>Website: <a href="https://www.vsdb.k12.va.us/vsdb/">https://www.vsdb.k12.va.us/vsdb/</a></p>	<p>VSDB provides an environment which fosters self-confident students who are contributing citizens and life-long learners and serves as a resource of excellence for the communities of Virginia who serve students who are deaf/hard of hearing, blind/vision impaired and deaf blind.</p>
<p><b>Virginia's Public Charter Schools</b></p> <p>Website:  <a href="http://www.pen.k12.va.us/instruction/charter_schools/charter_schools.shtml">http://www.pen.k12.va.us/instruction/charter_schools/charter_schools.shtml</a></p>	<p>There are eight public charter schools operating in Virginia. The Metropolitan Preparatory Academy proposed in Richmond has not received full local board approval.</p>
<p><b>K12 Online</b>  Phone: 866-968-7512</p> <p>Website: <a href="http://www.k12.com/">http://www.k12.com/</a></p>	<p>K 12 provides online education for students in Pre-K through 12<sup>th</sup> grade, both public and private.</p>
<p><b>Children's Service Act (CSA)</b></p> <p>The Office of Children's Services  1604 Santa Rosa Road, Ste 137  Richmond, VA 23229  Phone (804) 662-9815</p> <p>Website: <a href="https://www.csa.virginia.gov/">https://www.csa.virginia.gov/</a></p>	<p>Mission: The Children's Services Act (CSA) is now the name for a law enacted in 1993 that establishes a single state pool of funds to purchase services for at-risk youth and their families.</p>
<p><b>VDOE   Private Schools and Home Schooling</b></p> <p>Website:  <a href="http://www.doe.virginia.gov/families/private_home/index.shtml">http://www.doe.virginia.gov/families/private_home/index.shtml</a></p>	

<p><b>Virginia Council for Private Education</b>  Phone: 804-423-6435</p> <p>Website: <a href="https://www.vcpe.org/">https://www.vcpe.org/</a></p>	<p>Virginia Council for Private Education oversees accreditation of private preschools, elementary and secondary schools in the Commonwealth of Virginia.</p>
<p><b>VDOE - Graduation Requirements</b></p> <ul style="list-style-type: none"> <li>• <a href="#">Advanced Studies Diploma</a></li> <li>• <a href="#">Standard Diploma</a></li> <li>• <a href="#">Applied Studies Diploma</a></li> <li>• <a href="#">Modified Standard Diploma</a></li> <li>• <a href="#">Other Diplomas &amp; Certificates</a></li> </ul>	<p>Diploma Options and certificates such as the GED for graduation.</p> <p>VCPE oversees accreditation of private preschool, elementary and secondary schools in the Commonwealth.</p>
<p><b>VDOE   Military Families</b></p> <p>Website:  <a href="http://www.doe.virginia.gov/support/student_family/military/index.shtml">http://www.doe.virginia.gov/support/student_family/military/index.shtml</a></p>	<p>Helpful information for military parents from the Virginia Department of Education.</p>
<p><b>Military One Source</b>  <a href="https://apps.militaryonesource.mil/MOS/f?p=306:HOME:::NO::EKMT:37.20.10.190.0.0.0.0">https://apps.militaryonesource.mil/MOS/f?p=306:HOME:::NO::EKMT:37.20.10.190.0.0.0.0</a></p>	<p>Education Directory for Children with Special Needs. Also offers other good information.</p>

<p><b>Part B of IDEA - Children (3 to 22)</b></p> <p>Website: Center for Parent Information and Resources  <a href="https://www.parentcenterhub.org/schoolage/">https://www.parentcenterhub.org/schoolage/</a></p>	School-Age Children
<p><b>Part C – Early Intervention</b></p> <p>Website: Center for Parent Information and Resources  <a href="https://www.parentcenterhub.org/partc/">https://www.parentcenterhub.org/partc/</a></p>	Infants and Toddlers
<p><b>Disability Law Center of Virginia</b></p> <p>Educational Publications website:  <a href="http://dlcv.org/publications/special-education/">http://dlcv.org/publications/special-education/</a></p>	
<p><b>Developing Your Child’s IEP   Center for Parent Information and Resources</b></p> <p>Website: <a href="https://www.parentcenterhub.org/pa12/">https://www.parentcenterhub.org/pa12/</a></p>	<p>Offers information on the IEP -</p> <p>Quick links:</p> <ul style="list-style-type: none"> <li>• <a href="#">Introduction</a></li> <li>• <a href="#">A. The IEP Process</a></li> <li>• <a href="#">B. The IEP Document</a></li> <li>• <a href="#">C. Deciding Your Child’s Placement</a></li> <li>• <a href="#">D. Participating in the IEP Meeting</a></li> <li>• <a href="#">Endnotes</a></li> </ul>
<p><b>IDEA   IDEA-Related Acronyms, Abbreviations, and Terms</b></p> <p>Website: <a href="https://sites.ed.gov/idea/acronyms/">https://sites.ed.gov/idea/acronyms/</a></p>	A – Z Listing of disability and special education acronyms.
<p>Individualized Education Programs (IEPs)   KidsHealth</p> <p>Website: <a href="https://kidshealth.org/en/parents/iep.html">https://kidshealth.org/en/parents/iep.html</a></p>	Has great information on topics for parents, kids and teens.
<p><b>LD Online</b></p> <p>Website: <a href="http://www.ldonline.org/indepth/iep">http://www.ldonline.org/indepth/iep</a></p>	Information about how to create a useful IEP, understanding the IEP process, and the importance of good communication.



<p><b>IEP vs 504 Plan: What’s the Difference?</b></p> <p>Website: <a href="https://www.understood.org/en/school-learning/special-services/504-plan/the-difference-between-ieps-and-504-plans?cm_ven=ExactTarget&amp;cm_cat=080218_ToolsTipsEmail&amp;cm_pla=All+Subscribers&amp;cm_ite=https%3a%2f%2fwww.understood.org%2fen%2fschool-learning%2fspecial-services%2f504-plan%2fthe-difference-between-ieps-and-504-plans&amp;cm_lm=bktaylor1@carilionclinic.org&amp;cm_ainfo=&amp;utm_source=articlelist&amp;utm_medium=email&amp;utm_campaign=bts2018&amp;&amp;&amp;">https://www.understood.org/en/school-learning/special-services/504-plan/the-difference-between-ieps-and-504-plans?cm_ven=ExactTarget&amp;cm_cat=080218_ToolsTipsEmail&amp;cm_pla=All+Subscribers&amp;cm_ite=https%3a%2f%2fwww.understood.org%2fen%2fschool-learning%2fspecial-services%2f504-plan%2fthe-difference-between-ieps-and-504-plans&amp;cm_lm=bktaylor1@carilionclinic.org&amp;cm_ainfo=&amp;utm_source=articlelist&amp;utm_medium=email&amp;utm_campaign=bts2018&amp;&amp;&amp;</a></p>	<p>Understood.org shares information about the difference between the IEP and the 504 Plan.</p>
<p><b>Special Education Advisory Committee (SEAC)</b></p> <p>Website: <a href="http://www.doe.virginia.gov/boe/committees_advisory/special_ed/local_sped_advisory_committees/index.shtml">http://www.doe.virginia.gov/boe/committees_advisory/special_ed/local_sped_advisory_committees/index.shtml</a></p>	<p>Special Education Advisory Committee (SEAC) works with the school board, administrators, parents, and teachers who are responsible for students receiving special education services.</p> <p>Members are appointed by the local school board. The majority of the committee must be either parents of children with disabilities or individuals with disabilities. Membership must also include one teacher, public/county human service agency representatives, community/civic organization representatives, and/or business/industry representatives, the Director of Special Education, the Assistant Superintendent for Instruction and a representative from the school board serve as consultants to the committee.</p>
<p><b>U.S. Department of Education   The Civil Rights of Students with Hidden Disabilities under Section 504 of the Rehabilitation Act of 1973.</b></p> <p>Website: <a href="https://www2.ed.gov/about/offices/list/ocr/docs/hq5269.html?exp=3">https://www2.ed.gov/about/offices/list/ocr/docs/hq5269.html?exp=3</a></p>	<p>Hidden disabilities are physical or mental impairments that are not readily apparent to others.</p> <p>Examples:</p> <ul style="list-style-type: none"> <li>• Diabetes</li> <li>• Epilepsy</li> <li>• Hearing impairment</li> <li>• Heart disease</li> <li>• Kidney disease</li> <li>• Low vision</li> </ul>

**Virginia Family Special Education Connection**

Website: <http://vafamilysped.org/>

A one-stop-shop for parents, families and caregivers of children with special needs to find resources, contacts, plan for your child's education and laws.



## Employment and Support Services

### **Achieve Employment Services | SVH Adult Services**

St. Vincent's Home  
1009 1st Street SW  
Roanoke, VA 24016  
Phone: 540-904-2957

Website: <http://svhservices.org/>

Website: <http://svhservices.org/achieve-employment-services/>

Achieve Employment Services is an employment service for people with developmental and intellectual disabilities.

Other services include:

- Katie's Place
- Therapeutic Consultation
- SPARK - Social Play, Activity and Recreation "Krew"
- Life Skills Program

### **Career One Stop**

Website: <https://www.careeronestop.org/>

Workers with Disabilities Resources:  
<https://www.careeronestop.org/ResourcesFor/WorkersWithDisabilities/workers-with-disabilities.aspx>

One place to go to for to:

- Explore careers
- Job search
- Job training resources

### **Didlake**

4504 Starkey Road, SW  
Roanoke, VA 24018  
Phone: 540-400-0548

Website: <http://www.didlake.org/>

Locations: <http://www.didlake.org/about/locations/>

Provides both individual and group supported employment services that help people with disabilities find meaningful employment.

Services:

- Employment services for people with disabilities
- Day support services

### **Disability Service Agencies**

Website: <https://www.vadsa.org/jobseekers.htm>

Services:

- [Disability Services](#)
- [Communication](#)
- [Community Living](#)
- [Devices and Equipment](#)
- [Education](#)
- [Financial Assistance](#)

	<ul style="list-style-type: none"> <li>• <a href="#">Job Seekers</a></li> <li>• <a href="#">Rights and Advocacy</a> <a href="#">Transportation</a></li> </ul>
<p><b>Goodwill of the Valleys</b>  2502 Melrose Ave. NW  Roanoke, VA 24017  Phone: 540-581-0260</p> <p>Website: <a href="https://www.goodwillvalleys.com/">https://www.goodwillvalleys.com/</a></p>	<p>Goodwill Industries of the Valleys is a non-profit organization dedicated to helping people with disabilities and disadvantages overcome barriers to employment. Services for youth, adults and older workers.</p> <p>Counties – Albemarle, Alleghany, Amherst, Appomattox, Augusta, Bath, Bedford, Bland, Botetourt, Buckingham, Campbell, Carroll, Craig, Cumberland, Floyd, Fluvanna, Franklin, Giles, Grayson, Greene, Henry, Highland, Madison, Montgomery, Nelson, Patrick, Pulaski, Roanoke, Rockbridge, Rockingham, and Wythe.</p> <p>Cities – Buena Vista, Charlottesville, Covington, Galax, Harrisonburg, Lexington, Lynchburg, Martinsville, Radford, Roanoke, Salem, Staunton, and Waynesboro.</p>
<p><b>Goodwill of the Valleys - Project Search</b></p> <p>Website: <a href="https://www.goodwillvalleys.com/work-and-training-services/youth-services/project-search/">https://www.goodwillvalleys.com/work-and-training-services/youth-services/project-search/</a></p>	<p>Project SEARCH: Carilion Clinic is a one-year program that provides education and on-site training to prepare youth with disabilities to be work ready upon graduation from high school.</p>
<p><b>Job Accommodation Network (JAN)</b></p> <p>Website: <a href="https://askjan.org/index.html">https://askjan.org/index.html</a></p>	<p>The Job Accommodation Network (JAN) is the leading source of free, expert, and confidential guidance on workplace accommodations and disability employment issues.</p>

<p><b>Department of Aging and Rehabilitations Services (DARS)</b></p> <p>Website: <a href="http://www.vadars.org">www.vadars.org</a></p> <p><b>Employment Services &amp; Special Programs Directory</b></p> <p>Website: <a href="https://www.vadars.org/essp/apps/esovendors/">https://www.vadars.org/essp/apps/esovendors/</a></p>	<p>DARS partners with community rehabilitation providers to provide employment and vocational services throughout the state.</p> <p>Services for People with Disabilities:</p> <ul style="list-style-type: none"> <li>• Employment services</li> <li>• Transitional services for students</li> <li>• Assistive technology / Devices and Equipment</li> <li>• Administers and/or connects with other agencies in the community</li> </ul>
<p><b>Social Security Administration   Ticket to Work Program</b></p> <p>Website: <a href="https://www.ssa.gov/work/">https://www.ssa.gov/work/</a></p>	<p>The Ticket to Work (Ticket) program is a free and voluntary program that can help Social Security beneficiaries go to work, get a good job that may lead to a career, and become financially independent, all while they keep their Medicare or Medicaid. Individuals who receive Social Security benefits because of a disability and are age 18 through 64.</p>
<p><b>Stand Up, Inc.</b>  1059 Vista Park Dr. Ste B  Forest, VA 24551  Phone - (434) 316-7140</p> <p>Website: <a href="https://standup-inc.com/">https://standup-inc.com/</a></p>	<ul style="list-style-type: none"> <li>• Independent Living Skills</li> <li>• Pre-Vocational Training</li> <li>• Situational Assessments</li> <li>• Job Development</li> <li>• Job Coaching and Training</li> <li>• Follow Along Services</li> <li>• Transition Services</li> <li>• Medicaid Services</li> </ul>
<p><b>Wilson Workforce and Rehabilitation Center</b>  243 Woodrow Wilson Avenue  Fishersville VA 22939  Phone: Toll-Free: 1-800-345-9972  TTY: 1-800-811-7893</p> <p>Website: <a href="https://www.wwrc.net/">https://www.wwrc.net/</a></p>	<p>Wilson Workforce and Rehabilitation Center's mission is to provide people with disabilities comprehensive, individualized services to realize personal independence through employment.</p>



## Financial and Resource Information

### **CommonHelp**

Phone: 1-855-635-4370

Website: <https://commonhelp.virginia.gov/access/>

Apply for:

- Child care services
- Energy assistance (fuel, crisis and cooling)
- Food assistance (SNAP)
- Healthcare coverage (families & children)
- Temporary cash assistance for families with minor children
- Renew benefits

### **First Hand Foundation**

2800 Rockcreek Parkway

Kansas City, MO 64117

Phone: 816-201-1569

Website: <https://www.firsthandfoundation.org/>

First Hand Foundation provides funding for individual children—both domestically and globally—who need assistance with clinical necessities (such as surgery, medication and therapy), medical equipment and travel related to care.

Apply and Eligibility:

<https://www.firsthandfoundation.org/request-funding/>

### **Financial Aid for Eye Care | National Eye Institute**

Website: <https://nei.nih.gov/healthyeyes/financialaid>

Find a listing of links that may assist eye care and eye surgery.

### **Good Days**

6900 Dallas Parkway

Suite 200

Plano, TX 75024

Phone: 972- 608-7141 or Toll Free: 1-877- 968-7233

To qualify:

<https://www.mygooddays.org/patients/how-to-apply/qualify>

Provides the following assistance with qualified diagnosis:

- Financial and emotional
- Co-pay assistance
- Premium assistance
- Help with travel

<p><b>Health Well Foundation</b>  P.O. Box 220410  Chantilly, VA 20153-0410  Phone: 800-675-8416  Website: <a href="https://www.healthwellfoundation.org/">https://www.healthwellfoundation.org/</a></p> <p><b>Health Well Foundation Pediatric Fund</b>  <a href="https://www.healthwellfoundation.org/fund/pediatric-assistance/">https://www.healthwellfoundation.org/fund/pediatric-assistance/</a></p>	<p>Mission: To reduce financial barriers to care for underinsured patients with chronic or life-altering diseases.</p> <p>Provide financial assistance for:</p> <ul style="list-style-type: none"> <li>• Prescription copays</li> <li>• Health insurance premiums, deductibles and coinsurance</li> <li>• Pediatric treatment costs</li> <li>• Travel costs</li> </ul>
<p><b>Mobility Plus</b></p> <p>Website: <a href="https://www.mobilityplus.net/">https://www.mobilityplus.net/</a></p>	<p>Mobility Plus offers a diverse product line ranging from complete accessible fullsize and minivans, wheelchair lifts, seats and driving controls to scooters, lift recliners, stairlifts and ramps for the home.</p>
<p><b>National Organization for Vehicle Accessibility</b></p> <p>Website: <a href="https://novafunding.org/grant-program/">https://novafunding.org/grant-program/</a></p>	<p>During each funding cycle, grants are awarded to eligible, selected individuals for up to 25% of the cost of the mobility <b>transportation equipment</b> with a maximum award of \$5,000. They do not purchase vans.</p>
<p><b>Patient Access Network</b>  Phone: 1-866-316-7263</p> <p>Website: <a href="https://panfoundation.org/index.php/en/">https://panfoundation.org/index.php/en/</a></p>	<p>The PAN Foundation offers nearly 70 disease-specific assistance programs to help patients pay for their out-of-pocket costs, such as deductibles, co-pays and coinsurance, travel expenses and health insurance premiums.</p>
<p><b>Patient Advocate Foundation</b>  Phone: 1(800) 532-5274</p> <p>Website: <a href="https://www.patientadvocate.org/">https://www.patientadvocate.org/</a></p> <p>Directory: <a href="https://www.patientadvocate.org/explore-our-resources/national-financial-resource-directory/">https://www.patientadvocate.org/explore-our-resources/national-financial-resource-directory/</a></p>	<p>Patient Advocate Foundation helps patients know that they are not alone when dealing with healthcare needs. There are national and regional resources dedicated to improve access to quality care and decrease the financial burden of medical treatment, and we can help you locate them quickly and easily.</p>

<p><b>SpecialKidsFund.org   Magic Mobility</b></p> <p>Website: <a href="http://www.specialkidsfund.org/Wheelchair/">http://www.specialkidsfund.org/Wheelchair/</a></p>	<p>Wheelchair Assistance Van Assistance Program.</p>
<p><b>The Assistance Fund</b>  4700 Millenia Blvd., Suite 410  Orlando, FL 32839  Phone: 1-855-845-3663</p> <p>Website: <a href="https://tafcares.org/about-us/">https://tafcares.org/about-us/</a></p>	<p>The Assistance Fund is an independent charitable patient assistance foundation that helps patients and families facing high medical out-of-pocket costs by providing financial assistance for their copayments, coinsurance, deductibles, and other health-related expenses.</p>
<p><b>Tips for Finding Financial Aid</b></p> <p>Website:  <a href="https://rarediseases.info.nih.gov/guides/pages/149/tips-for-finding-financial-aid">https://rarediseases.info.nih.gov/guides/pages/149/tips-for-finding-financial-aid</a></p>	<p>Tips for Finding Financial Aid - Find financial resources, understanding and dealing with your insurance and more!</p>
<p><b>United Healthcare Children's Foundation</b>  MN017-W400  PO Box 41  Minneapolis, MN 55440-0041  Phone: 1 855-MY-UHCCF / 1 855-698-4223</p> <p>Website: <a href="https://www.uhccf.org/">https://www.uhccf.org/</a></p>	<p>Mission: To improve children's lives and help families gain access to the care they need through medical grants.</p> <p>Eligibility: <a href="https://www.uhccf.org/apply-for-a-grant/is-my-child-eligible/">https://www.uhccf.org/apply-for-a-grant/is-my-child-eligible/</a></p>





## **Grief and Loss**

### **Child Mind : Helping Children Deal With Grief**

Website: <https://childmind.org/>

Website: <https://childmind.org/article/helping-children-deal-grief/>

A national nonprofit dedicated to transforming the lives of children struggling with mental health and learning disorders.

### **Family Services of Roanoke Valley | The Grief and Loss Collaborative**

360 Campbell Ave., SW

Roanoke, VA 24016

Phone: 540-563-5316 or Toll-Free: 1-800-422-8482

Grief and Loss Intake: 540-795-4653

Website: <https://fsrv.org/children-youth/>

The **Grief and Loss Collaborative** is a partnership with Carilion Clinic Home Health and Hospice, businesses and partner organizations, to offer support groups for children, adolescents, adults, couples and families, education and community outreach on topics related to grief and loss.

### **Mental Health America | Coping with Loss: Bereavement and Grief**

Website:

<http://www.mentalhealthamerica.net/conditions/coping-loss-bereavement-and-grief>

Topics covered:

- Coping with Loss
- Knowing What to Expect
- Dealing with a Major Loss
- Living with Grief
- Helping Children Grieve
- Looking to the Future

### **Psychology Today | Loss of a Child**

Website:

<https://www.psychologytoday.com/us/blog/understanding-grief/201612/loss-child>

Psychology Today, offers articles written by renowned psychologists, academics, psychiatrists and writers contributing their thoughts and ideas.

### **The Compassionate Friends of the Roanoke Valley**

2408 Electric Road

Cave Spring Virginia 24018

Phone: 540-797-9470

Website: <http://www.tcfroanoke.org>

The Compassionate Friends provides highly personal comfort, hope, and support to every family experiencing the death of a son or a daughter, a brother or a sister, or a grandchild, and helps others better assist the grieving family.



## **Housing and Hospitality Housing**

### **Access Virginia Housing**

Phone: Toll Free: 1-877-428-8844

Website: <http://www.accessva.org/>

Accessva.org provides a way for Virginians with disabilities to find an affordable, accessible place to live.

### **Habitat for Humanity**

Website: <https://www.habitat.org/>

Find Your Local Habitat:

<https://www.habitat.org/volunteer/near-you/find-your-local-habitat>

Habitat works toward our vision by building strength, stability and self-reliance in partnership with families in need of decent and affordable housing. Habitat homeowners help build their own homes alongside volunteers and pay an affordable mortgage.

### **Habitat for Humanity Roanoke**

3435 Melrose Ave NW

Roanoke, VA 24017

Phone: (540) 344-0747

Website: [www.habitat-roanoke.org](http://www.habitat-roanoke.org)

Habitat for Humanity of Roanoke Mission: Seeking to put God's love into action, Habitat for Humanity brings people together to build homes, communities and hope.

### **Habitat ReStore**

3435 Melrose Avenue NW

Roanoke, VA 24017

Phone: 540-767-2267

Website: <http://habitat-roanoke.org/restore/what-is-the-restore/>

By donating, shopping, or volunteering at The Habitat ReStore, you are supporting families in the Roanoke area who need safe, decent and affordable housing.

### **Housing Opportunities Made Equal of Virginia, Inc. | Consumer Resources**

Website: <http://homeofva.org/get-help/consumer-resources#.W5gU-2eE4w8>

Find information about:

- A Guide for Reasonable
- Accommodations and Modifications
- Domestic Violence and Housing

	<ul style="list-style-type: none"> <li>• Renting</li> <li>• And other topics</li> </ul>
<b>Renovation Alliance</b> P.O. Box 4532 Roanoke, VA 24015 Phone / Fax: 540-400-0959  Website: <a href="https://renovateall.org/">https://renovateall.org/</a>  Apply for assistance: <a href="https://renovateall.org/apply/">https://renovateall.org/apply/</a>	Renovation Alliance brings volunteers and communities together to improve the homes and lives of low-income homeowners.  Cities of Roanoke and Salem, Town of Vinton, counties of Roanoke, Botetourt, Craig, Franklin, and Floyd.
<b>The Path to Housing   Virginia Department for Behavioral Health and Developmental Services</b>  Phone: (804) 786-3921 Voice TDD: (804) 371-8977  Website: <a href="http://23.29.59.140/developmental-services/housing/the-path-to-housing">http://23.29.59.140/developmental-services/housing/the-path-to-housing</a>	Housing for the developmentally disabled available to help people in the Settlement Agreement Population access their own rental housing in the community.
<b>U.S. Department of Housing and Urban Development (HUD)</b>  <b>HUD Listing   Homeless Service Providers in Virginia</b>  Website: <a href="https://www.hud.gov/states/virginia/homeless/providers">https://www.hud.gov/states/virginia/homeless/providers</a>  <b>Lower rent apartment search:</b> <a href="https://apps.hud.gov/apps/section8/index.cfm">https://apps.hud.gov/apps/section8/index.cfm</a>	Find information about renting, buying, home improvements, avoiding foreclosure, Housing Choice Voucher Program and more!  Homeless service providers across Virginia.  Find lower income apartments in cities across Virginia.
<b>Virginia Department of Housing Development Authority (VHDA)</b>  Website: <a href="https://www.vhda.com/Programs/Pages/Programs.aspx#.W5gLkWeE4w8">https://www.vhda.com/Programs/Pages/Programs.aspx#.W5gLkWeE4w8</a>	Programs for: <ul style="list-style-type: none"> <li>• Renters</li> <li>• Home buyers</li> <li>• Homeowners</li> </ul>

<p><b>Roanoke Redevelopment and Housing Authority</b>  2624 Salem Turnpike, N.W.  Roanoke, Virginia 24017  Phone: 540-983-9281</p> <p>Website: <a href="http://rkehousing.org/">http://rkehousing.org/</a></p> <p><b>Public Housing Listing in Virginia – HUD.GOV</b></p> <p>Website:  <a href="https://www.hud.gov/states/virginia/renting/hawebsites">https://www.hud.gov/states/virginia/renting/hawebsites</a></p>	<p>Services:</p> <ul style="list-style-type: none"> <li>• Public Housing</li> <li>• Section 8</li> <li>• Other Housing Resources</li> <li>• Homeownership</li> </ul>
<p><b>VHDA   Virginia Housing Directory</b></p> <p>Website:  <a href="https://www.vhda.com/Renters/Pages/FindingPlacetoRent.aspx#.W5gJyGeE4w">https://www.vhda.com/Renters/Pages/FindingPlacetoRent.aspx#.W5gJyGeE4w</a></p>	<p>From housing counselors to homeless shelters to Habitat for Humanity, here's where you'll find Virginia's most comprehensive listing of housing resources. In addition to contact and other information for national resources, such as HUD, the directory also features a wide range of state, county and city resources.</p>
<p><b>VHDA   Virginia Housing Search</b></p> <p>Website: <a href="http://www.virginiahousingsearch.com/">http://www.virginiahousingsearch.com/</a></p>	<p>Find a home to rent.</p>
<p><b>Virginia Department of Housing and Community Development</b></p> <p>Website: <a href="http://www.dhcd.virginia.gov/index.php/housing-programs-and-assistance.html">http://www.dhcd.virginia.gov/index.php/housing-programs-and-assistance.html</a></p>	<p>Information about various housing programs.</p>

## Hospitality Housing

### Healthcare Hospitality Network (HHN)

Phone: 800-542-9730

Website: <https://www.hhnetwork.org/>

Find Lodging: <https://www.hhnetwork.org/find-lodging#/>

The Healthcare Hospitality Network, Inc. is a nationwide professional association of nearly 200 unique, nonprofit organizations that provide lodging and support services to patients, families and their loved ones who are receiving medical treatment far from their home communities.

### Hospitality Homes

P.O. Box 15265

Boston, MA 02215

Phone: 1-(888) 595-4678

Website: <http://hosp.org/>

Hospitality Homes provides free short-term housing in volunteer host homes and donated apartments for families and friends of patients seeking care at Boston-area healthcare organizations.

### Hosts for Hospitals

326 Conshohocken State Road #2

Gladwyne, PA 19035

Phone: 484-380-2999

Fax: 215-472-3803

Website: <http://www.hostsforhospitals.org/>

### Ronald McDonald House Roanoke Charities of Southwest Virginia

2224 South Jefferson Street

Roanoke, VA 24014

Phone: 540-857-0770

Website: <https://www.rmhc-swva.org/>

Provides a comfortable and supportive housing for the families of critically ill children who must leave their communities and come to the Roanoke Area for medical treatment.

### Ronald McDonald House Charities Family Room

Carilion Roanoke Memorial Hospital

14th Floor

Roanoke, VA 24014

Phone: 540-981-7471

The Family Room serves as a respite area for adult family members and guests of hospitalized children.

Ronald McDonald House Chapters

Website: <https://www.rmhc.org/chapter-search>

A home environment providing support and resources that help keep families together.



## Legal Advocacy | Guardianship and Trusts

### **Achieving a Better Life Experience (ABLE) Now**

9001 Arboretum Parkway  
North Chesterfield, VA 23236  
Phone: Toll-Free: 1-844-669-2253

Website: <https://www.able-now.com/>

Save for today's needs or invest for tomorrow in a simple, affordable and tax-advantaged ABLE account that won't impact the means-tested benefits critical to the health and well-being of many with disabilities.

### **Anderson, Desimone & Green, PC**

Website: <http://andersondesimone.com/special-needs-trusts/>

Providing Estate Planning (Wills, Living Wills, Trusts, Powers of Attorney and Probate) and Elder Law (Guardianships, Asset Protection and Medicaid Planning).

### **Autism Speaks | Financial Planning Tool Kit**

Website: <https://www.autismspeaks.org/family-services/tool-kits/financial-planning>

Offers information on:

- [Accessing Funding Through State and Federal Programs](#)
- [Special Needs Trusts](#)
- [Financial Products & Instruments Used in Planning](#)
- [ABLE Accounts: A Savings Tool for Individuals with Disabilities](#)
- [Guardianship and Conservatorship](#)
- [Finding the Right Professional](#)
- [The Basics of Budgeting: A Step in the Right Direction](#)
- [Financial Assistance](#)

### **Commonwealth Community Trust**

Website: <https://commonwealthcommunitytrust.org/>

Provide people with special needs who live throughout the United States, and their families, a convenient, cost-effective framework for the administration of both **Third-Party and First-Party Pooled Special Needs Trusts** that supplement government entitlement programs such as SSI and Medicaid.

<p><b>Disability Law Center of Virginia</b></p> <p>Website: <a href="http://dlcv.org/">http://dlcv.org/</a></p>	<p>The disAbility Law Center of Virginia’s mission is to advance independence, choice and self-determination; protect legal, human and civil rights; and eliminate abuse, neglect and discrimination of people with disabilities through zealous and uncompromising legal advocacy and representation.</p>
<p><b>Family Connect</b></p> <p>Website: <a href="http://www.familyconnect.org/info/multiple-disabilities/the-future-starts-now/financial-planning/135">http://www.familyconnect.org/info/multiple-disabilities/the-future-starts-now/financial-planning/135</a></p>	<p>Planning for the future of a child with multiple disabilities.</p>
<p><b>Family Services of Roanoke Valley</b>  360 Campbell Ave., SW  Roanoke, VA 24016  Phone: 540-563-5316</p> <p>Website: <a href="https://www.fsrv.org/">https://www.fsrv.org/</a></p> <p>Guardianship Website: <a href="https://www.fsrv.org/guardianship">https://www.fsrv.org/guardianship</a></p>	<p>Program eligibility (1) the incapacitated person (age 18+) is indigent and has insufficient funds to fully compensate a private guardian and pay court costs and fees associated with the appointment proceeding; found by the Court to be incapable of meeting the essential requirements for his health, care, safety, or therapeutic needs without the assistance or protection of a guardian; and there is no other proper and suitable person willing and able to serve in such capacity. Also offers a guardianship for senior adults.</p> <p>Serving the cities and counties of: Roanoke, Salem, Bedford and Lynchburg, Roanoke, Bedford, Franklin, Craig, Amherst, Appomattox, Botetourt and Campbell.</p>
<p><b>Kids Health from Nemours   Offers 10 steps to planning your child's financial future</b></p> <p>Website: <a href="https://kidshealth.org/en/parents/needs-planning.html">https://kidshealth.org/en/parents/needs-planning.html</a></p>	<p>Offers lots of information for parents, kids and teens.</p>

<p><b>Kiplinger</b></p> <p>Website: <a href="https://www.kiplinger.com/article/insurance/T065-C000-S002-financial-planning-for-special-needs-children.html">https://www.kiplinger.com/article/insurance/T065-C000-S002-financial-planning-for-special-needs-children.html</a></p>	<p>Magazine that publishes business and financial articles.</p>
<p><b>Legal Aid Society of Virginia</b></p> <p>Website: <a href="http://vlas.org/special-programs/ask-advocating-for-special-kids/guardianship/">http://vlas.org/special-programs/ask-advocating-for-special-kids/guardianship/</a></p>	<p>Provides legal assistance and information about various matters.</p>
<p><b>My Child Without Limits.org</b></p> <p>Website: <a href="http://www.mychildwithoutlimits.org/">http://www.mychildwithoutlimits.org/</a></p> <p>Special Needs Planning Website: <a href="http://www.mychildwithoutlimits.org/plan/special-needs-planning/">http://www.mychildwithoutlimits.org/plan/special-needs-planning/</a></p>	<p>My Child Without Limits is an early intervention resource for families of young children ages 0-5 with developmental delays or disabilities, and professionals looking for a single, trusted, aggregate source of information that relates to their needs and interests.</p>
<p><b>VaLegalAid.org</b></p> <p>Website: <a href="https://www.valegalaid.org/">https://www.valegalaid.org/</a></p>	<p>This site has legal information pertaining to: Consumers, Debtors Rights, Elder Law, Employment, Family, Domestic and Sexual Violence, Housing, Social Security and other topics.</p>
<p><b>Virginia Poverty Law Center</b></p> <p>Website: <a href="https://vplc.org/">https://vplc.org/</a></p>	<p>Virginia Poverty Law Center (VPLC) is committed to leading and coordinating efforts to seek justice in civil legal matters for lower-income Virginians.</p>
<p><b>Virginia State Bar Lawyer Referral (VLRS)</b></p> <p>Website: <a href="http://www.vsb.org/vlrs/">http://www.vsb.org/vlrs/</a></p>	<p>The VLRS will refer to anyone 18 years or older that wishes to consult with an lawyer that is a VSB member in good standing and that pays the pre-paid consult fee of \$35.00. Referrals to VLRS lawyers are made based on callers' requested Virginia geographical location and requested area of legal practice.</p>



**Wrights Law – Special Needs Planning for the Future**

Website:

<http://www.wrightslaw.com/info/future.plan.index.htm>

Peter and Pamela Wright offer information on topics as education law and other advocacy issues.



## **Medical Resources**

### **Children's Hospitals**

#### **Children's Hospital Association | Children's Hospitals Directory**

Website: <https://www.childrenshospitals.org/Directories>

#### **Bon Secours St. Mary's Hospital Children's Services**

5801 Bremo Road  
Richmond, VA 23226  
Phone: 804-285-2011

#### **Carilion Children's Hospital**

1906 Belleview Ave  
Roanoke, VA 24014  
Phone: 540-266-5437  
Website: <https://www.carilionclinic.org/locations/carilion-childrens-hospital>

#### **Children's Hospital of Richmond at VCU**

1000 East Broad Street  
Richmond, VA 23298  
Phone: 804-828-2467

Website: <https://www.chrichmond.org/>

#### **Children's Hospital of Richmond at VCU - Brook Road Campus**

2924 Brook Road  
Richmond, VA 23220  
Phone: 804-228-5818

Children's Hospital of The King's Daughters, Inc.  
601 Children's Lane  
Norfolk, VA 23507-1910

#### **Cumberland Hospital for Children and Adolescents**

9407 Cumberland Road  
New Kent, Virginia 23124  
Phone: 804-966-2242  
Website: <https://www.cumberlandhospital.com/>

#### **Inova Children's Hospital**

3300 Gallows Road  
Falls Church, VA 22042

#### **Shriner's Hospital for Children**

Website: <https://www.shrinershospitalsforchildren.org/shc/locations>

#### **St. Jude's Research Hospital and Affiliate Locations**

Website: <https://www.stjude.org/about-st-jude/visit.html>

## **Community Health Centers**

### **New Horizons Healthcare**

3716 Melrose Ave NW  
Roanoke, VA, 24017-2716  
Phone: 540-362-0360

Website: <https://newhorizonshealthcare.org/>

### **New Horizons Healthcare – Third Street Clinic**

1215 3rd St SW  
Roanoke, VA, 24016-4611  
Phone: 540-857-9700

Website: <https://newhorizonshealthcare.org/>

## **Find a Community Health Center**

Website: <https://findahealthcenter.hrsa.gov/>

## **Free Clinics in Virginia**

Website: <https://www.vafreeclinics.org/find-clinic/>

### **Bradley Free Clinic**

1240 3rd Street SW  
Roanoke, VA 24016  
Phone: 540-344-5156

Website: <http://bradleyfreeclinic.com/>

The Bradley Free Clinic provides free compassionate and high quality medical, dental, pharmaceutical, and preventive health care services for Roanoke Valley.

**Roanoke City Health Department**

1502 Williamson Rd., N.E., 2<sup>nd</sup> Fl.

Phone: 540- 283-5050

Roanoke, VA 24012

**Roanoke County | Salem**

105 East Calhoun Street | P. O. Box 1144 | Salem, VA 24153 | Phone: (540) 387-5530

**Roanoke County | Vinton**

227 S. Pollard Street | Vinton, VA 24179

Phone: (540) 857-7800

**Health Departments in other Localities**

Website: <http://www.vdh.virginia.gov/roanoke/> or <http://www.vdh.virginia.gov/health-department-locator/>

**Directory of District Health Department Offices | Local Health Department Offices**

Website: <http://www.vdh.virginia.gov/content/uploads/2016/01/Districtdirectory.pdf>

Rare Disease Organizations	
<b>Disease Info Search</b>  Website: <a href="http://www.diseaseinfosearch.org/site/page/view/about">http://www.diseaseinfosearch.org/site/page/view/about</a>	Disease InfoSearch provides information about diseases and their related support and advocacy networks.
<b>Genetic Home Reference   Your Guide to Understanding Genetic Conditions</b>  Website: <a href="https://ghr.nlm.nih.gov/">https://ghr.nlm.nih.gov/</a>	Genetics Home Reference provides consumer-friendly information about the effects of genetic variation on human health.
<b>Healthfinder.gov   Rare Diseases</b>  Website: <a href="https://healthfinder.gov/FindServices/SearchContext.aspx?topic=730&amp;show=1">https://healthfinder.gov/FindServices/SearchContext.aspx?topic=730&amp;show=1</a>	Listing of websites to find information about rare diseases.
<b>Medline Plus Medical Encyclopedia</b>  Website: <a href="https://medlineplus.gov/encyclopedia.html">https://medlineplus.gov/encyclopedia.html</a>	This encyclopedia has thousands of articles, diseases, symptoms and lots more information.
<b>National Institute for Health (NIH) Genetic and Rare Diseases (GARD) Patients, Families and Friends</b>  Website: <a href="https://rarediseases.info.nih.gov/guides/pages/96/patients-families-and-friends">https://rarediseases.info.nih.gov/guides/pages/96/patients-families-and-friends</a>  <i>Tips for Finding Financial Aid</i> Website: <a href="https://rarediseases.info.nih.gov/guides/pages/149/tips-for-finding-financial-aid">https://rarediseases.info.nih.gov/guides/pages/149/tips-for-finding-financial-aid</a>  <b>National Organization for Rare Diseases (NORD)</b>  Website: <a href="https://rarediseases.org/for-patients-and-families/information-resources/rare-disease-information/">https://rarediseases.org/for-patients-and-families/information-resources/rare-disease-information/</a>	Find information about diseases and resources for them.           Tips for Finding Financial Aid - Find financial resources, understanding and dealing with your insurance and more!



## **Medicaid | Long-Term Care | Insurance**

### **Virginia Department of Medical Assistance**

Website: <http://www.dmas.virginia.gov/#/index>

Provides health care coverage to low-income children, older adults, individuals with disabilities and pregnant women.

### **Virginia Commonhelp**

Website: <https://commonhelp.virginia.gov/>

Apply for health insurance, Medicaid and other benefits online.

### **Cover Virginia**

Phone: 1-855-242-8282

Website: <https://www.coverva.org/>

Learn about Virginia's Medicaid and FAMIS programs for children, pregnant women and adults. You can also get information about health insurance options available through the Federal Marketplace. You can apply online or search for someone who can assist you with your application.

### **Commonwealth Coordinated Care Plus (CCC Plus)**

Website:  
<http://www.dmas.virginia.gov/#/cccplusinformation>

CCC Plus is a Medicaid managed long term services and supports (MLTSS) program that serves approximately 210,000 individuals with complex needs.

Includes individuals ages 65+, and adults and children with disabilities; included dual and non-dual individuals receiving LTSS (facility and community based); includes DD Waiver participants for non-waiver services.

### **CCC Plus Managed Care Organizations**

#### **Aetna Better Health of Virginia**

Phone: 1-855-652-8249

Website: [www.aetnabetterhealth.com/Virginia](http://www.aetnabetterhealth.com/Virginia)

#### **Anthem HealthKeepers Plus**

Phone: 1-855-323-4687

Website: [www.anthem.com/vamedicaid](http://www.anthem.com/vamedicaid)

**Magellan Complete Care of Virginia**

Phone: 1-800-424-4524

Website: [www.MCCofVA.com](http://www.MCCofVA.com)**Optima Health Community Care**

Phone: 1-888-512-3171 or 1-757-552-8360

Website: [www.optimahealth.com/communitycare](http://www.optimahealth.com/communitycare)**United Healthcare**

Phone: 1-866-622-7982

Website: [www.uhccommunityplan.com](http://www.uhccommunityplan.com)**Virginia Premier Elite Plus**

Phone: 1-877-719-7358

Website: [www.vapremier.com](http://www.vapremier.com) or <https://www.virginiapremier.com/elite-plus-members-benefits/>**FAMIS**Website: [https://www.coverva.org/programs\\_famis.cfm](https://www.coverva.org/programs_famis.cfm)

FAMIS is Virginia's health insurance program for children. There is no monthly fee, but may have to pay a co-payment.

See website for covered services.

**FAMIS PLUS**

Website:

[https://www.coverva.org/programs\\_medicaid.cfm#famisplus](https://www.coverva.org/programs_medicaid.cfm#famisplus)

FAMIS Plus is children's Medicaid.

**FAMIS Select**

Website:

[https://www.coverva.org/programs\\_famis\\_select.cfm](https://www.coverva.org/programs_famis_select.cfm)

FAMIS Select helps families **pay premiums** for employer-sponsored health insurance.

**Health Insurance Premium Payment**Website: [http://coverva.org/programs\\_hipp.cfm](http://coverva.org/programs_hipp.cfm)

HIPP is a premium assistance program that may be available to people with Medicaid that helps pay part or all of their health insurance premiums.

[http://coverva.org/mat/HIPP\\_One\\_Pager.pdf](http://coverva.org/mat/HIPP_One_Pager.pdf)

<p><b>The Health Insurance Premium Payment (HIPP) For Kids Program</b></p> <p>Website: <a href="http://coverva.org/programs_hipp.cfm">http://coverva.org/programs_hipp.cfm</a></p>	<p>HIPP for Kids is a premium assistance program for Medicaid enrolled children under the age of 19 who are eligible for or enrolled in qualified employer-sponsored coverage.</p> <p><a href="http://coverva.org/mat/HIPP_One_Pager.pdf">http://coverva.org/mat/HIPP_One_Pager.pdf</a></p>
<p><b>Medicaid Waivers and Consumer Directed Services   Virginia Department of Medical Assistance</b></p> <p>Website: <a href="http://www.dmas.virginia.gov/#/longtermwaivers">http://www.dmas.virginia.gov/#/longtermwaivers</a></p>	<p>Medicaid Waivers and consumer directed services.</p>
<p><b>Medicaid Waiver Introduction   The ARC of Virginia</b></p> <p>Website: <a href="https://thearcofva.org/resources-services/medicaid-waivers/">https://thearcofva.org/resources-services/medicaid-waivers/</a></p>	<p>A description of Medicaid Waivers.</p> <ul style="list-style-type: none"> <li>• <u>Developmental Disability Waiver Program</u> <ul style="list-style-type: none"> <li>• <u>Building Independence Waiver former Day Support Waiver</u></li> <li>• <u>Community Living Waiver</u></li> <li>• <u>Family &amp; Individual Supports Waiver</u></li> </ul> </li> <li>• <u>CCC Plus Waiver – former EDCD and Tech Waivers combined</u></li> </ul>
<p><b>Family Links LLC</b>  309 E Main Street  Bedford, VA 24523  Phone: 1-888-815-4286  Website: <a href="http://familylinksva.com/">http://familylinksva.com/</a></p>	<p>Services include:</p> <ul style="list-style-type: none"> <li>• Services Facilitation through the CCC Plus Waivers and EPSDT Programs</li> <li>• Personal Emergency Response Systems</li> <li>• Commonwealth Coordinated Care Program</li> <li>• Commonwealth Coordinated Care Plus / Waiver Services</li> </ul>



<b>Moms in Motion</b> P.O. Box 609 Front Royal, VA 22630 Phone: (844) 828-5591 Website: <a href="https://momsinmotion.net/">https://momsinmotion.net/</a> Email: <a href="mailto:info@MomsInMotion.net">info@MomsInMotion.net</a>	Moms In Motion is a Consumer Directed VA Medicaid Waiver Service Facilitation (EDCD CCC+, CL & FIS Waivers, EPSDT program) provider.
<b>Strengthening Our System (SOS)</b> 464 Christiansburg Pike NE Floyd, VA 540-585-4078	Assists in the family in setting up consumer directed respite, companion care and personal attendant care for the individual.



## Prescription Assistance

### **Blink Health**

Phone: 1 (855) 979-8290

Website: <https://www.blinkhealth.com/>

Blink offers low prices on over 15,000 medications.

### **Carilion | Medication Assistance Program (MAP)**

1906 Belview Ave. (Ground Floor)

Roanoke, VA 24014

Phone: 540-981-7647

Website: <https://www.carilionclinic.org/medication-assistance-programs>

Giles - 540-922-4282 or Phone 866-630-4627

New River Valley - 540-731-2414

#### Eligibility:

- Persons who do not have prescription insurance
- Persons who have a current physician willing to participate in the program
- Persons with a monthly household income that meets pharmaceutical companies' requirements
- Medicare part D patients on a case-by-case determination

MAP serves Roanoke, Giles County and the New River Valley.

### **GoodRx**

Website: <https://www.goodrx.com/>

GoodRx provides prices and discounts for prescription drugs to save you up to 80%.

### **Healthcare Ready – Rx Open**

Website: <https://www.healthcareready.org/rxopen>

Rx Open helps patients find nearby open pharmacies in areas impacted by disaster.

### **Needy Meds**

Website:

<https://www.needy meds.org/>

#### **Needy Meds | Generic \$4 Discount Drug Programs**

[https://www.needy meds.org/discountdrugprogram.taf?\\_function=bydrug&drugid=249](https://www.needy meds.org/discountdrugprogram.taf?_function=bydrug&drugid=249)

Find help with medications and other patient assistance.

<p><b>Patient Advocate Foundation</b></p> <p>Phone: Phone: (800) 532-5274 - Fax: (757) 873-8999</p> <p>Website: <a href="http://www.patientadvocate.org/">http://www.patientadvocate.org/</a></p>	<p>Patient Advocate Foundation offers these services and more!</p> <ul style="list-style-type: none"> <li>• Case Management</li> <li>• Specialized Programs</li> <li>• Financial Aid Fund Division</li> <li>• Co-Pay Relief Program</li> <li>• Outreach and Support Programs</li> </ul>
<p><b>RxAssist Patient Program</b></p> <p>Website: <a href="http://www.rxassist.org/">http://www.rxassist.org/</a></p>	<p>RxAssist offers a directory of Patient assistance programs that are ran by pharmaceutical companies to provide free medications to people who cannot afford to buy their medicine. In addition, practical tools, news, and articles.</p>
<p><b>RxOutreach</b></p> <p>Website: <a href="http://rxoutreach.org/">http://rxoutreach.org/</a></p>	<p>RxOutreach's mission is to provide affordable medications for people in need.</p>
<p><b>Virginia Association of Free and Charitable Clinics</b></p> <p>Website: <a href="https://www.vafreeclinics.org/find-clinic/">https://www.vafreeclinics.org/find-clinic/</a></p>	<p>Clinics offer a variety of health care services, including medical, dental, vision, mental health and pharmacy services.</p>
<p><b>Walmart \$4 Prescriptions List</b></p> <p><a href="https://www.walmart.com/cp/\$4-prescriptions/1078664">https://www.walmart.com/cp/\$4-prescriptions/1078664</a></p> <p>Download PDF Listing</p> <p><a href="https://i5.walmartimages.com/dfw/4ff9c6c9-1ce4/k2-e81ec767-0d2a-41d7-8851-bd1b8be9510f.v1.pdf">https://i5.walmartimages.com/dfw/4ff9c6c9-1ce4/k2-e81ec767-0d2a-41d7-8851-bd1b8be9510f.v1.pdf</a></p>	



## **Respite**

### **Friday Night Friends**

Cave Spring Baptist  
Family Life Center  
4873 Brambleton Ave.  
Roanoke, VA 24018  
Phone: 540-890-1244 ( Larry McCulloch)  
Email: fnfroanoke@gmail.com  
Website: <http://www.fnfroanoke.org/>

Friday Night Friends is a respite / recreational program designed specifically for those with special needs.

Meets 6:30 - 9:00 PM | 4th Friday of each month.

### **HopeTree Services**

Phone: (540) 389-5468 - Salem  
Phone: (804) 545-1200 - Richmond  
Phone: (434) 390-4250 - Martinsville/Farmville/Blue Ridge  
Phone: (540) 682-4914 - Abingdon

Website: <http://hopetreefs.org/respite-care/>

Eligibility & Application: <http://hopetreefs.org/program-eligibility/>

For services, please click eligibility link.

### **Maxim Healthcare Roanoke**

502 Starkey Rd  
Suite 203  
Roanoke, VA 24018  
Phone: 540-725-1572

Website:  
<https://www.maximhealthcare.com/locations/roanoke-va>

Other Locations:  
<https://www.maximhealthcare.com/locations>

Maxim Healthcare providers are trained to meet the needs of children with exceptionalities, geriatric patients, veterans, refugees and incarcerated individuals alike.

### **Interim Healthcare**

1013 E. Main St.  
Salem, VA 24153  
Phone: 540-774-8686

Website: <https://www.interimhealthcare.com/services/home-care/information/pediatric-care/>

Interim provides the full spectrum of personal and skilled care services to you and your family, including respite.

Find other locations @ <https://www.interimhealthcare.com/locations/?location=virginia>

<b>National Respite Network Locator</b>  Website: <a href="https://archrespite.org/respitelocator">https://archrespite.org/respitelocator</a>	The National Respite Locator Service helps parents, family caregivers, and professionals find respite services in their state and local area to match their specific needs.
<b>Virginia Medicaid Provider Search</b>  Website: <a href="https://www.viriniamedicaid.dmas.virginia.gov/wps/portal/SearchForProviders">https://www.viriniamedicaid.dmas.virginia.gov/wps/portal/SearchForProviders</a>	Find various providers, including respite at this portal.



## **Support**

### **Adult Asperger/Autism Spectrum Social Group**

Contact: Alan Beach (540) 387-3977

Email: [aebeach3@gmail.com](mailto:aebeach3@gmail.com)

Adults of all ages on the higher social functioning end of the Autism spectrum, including Asperger's Syndrome, who would like support for strengthening communication skills in social, work, and relationships.

2<sup>nd</sup> Thursday of each month, from 7-8:30 PM, at the College Lutheran Church Building.

### **ARC of Virginia**

The Arc of Virginia

2147 Staples Mill Road

Richmond, VA 23230

Phone: (804) 649-8481 or Toll Free: 1-888-604-2677

Website: <https://thearcova.org/>

Local Chapters: <https://thearcova.org/about-the-arc/local-chapters/>

Promotes and protects the human rights of people with intellectual and developmental disabilities and actively supports their full inclusion and participation in the community throughout their lifetimes.

### **The ARC of Roanoke**

P.O. Box 13382

Roanoke, VA 24033-3382

Phone: 540-613-5020

Website: <http://www.arcgrv.org/>

Email: [TheARCOfRoanoke@gmail.com](mailto:TheARCOfRoanoke@gmail.com)

The ARC of Roanoke advocates for the rights and full participation of all children and adults with intellectual and developmental disabilities. With its network of members, ArcGRV improves systems of supports and services, connects families, inspires communities, and influences public policy. Email ARC for meeting times.

<p><b>Autism Speaks</b></p> <p>Website: <a href="https://www.autismspeaks.org/">https://www.autismspeaks.org/</a></p>	<p>Autism Speaks mission is dedicated to promoting solutions, across the spectrum and throughout the life span, for the needs of individuals with autism and their families through advocacy and support; increasing understanding and acceptance of people with autism spectrum disorder; and advancing research into causes and better interventions for autism spectrum disorder and related conditions.</p>
<p><b>Blue Ridge Parenting and Consulting   Parenting the Love &amp; Logic</b></p> <p>Website: <a href="https://blueridgeparenting.com/about-brpc.html">https://blueridgeparenting.com/about-brpc.html</a></p>	<p>Course Objectives:</p> <ul style="list-style-type: none"> <li>• Identifying steps to responsibility</li> <li>• Recognizing who has the control</li> <li>• Offering appropriate choices</li> <li>• Identifying who the problem belongs to</li> <li>• Setting limits for children by using enforceable statements</li> <li>• Recognizing empathetic responses</li> <li>• Designing appropriate consequences</li> <li>• Designing strategies for resolving a problem situation</li> </ul>
<p><b>Brain Injury Association of Virginia</b>  1506 Willow Lawn Drive, Suite 212  Richmond, VA 23220  Phone: 804-355-5748  Free Helpline: 1-800-444-6443</p> <p>Website: <a href="https://www.biav.net/">https://www.biav.net/</a></p>	<p>Brain Injury Association of Virginia mission is to advance education, awareness, support, treatment, and research to improve the quality of life for all people affected by brain injury.</p>
<p><b>Brain Injury Association of Southwest Virginia (BISSWVA)</b>  Phone: 540-344-1200 or Toll free: 1-866-720-1008  Email: <a href="mailto:info@bisswva.org">info@bisswva.org</a></p> <p>Website: <a href="http://bisswva.org/">http://bisswva.org/</a></p>	<p>The BISSWVA mission is to help children and adults living with brain injury improve the quality of their lives and reintegrate into family and community.</p>

<p><b>Children's Museum of Blacksburg</b>  1470 S. Main Street, Suite 106  Blacksburg, VA 24060 I 540.953.0103</p> <p>Website:  <a href="http://WWW.BLACKSBURGCHILDRENSMUSEUM.ORG">WWW.BLACKSBURGCHILDRENSMUSEUM.ORG</a></p>	<p>The Children's Museum of Blacksburg believes that play is for everyone! Families with special needs children are invited to a special night of their own to play their way. Special Nights for Special Kids features a sensory-friendly environment with fewer guests and more fun for kids of all abilities.</p>
<p><b>Commonwealth Autism</b>  4108 E. Parham Road  Richmond, VA 23228  Phone: 804-355-0300 or Toll Free: 1-800-649-8481</p>	<p>Commonwealth Autism mission is to develop the capacity of the autism and developmental disability service provider network through leadership, innovation, example, and collaboration.</p>
<p><b>Epilepsy Foundation of Virginia</b>  560 Ray C Hunt Drive  Charlottesville, VA 22903  Phone: 434-924-8669  Website: <a href="https://www.epilepsyva.com/">https://www.epilepsyva.com/</a></p>	<p>The Epilepsy Foundation of Virginia was established in 1978 to promote awareness about epilepsy and provide assistance to those with the disorder.</p>
<p><b>Roanoke Epilepsy Support Group</b>  Roanoke Area  Daleville, VA  Phone: 540-761-0164</p>	<p>*Meets: Wednesday, September 5, 2018  Time: 6:30 PM 7:30 PM  Place: Crossroads Church 4827  Delray Street Northwest  Roanoke, VA, 24012</p> <p>*Check for future meeting dates, place and times.</p>
<p><b>Family to Family Network of Virginia   Center for Family Involvement</b></p> <p>Website:  <a href="https://centerforfamilyinvolvement.vcu.edu/family-to-family-network/">https://centerforfamilyinvolvement.vcu.edu/family-to-family-network/</a></p> <p>Regional Contacts:  <a href="https://centerforfamilyinvolvement.vcu.edu/family-to-family-network/regional-contacts/">https://centerforfamilyinvolvement.vcu.edu/family-to-family-network/regional-contacts/</a></p>	<p>The Center for Family Involvement works with families to increase their skills as advocates, mentors and leaders so that families, children and young adults with disabilities can lead the lives they want.</p> <p>Family members of culturally and linguistically diverse children and adults with disabilities (of all ages) have people in their own communities to call upon in their efforts to identify and obtain needed information, services and community supports.</p>



<p><b>Friday Night Friends</b>  Cave Spring Baptist  Family Life Center  4873 Brambleton Ave.  Roanoke, VA 24018  Phone: 540-890-1244 ( Larry McCulloch)</p> <p>Website: <a href="http://www.fnfroanoke.org/">http://www.fnfroanoke.org/</a></p>	<p>Friday Night Friends is a respite / recreational program designed specifically for those with special needs.</p> <p>Meets 6:30 - 9:00 PM   4th Friday of each month.</p>
<p><b>Hacienda of Roanoke</b>  Phone: 540-309-5053</p> <p>Email: <a href="mailto:haciendaofroanoke@gmail.com">haciendaofroanoke@gmail.com</a></p>	<p>The Hacienda serves as a liaison between the Hispanic community and the city of Roanoke. It also offers a resource center by means of offering information and referral services, community development, educational and cultural programs.</p>
<p><b>Juvenile Diabetes Research Foundation (JDRF)</b></p> <p>Website: <a href="http://www.jdrf.org/">http://www.jdrf.org/</a></p>	<p>JDRF Mission: Accelerating life-changing breakthroughs to cure, prevent and treat Type 1 Diabetes and its complications.</p>
<p><b>JDRF Greater Blue Ridge Chapter</b>  3959 Electric Road  Suite 222  Roanoke, VA 24018  Phone: 540-772-1975  Website: <a href="http://www.jdrf.org/greaterblueridge/">http://www.jdrf.org/greaterblueridge/</a>  Email: <a href="mailto:greaterblueridge@jdrf.org">greaterblueridge@jdrf.org</a></p>	<p>Your local chapter serves as the hub of JDRF information and events in your area. We're here to help. Connect with us to find support, community and ways to join the fight to end Type 1 Diabetes.</p>
<p><b>The New York– Mid-Atlantic Consortium (NYMAC)</b>  Resources for Patients and Families</p> <p>Website:  <a href="https://www.wadsworth.org/programs/newborn/nymac/families">https://www.wadsworth.org/programs/newborn/nymac/families</a></p>	<p>The NYMAC region includes Delaware, District of Columbia, Maryland, New Jersey, New York, Pennsylvania, Virginia and West Virginia.</p> <p>The call center helps connect people looking for genetic services with a genetics healthcare provider in their area. The phone line is open to both healthcare providers and the public.</p>

<p><b>National Alliance on Mental Illness (NAMI) of Virginia</b>  PO Box 8260  Richmond, VA 23226-0260  Phone: <a href="tel:804-285-8264">804-285-8264</a>  HelpLine <a href="tel:800-950-6264">(800) 950-6264</a>    Website: <a href="https://namivirginia.org/">https://namivirginia.org/</a></p>	<p>NAMI mission is to promote recovery and improve the quality of life of Virginians with serious mental illness through support, education, and advocacy. We envision a world where all people affected by mental illness get the help, hope, and support that they need.</p>
<p><b>NAMI-Roanoke Valley</b>  P.O.Box 20864  Roanoke, VA 24018  Phone: 540-977-3470  Website: <a href="http://www.namiroanokevalley.us/">http://www.namiroanokevalley.us/</a>    Email: <a href="mailto:namiroanokevalley@gmail.com">namiroanokevalley@gmail.com</a></p>	<p>NAMI Family Support Group is a peer-led support group for family members, caregivers and loved ones of individuals living with mental illness. Gain insight from the challenges and successes of others facing similar circumstances.</p> <p>This group is held on the 4th Tuesday of each month except for December which is the 3rd Tuesday on the month. (Check website for meeting dates). <b>Location:</b> First Baptist Church in the Family Life Center, Phelps Hall, Roanoke, VA</p>
<p><b>National Down Syndrome Society</b>    Website: <a href="https://www.ndss.org/">https://www.ndss.org/</a></p>	<p>The mission of the National Down Syndrome Society is to be the leading human rights organization for all individuals with Down Syndrome.</p>
<p><b>Down Syndrome Association of Roanoke</b>  P.O. Box 4683  Roanoke, VA 24015  Phone: 540-772-6460  Website: <a href="http://dsar.org/">http://dsar.org/</a></p>	<p>The Down Syndrome Association of Roanoke meets the third Friday of every month at:  Saint James Episcopal Church at:  Time: 6:00 PM -  Place: 4515 Delray Ave NW  Roanoke, VA 24012</p>
<p><b>Parent Connection for Kids</b>    <b>Find them on Facebook @</b>  <a href="https://www.facebook.com/groups/ParentConnectionForKids/">https://www.facebook.com/groups/ParentConnectionForKids/</a></p>	<p>This is a newly formed online special support group started by parents for parents with special needs children who live in the Southwest Virginia area.</p>

<p><b>Parent Educational Advocacy Training Center (PEATC)</b></p> <p>Phone: 703-923-0010 or Toll Free: 1-800-869-6782</p> <p>Website: <a href="http://www.peatc.org/">http://www.peatc.org/</a></p> <p><b>PEATC Parent Support Group Listing:</b>  <a href="http://www.peatc.org/peatc.cgim?template=parent_resources.support">http://www.peatc.org/peatc.cgim?template=parent_resources.support</a></p>	<p>Works collaboratively with families, schools and communities in order to improve opportunities for excellence in education and success in school and community life. Special focus is children with disabilities.</p> <p>Offers:</p> <ul style="list-style-type: none"> <li>• Services and support for families and professionals</li> <li>• Easy-to-understand, research-based information and training</li> <li>• Opportunities for strategic partnerships and advocacy for systemic improvement</li> </ul>
<p><b>Parent to Parent of Virginia</b>  P.O. Box 38341  Richmond, VA 23231  Website: <a href="https://ptpofva.wordpress.com/">https://ptpofva.wordpress.com/</a></p>	<p>Parent to Parent contact can help families regain their sense of strength, of purpose and of independence. Through its network of volunteers, Parent to Parent of Virginia can offer:</p> <ul style="list-style-type: none"> <li>• Emotional support and understanding</li> <li>• Coping skills and a model of positive family integration of children with disabilities</li> <li>• Information about services, support programs and advocacy organizations</li> <li>• Introduction and access to people and groups who share their concerns and interests and who can help meet their needs, as well as those of their children</li> </ul>

<p><b>Parenting Again   Grandparents</b>  West End United Methodist Church  1221 Campbell Avenue SW  Roanoke, VA  Phone: Church office at 540-344-0206 or  Diane Kelly at 540-632-5484</p>	<p>Parenting Again provides an opportunity for grandparents who are raising their grandchildren to share food and fellowship, learn about community resources and programs which can help them care for their grandchildren, discuss ways to manage stress, and provide support to one another. Please call for meeting times.</p>
<p><b>Parent Resource Centers in Virginia   Center for Family Involvement</b></p> <p>Link: <a href="https://centerforfamilyinvolvement.vcu.edu/prcs-in-virginia/">https://centerforfamilyinvolvement.vcu.edu/prcs-in-virginia/</a></p>	<p>Many of the centers offer training, information and other resources.</p>
<p><b>Special Families Support Group</b></p> <p>Find them on Facebook @  <a href="https://www.facebook.com/groups/256005984411410/">https://www.facebook.com/groups/256005984411410/</a></p>	<p>A local Support Group for families of special needs children. They are also on Facebook.</p> <p>Meets: 2nd Thursday of each month  Time: 6:00 PM – 8:00 PM  Place: Bonsack Baptist Church – Bonsack Hall Fellowship Hall  4845 Cloverdale Road  Roanoke, VA 24019</p>
<p><b>Special Moms Network</b></p> <p>Website: <a href="https://www.specialmomsnetwork.com/">https://www.specialmomsnetwork.com/</a></p>	<p>A Website and <a href="#">Facebook Community</a> for Special Moms Special Kids and Special Connections.</p>
<p><b>The Compassionate Friends of the Roanoke Valley</b>  2408 Electric Road  Cave Spring Virginia 24018  Phone: 540-797-9470</p> <p>Website: <a href="http://www.tcfroanoke.org">http://www.tcfroanoke.org</a></p>	<p>The Compassionate Friends provides highly personal comfort, hope, and support to every family experiencing the death of a son or a daughter, a brother or a sister, or a grandchild, and helps others better assist the grieving family.</p>
<p><b>Virginia SHARE (Source of Help in Airing and Resolving Experiences) Program</b></p> <p>Phone: 540-266-6000 or Toll- Free: 1-800-422-8482</p> <p>Website: <a href="https://www.carilionclinic.org/share-program">https://www.carilionclinic.org/share-program</a></p>	<p>The SHARE program offers support for early pregnancy and perinatal and infant loss.</p>



## **Therapy**

### **Anderson Music Therapy**

Phone: 540-384-1677

Website: <https://www.amusictherapy.com/>

Website: <https://www.amusictherapy.com/parent-support>

Email: [Noel@amusictherapy.com](mailto:Noel@amusictherapy.com)

Mission is to facilitate positive change through music, by providing authentic relationships through devoted certified music therapists and evidence-based approaches.

### **Carilion Children's Pediatric Therapy**

101 Elm Ave. - 2nd floor

Roanoke, VA 24013

Phone: 540-985-9813

Website: <https://www.carilionclinic.org/carilion-childrens-therapies>

Carilion Children's Pediatric Therapy offers:

- Pediatric Speech-Language Pathology
- Pediatric Physical and rehabilitative
- Pediatric Occupational
- Cleft and Craniofacial Clinic
- Feeding and Equipment Clinic
- Tone Management and Infant Message
- Car Seat Clinic and Aquatic Therapy

### **Center for Pediatric Therapies**

Danville – 434-797-5531

Lynchburg – 434-239-6630

Martinsville – 276-638-4809

South Boston – 434-517-9947

Building Blocks Center for Autism – 434-797-5531

Website: <https://centerforpediatrictherapies.com/>

Serving children and adults birth to age 21 in Southside Virginia. Services include:

- Pediatric Occupational Therapy
- Pediatric Physical Therapy
- Pediatric Speech-Language Therapy
- Building Blocks Center for Children with Autism

<p><b>Connections Achievement and Therapy Center</b>  5430 Peters Creek Road  Suite 108  Roanoke, VA 24019  Phone: 540-400-8505</p> <p>Charlottesville – 434-529-6248</p> <p>Website: <a href="https://connectionsatc.com/">https://connectionsatc.com/</a></p>	<p>Connections Achievement and Therapy provides integrated, comprehensive therapy services to improve the lives of children and adults with:</p> <ul style="list-style-type: none"> <li>• Brain disorders/injuries</li> <li>• Learning disabilities</li> <li>• Developmental delays</li> <li>• Autism and related disorders</li> <li>• Traumatic brain injuries/concussion</li> <li>• Vertigo</li> <li>• Migraines</li> <li>• Dizziness, pain and more!</li> </ul>
<p><b>CORA Roanoke (formerly Professional Therapies Inc.)</b>  1421 Third Street, SW  Roanoke, VA 24016  Phone 540-982-2208</p> <p>Website: <a href="http://www.professionaltherapies.org/">http://www.professionaltherapies.org/</a></p> <p>Locations:  <a href="http://www.professionaltherapies.org/virginia-physical-speech-language-occupational-therapy/">http://www.professionaltherapies.org/virginia-physical-speech-language-occupational-therapy/</a></p>	<p>CORA Roanoke provides a range of therapy services to both adult and pediatric clients, including:</p> <ul style="list-style-type: none"> <li>• Physical therapy and occupational therapy speech therapy</li> <li>• Pediatric Program</li> <li>• Hand therapy</li> <li>• Pool/aquatic therapy</li> <li>• Vestibular rehabilitation</li> <li>• Sports therapy and rehabilitation</li> </ul>
<p><b>What's The Function?</b>  820 Apperson Road  Salem VA 24153  Phone Contacts:</p> <p>Shanyn Hansen - 540.312.6057  <a href="mailto:shanyn.whatsthefunction@gmail.com">shanyn.whatsthefunction@gmail.com</a></p> <p>Meredith Webster - 540.589.3966  <a href="mailto:meredith.whatsthefunction@gmail.com">meredith.whatsthefunction@gmail.com</a></p>	<p>Services:</p> <ul style="list-style-type: none"> <li>• Applied Behavior Analysis – ABA</li> <li>• Caregiver Training - Family &amp; Individual Supports Waiver</li> <li>• Consulting Services and School Consultation / IEP Review</li> </ul> <p>Website: <a href="http://www.whatsthefunction.org">www.whatsthefunction.org</a></p>

 <p>School Readiness and Transitions</p>	<h2><u>Transition</u></h2>
<p><b>A Parent's Guide to Transition   Health Resource Center at George Washington University</b></p> <p>Website: <a href="https://www.heath.gwu.edu/parents-guide-transition">https://www.heath.gwu.edu/parents-guide-transition</a></p>	<p>This module will increase your knowledge and give you the tools to prepare you for your child's transition from public school to postsecondary education and his or her emerging adulthood.</p>
<p><b>Age of Majority – Transfer of Rights for Students with Disabilities Upon Reaching the Age of Majority in Virginia</b></p> <p>Website: <a href="http://www.doe.virginia.gov/special_ed/regulations/state/transfer_rights_students_disabilities.pdf">http://www.doe.virginia.gov/special_ed/regulations/state/transfer_rights_students_disabilities.pdf</a></p>	<p>From a student's first day of school until the completion of his or her education, a significant number of educational decisions will have been made for or by that student. Until a student reaches the age of 18 (also called the "age of majority" in Virginia), most of those decisions are made by parents, family members, and/or guardians in consultation with teachers or education officials. When your child turns 18.</p>
<p><b>Dude, Where's My Transition Plan?   PEATC</b></p> <p>Website for Booklet: <a href="https://www.google.com/search?q=Dude%2C+Where%E2%80%99s+My+Transition+Plan&amp;ie=utf-8&amp;oe=utf-8&amp;client=firefox-b-l-ab">https://www.google.com/search?q=Dude%2C+Where%E2%80%99s+My+Transition+Plan&amp;ie=utf-8&amp;oe=utf-8&amp;client=firefox-b-l-ab</a></p>	<p>This book helps your child to understand transition.</p>
<p><b>Got Transition</b></p> <p>Website: <a href="https://www.gottransition.org/youthfamilies/index.cfm">https://www.gottransition.org/youthfamilies/index.cfm</a></p> <p><b>For Youth and Families</b> <a href="https://www.gottransition.org/youthfamilies/index.cfm">https://www.gottransition.org/youthfamilies/index.cfm</a></p>	<p>Got Transition's aim is to improve transition from pediatric to adult health care through the use of new and innovative strategies for health professionals and youth and families.</p>
<p><b>Heath Resource Center at the National Youth Transition Center</b></p> <p>Website: <a href="https://www.heath.gwu.edu/">https://www.heath.gwu.edu/</a></p> <p><b>Directory of Transition Websites:</b> <a href="https://www.heath.gwu.edu/directory-of-transition-websites">https://www.heath.gwu.edu/directory-of-transition-websites</a></p>	<p>The HEATH Resource Center serves as a national clearinghouse on postsecondary education for individuals with disabilities, managed by The George Washington University Graduate School of Education and Human Development.</p>

<p><b>National Center for College Students with Disabilities</b></p> <p>Website: <a href="http://www.nccsdonline.org/">http://www.nccsdonline.org/</a></p>	<p>The only federally-funded national center in the U.S. for college and graduate students with any type of disability, chronic health condition, or mental or emotional illness.</p>
<p><b>National Deaf Center</b></p> <p><a href="https://www.nationaldeafcenter.org/">https://www.nationaldeafcenter.org/</a></p> <p>Website: <a href="https://www.nationaldeafcenter.org/topics/transition">https://www.nationaldeafcenter.org/topics/transition</a></p>	<p>Provides evidence-based strategies to deaf* individuals, family members, and professionals at the local, state, and national levels with the goal of closing education and employment gaps for deaf individuals.</p>
<p><b>Think College</b></p> <p>Website: <a href="https://thinkcollege.net/">https://thinkcollege.net/</a></p>	<p>College options for individuals with intellectual disabilities.</p>
<p><b>Transitioning to Adult Healthcare</b></p> <p>Website: <a href="https://www.seattlechildrens.org/patients-families/transitioning-adult-healthcare/">https://www.seattlechildrens.org/patients-families/transitioning-adult-healthcare/</a></p>	<p>Transitioning to adult healthcare resources.</p>
<p><b>Teens to Young Adults   Kids Health</b></p> <p><a href="https://kidshealth.org/en/parents/cp-checklist-teens.html?ref=search&amp;WT.ac=msh-p-dtop-en-search-clk">https://kidshealth.org/en/parents/cp-checklist-teens.html?ref=search&amp;WT.ac=msh-p-dtop-en-search-clk</a></p>	<p>Health care transition is the process of getting ready for health care as an adult. During childhood, parents usually help with medical needs—they call for appointments, fill out forms, and keep track of medications. As youth get older, managing medical needs becomes their own responsibility.</p>
<p><b>VDOE   Transition Services for Students with Disabilities</b></p> <p><a href="http://www.doe.virginia.gov/special_ed/transition_svcs/index.shtml">http://www.doe.virginia.gov/special_ed/transition_svcs/index.shtml</a></p>	<p>VDOE's Transition Services website provides support, information and resources designed to improve the outcomes of students with disabilities in transition from middle / secondary education to postsecondary education and employment.</p>



**Virginia Department of Aging and Rehabilitative Services (DARS)**

Website: <https://www.vadars.org/services.htm#disabilities>

Services for People with Disabilities

- Wilson Workforce and Rehabilitation Center
- Employment and Vocational Services
- Transition Services

Services for Older/Vulnerable Adults

- Area Office on Aging - <https://vda.virginia.gov/serviceDescrip.htm>
- Office of State Long-Term Care Ombudsman
- Dementia Services



## **Transportation**

### **Carilion Pediatric Car Seat Clinic | Carilion Children's Therapies**

Phone: 540-985-9813 or Fax: 540-985-4066

Website: <https://www.carilionclinic.org/carilion-childrens-therapies>

Any child over one year of age who cannot be safely positioned or secured in a standard car seat can benefit from our car seat clinic. Our pediatric physical therapist is a certified car seat technician and can help families solve issues associated with safely transporting your child with special health care needs.

Referrals: You will need a physician prescription for a Physical Therapy Car Seat Clinic evaluation and treatment.

### **Safe Kids Southwest Virginia**

Website: <https://www.carilionclinic.org/safe-kids-southwest-virginia>

Offer several programs that focus on:

- Child passenger safety
- Car seat safety checkups
- Sports clinics
- Bicycle safety
- Wheeled sports safety
- Fire safety
- Poison prevention
- Falls safety
- Choking, suffocation and strangulation safety
- Holiday safety

### **Virginia Department of Health (VDH)**

#### **VDH Low Income Safety Seat Program**

Phone: 1-800-732-8333

#### **Local Car Seat Check Stations**

<http://www.vdh.virginia.gov/child-passenger-safety/safety-seat-checks/> or

#### **Contact Local Health Department**

<http://www.vdh.virginia.gov/local-health-districts/>

Car safety seat education and free car seats for eligible low-income families. Attend a 2-hour class with video on installation of car seats and car seat safety. English and Spanish eligibility information available. You may contact your local health department for service times and appointments.

<p><b>VDH   First Ride Safe Ride Program</b></p> <p>Website: <a href="http://www.vdh.virginia.gov/child-passenger-safety/first-ride-safe-ride/">http://www.vdh.virginia.gov/child-passenger-safety/first-ride-safe-ride/</a></p> <p><b>Car Beds for Infants with Special Transportation Needs</b> Link: <a href="http://www.vdh.virginia.gov/content/uploads/sites/39/2016/11/carbed_tipsheet.pdf">http://www.vdh.virginia.gov/content/uploads/sites/39/2016/11/carbed_tipsheet.pdf</a></p> <p><b>Car Seats for Premature and Low Birth Weight Infants</b> Link: <a href="http://www.vdh.virginia.gov/content/uploads/sites/39/2016/11/CARSEATSforprematureandsmallinfants_tipsheet.pdf">http://www.vdh.virginia.gov/content/uploads/sites/39/2016/11/CARSEATSforprematureandsmallinfants_tipsheet.pdf</a></p>	<p>VDH offers FREE patient resources as part of the First Ride Safe Ride Program.</p>
<p><b>Air Care Alliance</b></p> <p>Website: <a href="http://www.aircarealliance.org/directory-groups">http://www.aircarealliance.org/directory-groups</a></p>	<p>Directory of volunteer-based charitable aviation transportation groups.</p>
<p><b>Air Charity Network</b></p> <p><a href="http://aircharitynetwork.org/">http://aircharitynetwork.org/</a></p>	<p>Provides access for people in need who are seeking free air transportation to specialized health care facilities or distant destinations due to family, community, or national crisis. Air Charity Network serves all 50 states.</p>
<p><b>PatientTravel.org</b></p> <p>Website: <a href="http://patienttravel.org/">http://patienttravel.org/</a></p>	<p>Provides information about all forms of charitable, long-distance medically-related transportation and provides referrals to all appropriate sources of help available in the national charitable medical transportation network.</p>

<b>Department of Medical Assistance Services   Non-Emergency Medicaid Transportation Services</b>  <b>CCC Plus Transportation - Member Services</b>  Website: <a href="http://www.dmas.virginia.gov/#/nemtservices">http://www.dmas.virginia.gov/#/nemtservices</a>	<b>Reservation Numbers</b>	<b>Details</b>
<b>Aetna Better Health of Virginia</b> Broker – Logisticare	(800) 734-0430 Option 1	All ages and all levels of service*
<b>Anthem HealthKeepers</b> Broker- Southeastrans	(855) 325-7581 TTY: 711	All ages and all levels of service*
<b>Magellan Complete Care of Virginia</b> Broker – Veyo	(877) 790-9472	All ages and all levels of service*
<b>Optima Health</b> Broker- Southeastrans	(855) 325-7558	All ages and all levels of service*
<b>United Healthcare Regions</b> Broker - National Medical Transportation Central, Roanoke/ Alleghany, and Southwest Regions	(844)-604-2078	All ages and all levels of service*
<b>United Healthcare Regions 1,3,6</b> Broker – MTM Tidewater, Charlottesville/ Western and Northern/Winchester Regions	(888) 258-0521	All ages and all levels of service*

<b>Virginia Premier</b> Broker – Virginia Premier (internal)	(877) 719-7358	All ages and all levels of service*
<b>*Call Logisticare for DD Waiver Services</b>	(866) 386-8331	Transportation to/ from DD Waiver Services for CCC Plus Members
<b>CCC Plus   Ride Assist – Where’s My Ride?...</b>	Ride Assist-Where’s My Ride Numbers, running late, have a complaint, etc....	
<b>Aetna Better Health of Virginia</b>	(800) 734-0430 Option 2	
<b>Anthem HealthKeepers</b>	(855) 325-7581 Option 1; TTY: 711	
<b>Magellan Complete Care of Virginia</b>	(877) 790-9472	
<b>Optima Health</b>	(855)-325-7558 Option 1	
<b>United Healthcare CCC Plus Regions 2,4,5</b>	(844) 525-1491	
<b>United Healthcare CCC Plus Regions 1,3,6</b>	(888) 258-0521	
<b>Virginia Premier CCC Plus</b>	(877) 719 7358 (Option 1, then Option 2, then Option 3)	
<b>*Call LogistiCare for DD Waiver Services   Where’s My Ride?...</b>	(866) 246-9979	

## CCC Plus Care Coordination

If you or the member has questions or concerns, please use the following Care Coordination Phone line to get in touch with a Member's Care Coordinator.

Aetna	Anthem	Magellan	Optima	United HealthCare	VA Premier
1-855-652-8249 press #1 and ask for Care Coordinator	1-855-323- 4687 Press #4  TTY: 711	1-800-424- 4524	1-757-552- 8398 OR Toll Free 1-866-546- 7924	Members: 1-866- 622-7982  Providers: 1-877- 843-4366	1-877-719-7358

Email the CCC Plus inbox, [cccplus@dmas.virginia.gov](mailto:cccplus@dmas.virginia.gov) for assistance.

<b>Logisticare</b> Phone: 1-866-386-8331  Website: <a href="http://www.logisticare.com">www.logisticare.com</a>  <b>Downloads / Forms</b> <a href="http://transportation.dmas.virginia.gov/Members/Downloads">http://transportation.dmas.virginia.gov/Members/Downloads</a>  <b>Mileage Reimbursement and Trip Log Link:</b> <a href="http://transportation.dmas.virginia.gov/Portals/2/VA%20Gas%20Reimbursement%20Form%20and%20Instructions.pdf?ver=2018-02-28-095421-200">http://transportation.dmas.virginia.gov/Portals/2/VA%20Gas%20Reimbursement%20Form%20and%20Instructions.pdf?ver=2018-02-28-095421-200</a>	<b>Non-Emergency Medical Transportation</b>  Reservation Requirements:  Must be made 5 days before appointment  <ul style="list-style-type: none"><li>• Member ID number</li><li>• Pickup Address</li><li>• Destination Address</li><li>• Date and Time of Appointment</li><li>• Return Time (if known)</li></ul>
<b>Virginia Department of Rail and Public Transportation</b>  Locate a Service Provider Near You @ <a href="http://www.drpt.virginia.gov/">http://www.drpt.virginia.gov/</a>	Find rail and public transportation providers in your area.



## Virginia State Agencies

### **Family and Health Agencies**

Website: <https://www.virginia.gov/agencies/family-health/#paging:currentPage=0|paging:number=10>

### **Education**

Website: <https://www.virginia.gov/education/>

### **Governorment**

Website: <https://www.virginia.gov/government/#laws-policies>

### **Recreation**

Website: <https://www.virginia.gov/recreation/>



Hi

Thank you for viewing the Roanoke Area Care Connection for Children Resource Guide. Hopefully this guide will assist families of children with special health care needs and others needing to find services.

Resources in this guide are for informational purposes only and will be updated quarterly. Links to websites often change, so please let me know if they no longer work. If you would like to be added to this guide, please send an email to: [bktaylor1@carilionclinic.org](mailto:bktaylor1@carilionclinic.org).

Thank you,

*Brenda Taylor*

Parent Resource Coordinator  
Roanoke Area Care Connection for Children

Roanoke Area Care Connection for Children

1615 Franklin Road

Roanoke, VA 24016

Phone: 540-985-8470 or Toll-Free: 1(866) 906-2999

Website: <https://www.carilionclinic.org/care-connection-children>

Facebook: <https://www.facebook.com/roanokecareconnection>