

2016

# Fast Facts AT A GLANCE

Carilion Clinic is a not-for-profit health care organization based in Roanoke, Virginia. Through our comprehensive network of hospitals, primary and specialty physician practices, and complementary services, we provide exceptional care for nearly 1 million Virginians. Our enduring commitment is to a healthier region. We advance care through medical education and research, help our community stay healthy and inspire it to grow stronger.



## OUR PHYSICIANS

**696**  
PHYSICIANS  
REPRESENTING  
MORE THAN  
**76**  
SPECIALTIES

**209**  
PRACTICE  
SITES  
**261**  
MEDICAL  
RESIDENTS  
AND  
FELLOWS



## OUR HOSPITALS

- CARILION ROANOKE MEMORIAL HOSPITAL (CRMH)
- CARILION CHILDREN'S HOSPITAL
- CARILION ROANOKE COMMUNITY HOSPITAL (CRCH)
- CARILION FRANKLIN MEMORIAL HOSPITAL (CFMH)
- CARILION GILES COMMUNITY HOSPITAL (CGCH)
- CARILION NEW RIVER VALLEY MEDICAL CENTER (CNRV)
- CARILION CLINIC SAINT ALBANS HOSPITAL
- CARILION STONEWALL JACKSON HOSPITAL (CSJH)
- CARILION TAZEWELL COMMUNITY HOSPITAL (CTCH)

## QUICK STATS

EMPLOYEES

**12,800**

PRIMARY CARE VISITS

**995,000**

VELOCITYCARE VISITS  
(URGENT CARE)

**92,045**

PRESCRIPTIONS FILLED

**236,357**

HOSPICE CARE DAYS

**35,013**

LICENSED BEDS

**1,026**

ADMISSIONS

**50,399**

EMERGENCY DEPARTMENT VISITS

**167,211**

WELLNESS MEMBERS

**15,939**

NET REVENUES

**\$1.7 BILLION**

## OUR SERVICE AREA

Carilion Clinic serves a **20-county** region in central and southwestern Virginia and southern West Virginia.



## ELECTRONIC HEALTH RECORD

Epic

**141,000 users** of secure online patient portal MyChart



\*FY '15

## COMMUNITY BENEFIT

TOTAL COMMUNITY BENEFIT

**\$149.7 MILLION**

Charity care: **\$57.6 million**

Other uncompensated care: **\$58.9 million**

Professional health education: **\$23.5 million**

Community outreach: **\$8.8 million**

Research: **\$900,000**

## CLINICAL EXPERTISE

Comprehensive Cancer Care • Cardiology, Heart Surgery and Vascular Care • Gastroenterology • Neurology and Neurosurgery • Orthopaedics • Primary and Preventive Care • Pediatrics (including Level III NICU) • Trauma (CRMH is the region's only Level I trauma center) • Women's Health

## CARILION CLINIC FOUNDATION

Carilion Clinic Foundation provides philanthropic support for equipment, programs and services to provide the highest quality health care and experience for our patients.



## EDUCATION

### Virginia Tech Carilion School of Medicine

**740**  
APPOINTED  
FACULTY

**167**  
ENROLLED  
STUDENTS

**2010**  
YEAR  
OPENED

**2014**  
CHARTER CLASS  
GRADUATED

ACCREDITED BY the Liaison Committee on Medical Education and the Southern Association of Colleges and Schools Commission on Colleges

CERTIFIED by the State Council of Higher Education for Virginia

### Carilion Clinic–Virginia Tech Carilion School of Medicine Residency and Fellowship Programs

#### 13 ACCREDITED RESIDENCY PROGRAMS

(Dermatology, Emergency Medicine, Family Medicine, General Hospital Dentistry, Internal Medicine, Neurology, Neurosurgery, Obstetrics/Gynecology, Pediatrics, Plastic Surgery, Podiatry, Psychiatry, Surgery)

#### 11 ACCREDITED FELLOWSHIP PROGRAMS

(Adult Joint Reconstruction, Cardiovascular Disease, Child and Adolescent Psychiatry, Emergency Medical Services, Gastroenterology, Geriatric Medicine, Geriatric Psychiatry, Hospice and Palliative Care, Infectious Disease, Interventional Cardiology, Pulmonary Critical Care)

PRIMARY CLINICAL TRAINING for hundreds of students per year, including medical students from the Virginia Tech Carilion School of Medicine and the Edward Via College of Osteopathic Medicine, as well as nursing students, emergency medical technician students, physician assistant students and various other trainees.

### Jefferson College of Health Sciences

**84** FULL-TIME FACULTY    **1,082** STUDENTS  
(757 undergraduate, 325 graduate)

ASSOCIATE, BACCALAUREATE, MASTER'S AND DOCTORAL DEGREES

ACCREDITED by the Southern Association of Colleges and Schools Commission on Colleges



## SELECT CLINICAL DESIGNATIONS

- **Accreditation by The Joint Commission**, the internationally recognized symbol of health care quality (all hospitals)
- **Magnet designation** by the American Nurses Credentialing Center (Roanoke Campus including CRMH and CRCH)
- **Accreditation with Commendation** from the Commission on Cancer, American College of Surgeons
- **Five-star Excellence in Healthcare Awards for patient experience** by Professional Research Consultants (15 awards recognizing services of CGCH, CSJH, CRCH, CRMH and eight outpatient sites)
- **Gold Achievement Awards** by Professional Research Consultants (for projects at CFMH, CNRV, CRMH and Family Medicine)
- **Five-star patient satisfaction rating** by the Centers for Medicare and Medicaid Services (CTCH)
- **Top Performer on Key Quality Measures** by The Joint Commission (CTCH)



## SELECT AWARDS AND HONORS

- **Fifth-ranked "Best Hospital in Virginia"** by *U.S. News & World Report* (CRMH)
- **Top 50 Cardiovascular Hospitals** by Truven Health Analytics (CRMH)
- **"High Performing" in all nine adult procedures and conditions** rated by *U.S. News & World Report*
- **Consumer Choice No. 1** by NRC Health (CNRV, CRMH)
- **HomeCare Elite Award** by NRC Health and DecisionHealth for top 25 percent of home care providers (all sites)
- **Stroke Honor Roll Elite** by the American Heart Association
- **Stroke Gold Plus Achievement Award** by the American Heart Association and the American Stroke Association
- **Silver Beacon Award for Excellence** in coronary critical care by the American Association of Critical Care Nurses
- **Patient Safety Excellence Award** by HealthGrades (CNRV)
- **100 Hospitals with Great Women's Health Programs** by *Becker's Hospital Review*
- **100 Hospitals with Great Orthopedic Programs** by *Becker's Hospital Review*
- **"100 ACOs to Know"** by *Becker's Hospital Review*
- **"Most Connected Hospitals" list** by *U.S. News & World Report*
- **"Most Wired"** by *Hospitals and Health Networks*
- **Top Ten Best Organizations for Leadership Development** by National Center for Healthcare Leadership