

FAST FACTS

CENTER FOR SIMULATION, RESEARCH, AND PATIENT SAFETY



The Center for Simulation, Research, and Patient Safety (CSRPS) is a 13,000-square-foot, state of the art training facility featuring an operating room, 2 flexible patient care rooms, a trauma bay, debrief rooms, a clinical skills lab, classroom, conference room, and computer lab. We are fully accredited in Teaching and Education by the Society for Simulation in Healthcare.

We also support educational opportunities within your department (in situ) or at the CRMH satellite simulation location.

WHAT WE DO

CSRPS provides quality simulation experiences using high-fidelity simulators and task trainers to advance patient care through:

- » **Integrated education**
- » **Clinical practice improvement**
- » **Research**

INNOVATIVE SIMULATIONS: Patient Experience

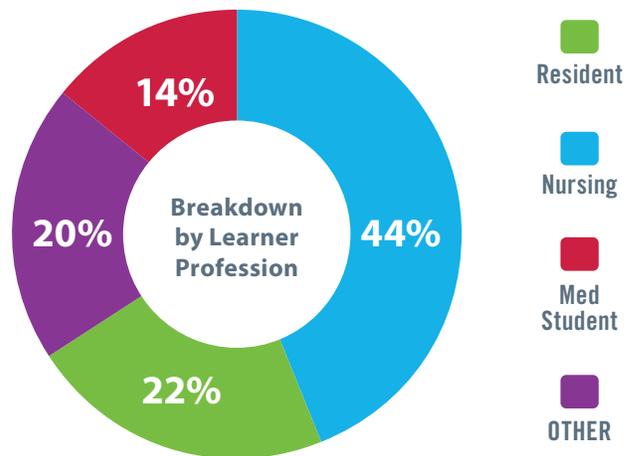
Our Patient Experience Simulation Partnership has transformed several long-standing challenges in the Emergency Department waiting room into measurable improvements in patient perception and care quality:

- » Strengthens compassionate communication
- » Improves recognition and response to patient needs
- » Boosts confidence in service recovery
- » Enhances consistency and reliability of the care experience
- » Develops stronger leadership presence at the bedside
- » Improves communication in high-stress environments

Patient experience programs include:

- » Nurse Leader Patient Rounding Simulation
- » Social Work Communication Simulations
- » Visitor Management Communication Training
- » Family Trach (hands-on training for families of children with tracheostomies prior to discharge)

FY25 BY THE NUMBERS



20+ departments serviced
4,786+ learners
185 unique programs
19,144 total learner hours

Average Evaluation Rating (out of 5)



HOW TO REQUEST SIMULATION SUPPORT

We are excited to assist with your simulation-based education. Scan the appropriate QR code below, complete the intake form, and a team member will be in touch promptly.

Submit a simulation request:



<https://forms.office.com/r/KFYZ9iEU7m>

Request to borrow equipment:



<https://forms.office.com/r/6Q7FiUF5u7>

FREQUENTLY ASKED QUESTIONS

Where is CSRPS located?

15 Old Woods Ave., Roanoke, VA 24016

Can I practice on my own?

Yes. Email CSRPS@carilionclinic.org or call 540-855-6860 to schedule individual practice time.

Can I tour the facility?

Absolutely. Email CSRPS@carilionclinic.org or call 540-855-6860 to arrange a guided tour of the center.

Can I create a new program or scenario?

Yes. Fill out a simulation request and we will assist you in building everything out, from concept to execution.