

TIPS FOR FACING ANTIBIOTIC PRESCRIBING PRESSURE

You and your client both want their pet's illness to be short and mild. They may see antibiotics as a way to reach that goal, even for viral infections. Here are three key strategies to remember when a client wants you to prescribe an antibiotic when it is not needed.

Identify what the client is concerned about.

- Your client brought their pet to you with the hope of making it feel better. What specific clinical signs are they concerned about?
- Ask non-judgmental clarifying questions to understand why a client thinks an antibiotic will help.
- Determine what the client thinks will happen if they don't get an antibiotic to take home today. Do they have concerns about being able to return if things get worse?

Provide alternative treatment options.

- Affirm your client's pet doesn't need antibiotics and tell them why.
- Discuss strategies that address their concerns about pet comfort.
- Provide a symptom relief kit so clients don't leave empty-handed.
- Provide a specific follow-up date if clinical signs have not improved or worsen.

Discuss potential risks of antibiotic use.

- Clients are often unaware that antibiotics are not benign medications.
- While side effects are often mild, it may be difficult to predict which pets will have severe side effects.
- Overuse of antibiotics can lead to resistance and resistant bacteria can pass between pets and the people they live with.





