

FAST FACTS 2021 AT A GLANCE



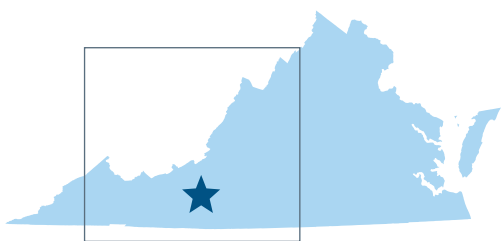
Carilion Clinic is a tax-exempt health system headquartered in Roanoke, Virginia. Through our comprehensive network of hospitals, primary and specialty physician practices, and complementary services, we provide exceptional care for nearly 1 million Virginians and West Virginians. Our enduring commitment is to a healthier region. We advance care through medical education and research, help our community stay healthy and inspire the region to grow stronger.

Our Hospitals

- Carilion **Roanoke Memorial** Hospital (CRMH)
- Carilion **New River Valley** Medical Center (CNRV)
- Carilion **Children's** Hospital
- Carilion Clinic **Saint Albans** Hospital
- Carilion **Franklin Memorial** Hospital (CFMH)
- Carilion **Giles Community** Hospital (CGCH)
- Carilion **Roanoke Community** Hospital (CRCH)
- Carilion **Rockbridge Community** Hospital (CRBH)
- Carilion **Tazewell Community** Hospital (CTCH)

Our Service Area

Carilion Clinic serves an approximately 20-county region in central and southwestern Virginia and southern West Virginia.



Our Physicians

800
physicians*

78
specialties

247
practice sites

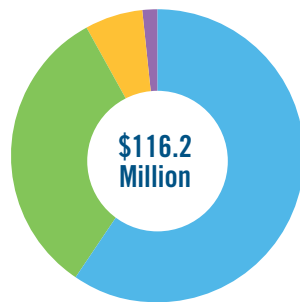
Electronic Health Record: Epic

266,845
MyChart users
(secure online patient portal)

Clinical Expertise

- Cancer**
- Cardiology, Heart Surgery and Vascular Care**
- Gastroenterology**
- Neurology**
- Neurosurgery**
- Orthopaedics**
- Primary and Preventive Care**
- Pediatrics** (including Level III NICU)
- Psychiatry and Behavioral Health**
- Trauma** (CRMH has the region's only adult and pediatric Level I trauma centers)
- Women's Health**

Community Benefit



Carilion gives back millions each year to strengthen our communities, build strong partnerships and improve health.

Fiscal Year 2020, as per Virginia Hospital and Healthcare Association guidelines

Carilion Clinic Foundation

The focus of the Carilion Clinic Foundation is to provide resources for equipment, programs and services that otherwise may not be possible. Philanthropic support from the community enhances Carilion Clinic's ability to provide excellence in health care and the patient experience.

Quick Stats

13,674
employees

748,453
in-person
physician visits

775,957
virtual visits

128,268
VelocityCare visits
(urgent care)

253,073
prescriptions filled

54,281
hospice days

1,041
licensed beds*

39,011
admissions

142,709
Emergency
Department visits

9,810
Wellness members

3,712
births

\$2.2 billion
net revenues

272,641
COVID-19 vaccines

* Does not include 60 neonatal ICU beds

*Additional 400 community physicians in private practice

Education

Virginia Tech Carilion School of Medicine

824 appointed faculty **183** enrolled students

- Graduated eight classes since its inception in 2010
- Continued to rank among the nation's top 100 medical schools for research in *U.S. News & World Report*
- Newest class – its 12th – has 49 members selected from more than 6,400 applications, and was the second class to enter since the school's class size was increased from 42 students

Radford University Carilion

84 full-time faculty

1,129 students: **735** undergraduate, **394** graduate

- 23 programs ranging from associate to doctoral level
- Reduced tuition by nearly half, thanks to an additional \$10 million in state funding
- Designated a Military Friendly School, demonstrating the university's commitment to supporting and empowering veteran students, active military service members and their families

Carilion Clinic – VTC School of Medicine Residency and Fellowship Programs

321 medical residents and fellows

13 accredited residency programs:

Dermatology, Emergency Medicine, Family Medicine, General Hospital Dentistry, Internal Medicine, Neurology, Neurosurgery, Obstetrics/Gynecology, Pediatrics, Plastic Surgery, Podiatry, Psychiatry, Surgery

16 accredited fellowship programs:

Addiction Medicine, Adult Joint Reconstructive Surgery, Cardiovascular Disease, Child and Adolescent Psychiatry, Critical Care Medicine, Emergency Medical Services, Gastroenterology, Geriatric Medicine, Geriatric Psychiatry, Hand Surgery, Hospice and Palliative Care, Infectious Disease, Interventional Cardiology, Pulmonary Critical Care, Rheumatology, Surgical Critical Care

Carilion Clinic

- Primary clinical training for hundreds of students per year in a range of health professions, including nursing, emergency medical technician and physician assistant
- Primary clinical training for medical students from the VTC School of Medicine and Edward Via College of Osteopathic Medicine
- Accredited pharmacy residency program
- Advanced Clinical Practitioner fellowships in acute care surgery, emergency medicine, hospitalist medicine, orthopaedic surgery, urgent care and rural health, wilderness medicine

All data is from fiscal year 2021 unless otherwise noted.

1 Riverside Circle
Roanoke, VA 24016
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Clinical Designations

Select Clinical Designations

- **Accreditation by The Joint Commission**, the internationally recognized symbol of health care quality (all hospitals)
- **Four-time Magnet designee** for nursing excellence by the American Nurses Credentialing Center (Roanoke Campus, including CRMH, CRCH)
- **Level 1 Trauma Center** by the Commonwealth of Virginia and the American College of Surgeons (CRMH)
- **Level 1 Pediatric Trauma Center** by the Commonwealth of Virginia (Carilion Children's Hospital)
- **Primary PCI accredited Chest Pain Center** by the American College of Cardiology
- **Primary Stroke Center** by The Joint Commission (CRMH)
- **"Gold Seal of Approval" recertification** for total hip and knee replacement surgery by The Joint Commission
- **ACE accreditation** for cardiac catheterization (CRMH)
- **Shared Governance Accreditation** by the Forum for Shared Governance (CRMH)
- **Age-Friendly Health System Participant** by the Institute for Healthcare Improvement (CRMH)
- **We Honor Veterans Hospice Partner Level 5 Regional Mentor** by the National Hospice and Palliative Care Organization (Hospice NRV and Franklin)
- **Center of Excellence** for Cardiac Surgical Unit-Advanced Life Support by CSU-ALS North America
- **Ventricular Assist Device accreditation** from DNV GL–Healthcare and Centers for Medicare & Medicaid Services (CMS)

Select Awards and Honors

- **Ranked No. 6 hospital in Virginia** by *U.S. News & World Report* (CRMH)
- **Ranked High Performing in Maternity Care** (Uncomplicated Pregnancy) by *U.S. News & World Report* (CRMH)
- **Silver Beacon Award** for Excellence in Coronary Critical Care, Medical ICU and Surgical ICU by the American Association of Critical Care Nurses (CRMH)
- **"Blue Distinction" designation** by Anthem for Bariatric Surgery, Cardiac Care, Knee and Hip Replacement, Maternity Care and Spine Surgery (CRMH)
- **"Blue Distinction" designation** by Anthem for Maternity Care (CNRV)
- **"Most Wired"** by the College of Healthcare Information Management Executives
- **25 Hospitals completing the most telehealth visits** during the pandemic by Becker's Hospital Review (CRMH)