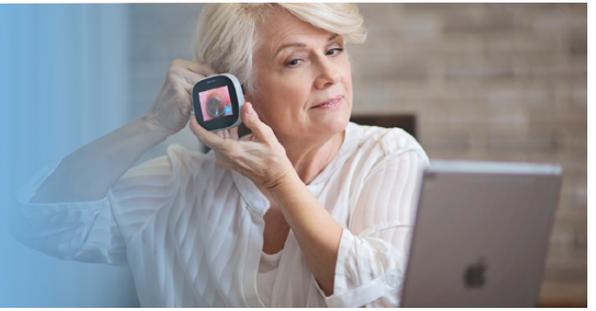


# MYCHART VIDEO VISIT WITH TYTOHOME



Follow these steps to start a scheduled TytoHome video visit using MyChart on your smartphone or tablet.

## Prerequisites:

- » You must be MyChart active. New to MyChart? Visit [CarilionClinic.org/MyChart](https://CarilionClinic.org/MyChart) to get started.
- » Visit the Apple App Store or Google Play Store to download the MyChart app to your Apple or Android smartphone or tablet.
- » Download the TytoCare App on your smart device.

## Get Started

**Step 1.** Log into the MyChart app on a smartphone or tablet.

**Step 2.** From the MyChart menu, click on the **Visits** icon.

**Step 3.** Proceed by selecting the video visit appointment. Identify the video camera icon to confirm that it is a video visit.

**Step 4.** Notice there is an **eCheck-In** tab that must be completed prior to the visit. The **Join Video Visit** tab will remain gray until eCheck-in is complete.

**Step 5.** Select the **Join Video Visit** button at the bottom of your screen (notice it is now green). Your video visit will automatically connect with your provider.

Your provider will instruct you on which attachment to connect to your TytoHome device during the exam. Instructions on how to use attachments can be found on our website, [CarilionClinic.org/virtual-visit-guide](https://CarilionClinic.org/virtual-visit-guide), under **TytoCare Tutorial Video**.

540-534-0357 x2

[CarilionClinic.org/virtual-visit-guide](https://CarilionClinic.org/virtual-visit-guide)



**Step 1:** The MyChart login screen. The "Sign In" button is highlighted in green.

**Step 2:** The MyChart home screen for user Peter. The "Visits" icon (a calendar with a video camera) is circled in red.

**Step 3:** The "Appointments" screen. A video visit appointment for "Tyto Home" on May 5, 2022, at 3:30 PM is selected. The "Schedule an appointment" button at the bottom is circled in red.

**Step 4:** The "eCheck-In Required" screen. The "Go to eCheck-In" button is circled in red. Below it, the "Start eCheck-In" button is also circled in red.

**Step 5:** The "eCheck-In Complete" screen. The "Join video visit" button at the bottom is circled in red.