



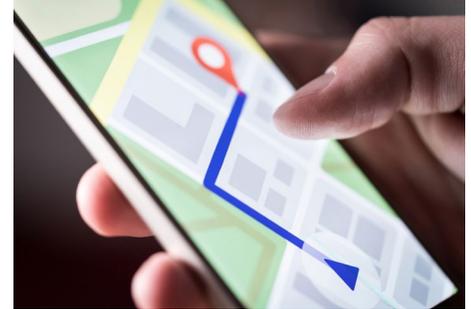
START WITH MYCHART

Schedule an Urgent Care Visit

Save a Spot at VelocityCare Urgent Care

The **Save a Spot** feature on our VelocityCare website allows you to quickly reserve a spot for an urgent care visit while on the go. To save a spot, complete the following steps:

- » Visit VelocityCarebyCarilion.com
- » Click **Save a Spot** on the main toolbar. The closest VelocityCare location will display. If you prefer another location, select **See All Locations** in the top left navigation.
- » Select the desired visit time.
- » Log in to MyChart using the top green button.
- » If you do not have a MyChart account, enter your contact information for the visit including your phone number, email address and reason for the visit or concerns to address. Click **Submit**.
- » Wait times may vary based on patient volume.



Schedule Urgent Care through MyChart

The **Find Care Now** feature in MyChart allows you to self-schedule a VelocityCare urgent care visit online. To schedule appointments online, complete the following steps:

- » Log in to MyChart.
- » Click **Menu** on the main toolbar and select **Find Care Now**.
- » When asked to share your location, click **Allow**.
- » Select the desired visit location and time.
- » Enter your contact information for the visit including your phone number, email address and reason for the visit or concerns to address. Click **Submit**.
- » Wait times may vary based on patient volume.

