



Summary of Benefits for Carilion Clinic
Aetna VisionSM Preferred

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|---|--|---|
| Effective Date: 01/01/2026 | | |
| Frequency (Exam/Frame/Lens): 12/24/12 | In Network Member Cost Aetna Vision Network | Out of Network Member Reimbursement* |
| Enhanced Plan Current Vision Plan 938236 - Package A | | |
| Exam | | |
| Eye Exam with Dilation as Necessary | \$15 Copay | \$30 Reimbursement |
| Retinal Imaging | Member pays discounted fee of \$39 | Not Covered |
| Standard Contact Lens Fit /Follow Up ¹ | Member pays discounted fee of \$40 | Not Covered |
| Premium Contact Lens Fit /Follow Up ¹ | 10% off retail price | Not Covered |
| Frames | | |
| Any Frame available, including frames for prescription sunglasses | \$0 Copay; \$130 Allowance**, 20% off balance over allowance | \$45 Reimbursement |
| Standard Plastic Lenses | | |
| Single Vision | \$25 Copay | \$25 Reimbursement |
| Bifocal | \$25 Copay | \$40 Reimbursement |
| Trifocal | \$25 Copay | \$55 Reimbursement |
| Lenticular | \$25 Copay | \$55 Reimbursement |
| Standard Progressive Lens (copay includes bifocal cost) | \$90 Copay | \$40 Reimbursement |
| Premium Progressive Lens Tier 1 (copay includes bifocal cost) ² | \$110 Copay | \$40 Reimbursement |
| Premium Progressive Lens Tier 2 (copay includes bifocal cost) ² | \$120 Copay | \$40 Reimbursement |
| Premium Progressive Lens Tier 3 (copay includes bifocal cost) ² | \$135 Copay | \$40 Reimbursement |
| Premium Progressive Lens Tier 4 (copay includes bifocal cost) ² | \$90 Copay; 80% of Charge less \$120 allowance | \$40 Reimbursement |
| Lens Options | | |
| UV Treatment | Member pays discounted fee of \$15 | Not Covered |
| Tint (Solid And Gradient) | Member pays discounted fee of \$15 | Not Covered |
| Standard Plastic Scratch Coating | Member pays discounted fee of \$15 | Not Covered |
| Polycarbonate Lenses - Adult | Member pays discounted fee of \$40 | Not Covered |
| Polycarbonate Lenses - Children to age 19 | Member pays discounted fee of \$40 | Not Covered |
| Standard Anti-Reflective Coating | Member pays discounted fee of \$45 | Not Covered |
| Premium Anti-Reflective Coating Tier 1 ² | Member pays discounted fee of \$57 | Not Covered |
| Premium Anti-Reflective Coating Tier 2 ² | Member pays discounted fee of \$68 | Not Covered |
| Premium Anti-Reflective Coating Tier 3 ² | 20% off retail price | Not Covered |
| Photochromic/Transitions Plastic - Adult | Member pays discounted fee of \$75 | Not Covered |
| Photochromic/Transitions Plastic - Children to age 19 | Member pays discounted fee of \$75 | Not Covered |
| Other Add-Ons | 20% off retail price | Not Covered |
| Contact Lenses | | |
| Conventional | \$0 Copay; \$130 Allowance**, 15% off balance over allowance | \$105 Reimbursement |
| Disposable | \$0 Copay; \$130 Allowance | \$105 Reimbursement |
| Medically Necessary | Covered in Full | \$200 Reimbursement |

| Frequency | Children to age 19 | Adults age 19 and over |
|---|---|-------------------------------|
| Exam | once every Calendar Year | once every Calendar Year |
| Frame | once every two Calendar Years | once every two Calendar Years |
| Lenses | once every Calendar Year | once every Calendar Year |
| Contact Lenses | once every Calendar Year | once every Calendar Year |
| Lens Coverage can be used for eyeglass lenses OR 1 order of contact lenses | | |
| In Network Discounts | | |
| Discounts cannot be combined with any other discounts or promotional offers and may not be available on all brands | | |
| Additional pairs of eyeglasses or prescription sunglasses ³ | Up to 40% off prescription eyeglasses/sunglasses and 15% off conventional contact lenses once the funded benefit has been used | |
| Non-covered Items ⁴ | 20% off retail price | |
| Lasik Laser vision correction or PRK from U.S. Laser Network ⁵ . Call 1-800-422-6600 | 15% discount off retail price or 5% discount off promotional price | |
| Hearing Discounts ⁶ - two ways to save: Hearing Care Solutions 1-866-344-7756 Amplifon Hearing Health Care 1-877-301-0840 | Save on hearing aids, exams, batteries, repairs and more | |

Partial list of exclusions and limitations

Enrolled members can access our secure member website once their plan becomes effective. Enrolled subscribers will receive a welcome packet with ID card mailed to their home within 15 business days after enrollment is processed.

*Out of network coverage is available. To receive reimbursement up to the amounts listed above, a claim form with itemized receipt is required. Reimbursement will not exceed the providers actual charge. Claims forms can be found at aetnavision.com or by calling customer service Monday through Sunday at 1-877-973-3238. Completed claim forms can be submitted electronically or mailed to Aetna, PO Box 8504 Mason, OH 45040-7111. You also have access to Allied Providers, such as Costco Vision, who will apply your out-of-network benefits at the point of service and handle the claim submission process for you.

**Allowances are one-time use benefits. No remaining balances may be used. The plan does not provide a declining balance benefit.

¹Contact lens fit and two follow-up visits are allowed once an eye exam has been completed.

²Premium progressives and premium anti-reflective Brand designations are subject to annual review and change based on market conditions. Ask your eye care provider for more information. Premium Progressive Lens cost includes bifocal cost.

³Additional pair discount applies to purchases made after the plan allowances have been exhausted. Discounts are not insurance.

⁴Non covered discounts may not be available in all states.

⁵Lasik or PRK from the US Laser Network, owned and operated by LCA Vision.

⁶Aetna does not endorse any vendor, product or service associated with these discount offers. Vendors are independent of Aetna, not agents or employees. Programs, products and services may not be available at all times. Certain offers may not be available in some states. Products and services are provided by Hearing Care Solutions and Amplifon Hearing Health Care (formerly HearPO).

Policies and plans are insured and/or administered by Aetna Life Insurance Company (Aetna). Certain claims administration services are provided by First American Administrators, Inc. and certain network administration services are provided through EyeMed Vision Care ("EyeMed"), LLC.

Not all services are covered. See plan documents for a complete description of benefits, exclusions and limitations of coverage. Plan features and availability may vary by location and are subject to change. These are the plan's main exclusions and limitations. See the booklet-certificate for a complete description. The plan does not cover: special vision procedures, such as orthoptics, vision therapy or vision training; vision services or supplies that do not meet professionally accepted standards; plano (nonprescription) lenses; nonprescription sunglasses; two pair of glasses in lieu of bifocals; medical and/or surgical treatment of the eyes; cosmetic services; lost or broken lenses, frames, glasses or contact lenses.

Providers in the Aetna Vision network are contracted and credentialed through EyeMed Vision Care, LLC according to EyeMed's requirements. EyeMed and Aetna are independent contractors and not agents of each other. Provider participation may change without notice.

Refer to Aetna.com for more information about Aetna® plans.

Aetna complies with applicable Federal civil rights laws and does not discriminate, exclude or treat people differently based on their race, color, national origin, sex, age, or disability. Aetna provides free aids/services to people with disabilities and to people who need language assistance. If you need a qualified interpreter, written information in other formats, translation or other services, call 877-973-3238. If you believe we have failed to provide these services or otherwise discriminated based on a protected class noted above, you can also file a grievance with Civil Rights Coordinator by contacting: Civil Rights Coordinator, P.O. Box 14462, Lexington, KY 40512. 1-800-648-7817, TTY: 711, Fax: 859-425-3379, CRCoordinator@aetna.com.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, or at 1-800-368-1019, 800-537-7697 (TDD). Help for those who speak another language and for the hearing impaired.

For language assistance in your language call 877-973-3238. Para obtener asistencia lingüística en español, llame sin cargo al número que figura en su tarjeta de identificación.

Salaried employees may earn compensation on the sale of Aetna products. The compensation varied depending on a number of factors, including customer segment and product selected. Combining all factors, compensation for each product quoted averages less than 8% of the total first year annual premium. Aetna offers additional bonus programs, which may also apply. Neither Aetna nor the employee has material ownership interest in the other. The employee may not alter the amount of compensation received from Aetna. You may obtain additional information about the compensation expected to be received by eligible employees, based in whole or in part on the sale of an Aetna product, or alternative options presented, by contacting Aetna at www.aetna.com/about-us/forms/employee-compensation-disclosure.html.

TTY: 711

To access language services at no cost to you, call 1-888-982-3862 .

Para acceder a los servicios de idiomas sin costo, llame al 1-888-982-3862 . (Spanish)

如欲使用免費語言服務, 請致電 1-888-982-3862 。(Chinese)

Afin d'accéder aux services langagiers sans frais, composez le 1-888-982-3862 . (French)

Para ma-access ang mga serbisyo sa wika nang wala kayong babayaran, tumawag sa 1-888-982-3862 . (Tagalog)

Um auf für Sie kostenlose Sprachdienstleistungen zuzugreifen, rufen Sie 1-888-982-3862 an. (German)

للحصول على الخدمات اللغوية دون أي تكلفة، الرجاء الاتصال على الرقم 1-888-982-3862 (Arabic)

Pou jwenn sèvis lang gratis, rele 1-888-982-3862 . (French Creole-Haitian)

Per accedere ai servizi linguistici, senza alcun costo per lei, chiavi il numero 1-888-982-3862 . (Italian)

言語サービスを無料でご利用いただくには、1-888-982-3862 までお電話ください。 (Japanese)

무료 언어 서비스를 이용하려면 1-888-982-3862 번으로 전화해 주십시오. (Korean)

برای دسترسی به خدمات زبان به طور رایگان، با شماره 1-888-982-3862 تماس بگیرید. (Persian-Farsi)

Aby uzyskać dostęp do bezpłatnych usług językowych proszę zadzwonoć 1-888-982-3862 . (Polish)

Para acessar os serviços de idiomas sem custo para você, ligue para 1-888-982-3862 . (Portuguese)

Для того чтобы бесплатно получить помощь переводчика, позвоните по телефону 1-888-982-3862 . (Russian)

Nếu quý vị muốn sử dụng miễn phí các dịch vụ ngôn ngữ, hãy gọi tới số 1-888-982-3862 . (Vietnamese)