

AT A GLANCE

WHO WE ARE

Carilion Clinic is a tax-exempt health care organization headquartered in Roanoke, Virginia. Through our comprehensive network of hospitals, primary and specialty physician practices, and complementary services, we provide exceptional care for nearly 1 million Virginians and West Virginians. Our enduring commitment is to a healthier region. We advance care through medical education and research, help our community stay healthy, and inspire the region to grow stronger.

OUR HOSPITALS

Carilion **Roanoke Memorial** Hospital (CRMH)
 Carilion **Children's** Hospital
 Carilion **Roanoke Community** Hospital (CRCH)
 Carilion **Franklin Memorial** Hospital (CFMH)
 Carilion **Giles Community** Hospital (CGCH)
 Carilion **New River Valley** Medical Center (CNRV)
 Carilion **Clinic Saint Albans** Hospital
 Carilion **Stonewall Jackson** Hospital (CSJH)
 Carilion **Tazewell Community** Hospital (CTCH)

CLINICAL EXPERTISE

Cancer
Cardiology, Heart Surgery and Vascular Care
Gastroenterology
Neurology
Neurosurgery
Orthopaedics
Primary and Preventive Care
Pediatrics (including Level III NICU)
Trauma (CRMH has the region's only adult and pediatric Level I trauma centers)
Women's Health

QUICK STATS

EMPLOYEES

13,320

PRIMARY CARE VISITS

972,000

VELOCITYCARE VISITS
(URGENT CARE)

107,557

PRESCRIPTIONS
FILLED

250,211

HOSPICE CARE DAYS

41,107

LICENSED BEDS*

1,026

ADMISSIONS

52,717

EMERGENCY
DEPARTMENT VISITS

172,310

WELLNESS MEMBERS

18,282

BIRTHS

4,195

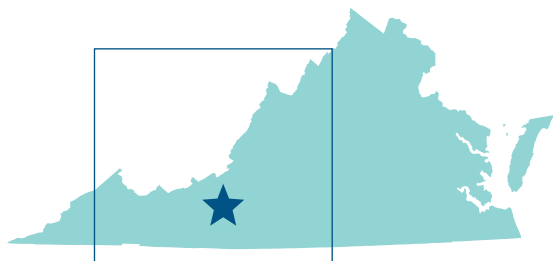
NET REVENUES

\$1.8
BILLION

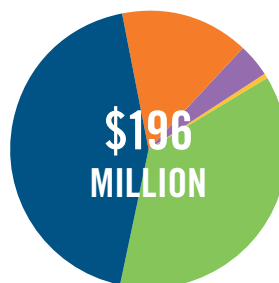
* Does not include
60 neonatal
ICU beds

OUR SERVICE AREA

Carilion Clinic serves an approximately 20-county region in central and southwestern Virginia and southern West Virginia.



COMMUNITY BENEFIT



CHARITY CARE

\$72.3 MILLION

COMMUNITY OUTREACH

\$7.7 MILLION

OTHER UNCOMPENSATED CARE

\$85.5 MILLION

RESEARCH

\$1 MILLION

EDUCATION

\$29.5 MILLION

Fiscal Year 2017, per Virginia Hospital and
Healthcare Association guidelines

OUR PHYSICIANS*

732

PHYSICIANS
REPRESENTING
MORE THAN

77

SPECIALTIES

226

PRACTICE SITES

*Additional 600 community physicians in private practice

ELECTRONIC HEALTH RECORD

EPIC

184,000+
USERS

of secure online patient
portal MyChart

CARILION CLINIC FOUNDATION

The Carilion Clinic Foundation raises funds for equipment, programs and services to provide the highest quality health care and experience for our patients.

EDUCATION

Virginia Tech Carilion (VTC) School of Medicine

786 APPOINTED FACULTY

171 ENROLLED STUDENTS

- Graduated five classes with 100 percent acceptance into residency programs
- Became ninth college of Virginia Tech July 2018

Jefferson College of Health Sciences

87 FULL-TIME FACULTY

1,128 STUDENTS - **778** UNDERGRADUATE, **350** GRADUATE

- Associate, baccalaureate, master's and doctoral degrees

Carilion Clinic – VTC School of Medicine Residency and Fellowship Programs

272 MEDICAL RESIDENTS AND FELLOWS

13 ACCREDITED RESIDENCY PROGRAMS

Dermatology, Emergency Medicine, Family Medicine, General Hospital Dentistry, Internal Medicine, Neurology, Neurosurgery, Obstetrics/Gynecology, Pediatrics, Plastic Surgery, Podiatry, Psychiatry, Surgery

11 ACCREDITED FELLOWSHIP PROGRAMS

Adult Joint Reconstruction, Cardiovascular Disease, Child and Adolescent Psychiatry, Emergency Medical Services, Gastroenterology, Geriatric Medicine, Geriatric Psychiatry, Hospice and Palliative Care, Infectious Disease, Interventional Cardiology, Pulmonary Critical Care

Carilion Clinic

- Primary clinical training for hundreds of students per year in a range of health professions, including nursing, emergency medical technician and physician assistant
- Primary clinical training for medical students from the VTC School of Medicine and Edward Via College of Osteopathic Medicine
- Accredited pharmacy residency program
- Advanced Clinical Practitioner fellowships in emergency medicine, orthopaedic surgery, rural health and urgent care

CLINICAL DESIGNATIONS

Select list for fiscal year 2018

- **Accreditation by The Joint Commission**, the internationally recognized symbol of health care quality (all hospitals)
- **Fourth Magnet designation** for nursing excellence by the American Nurses Credentialing Center (Roanoke Campus including CRMH, CRCH)
- **Accreditation with Commendation** from the Commission on Cancer, American College of Surgeons
- **Level 1 Trauma Center** by the Commonwealth of Virginia and the American College of Surgeons (CRMH)
- **Level 1 Pediatric Trauma Center** by the Commonwealth of Virginia (Carilion Children's)
- **Nationally accredited Chest Pain Center** by the Society of Cardiovascular Patient Care
- **Primary Stroke Center** by The Joint Commission (CRMH)
- **"Gold Seal of Approval" recertification** for total hip and knee replacement surgery by The Joint Commission
- **ACE accreditation** for cardiac catheterization (CRMH)

SELECT AWARDS AND HONORS

- **Ranked No. 4 hospital in Virginia** by U.S. News & World Report (CRMH)
- **IBM Watson Health Top 50 Cardiovascular Hospital** (CRMH)
- **Stroke Gold Plus Achievement Award** by American Heart Association and American Stroke Association
- **Silver Beacon Award for Excellence in coronary critical care** by the American Association of Critical Care Nurses (CRMH)
- **Healthcare Innovation Award for medication management** by the Centers for Medicare and Medicaid Services (CNRV)
- **"Blue Distinction" designation for bariatric surgery and cardiac care** by Anthem (CRMH)
- **Most Wired** by the American Hospital Association's Health Forum
- **100 Great Hospitals in America** by Becker's Hospital Review (CRMH)
- **Next Generation Innovator** by the National Quality Forum
- **Silver Bicycle Friendly Business** by the League of American Bicyclists

All data is from fiscal year 2018
unless otherwise noted.

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